



CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY

Expressway News

September 2025

In this Newsletter:

[Texas Law Updates](#) | [Customer Service Centers](#) | [Child Passenger Safety](#) | [290 Listening Session](#)

Stay updated this September by learning about the latest developments in Central Texas mobility.

Texas "Move Over, Slow Down" Law Expansion

As you may know, Texas law requires drivers to move over or slow down when passing emergency responders, tow trucks, law enforcement, and utility vehicles stopped on the roadside. As of September 1, 2025, this protection now includes Animal Control vehicles and officers. Please do your part by staying alert for these vehicles and obeying the law by safely moving over to another lane or slowing down.

[Read the Full Law Here](#)

New Customer Service Center Opening Soon

In addition to our Burnet Road Customer Service Center ([12719 Burnet Road, Austin, TX 78727](#)), we are excited to open another location to provide our customers additional support.

The new Customer Service Center will be located at:

[1321 Rutherford Lane, Suite 120](#)
[Austin, TX 78753](#)

Customers will be able to pay their bills in person or speak to a customer service agent. Online appointments will also be available.

To stay up to date on the opening, visit <https://www.mobilityauthority.com/pay-your-toll/options/in-person/>.

In addition to in-person payment options, the Mobility Authority provides customers a variety of options to pay their bill in a way that fits their lifestyle. Learn more about the options we offer.

- Online: www.paymobilitybill.com
- By Mail: RMA Toll Processing, P.O. Box 734182, Dallas, TX 75373-4182
- By Phone: Toll Free (833) 762-8655 | Local (512) 410-0562
- QR Code: Scan from your Pay By Mail bill

Tip: Skip the paper mail and save money on tolls with automatic payments by using an electronic tag.



[Learn More About Electronic Tags](#)



September 21–27 is Child Passenger Safety Week, with National Seat Check Saturday on September 27. These campaigns are dedicated to helping families keep children safe in cars, especially when using car seats.

Having trouble figuring out which car seat to use? Follow these guidelines for optimal safety:

- Starting at birth, always ride rear-facing until the child reaches height/weight limits allowed by the car seat manufacturer.

- When a child reaches the height/weight limits, they may ride in a forward-facing car seat with a harness and tether.
- When the child reaches the height/weight limits allowed by the forward-facing car seat manufacturer, they may use a booster seat.
- Children should use a booster until the seat belt fits properly. A proper fit for a seat belt means the lap belt is snug across the thighs, and a shoulder belt is across chest/shoulder.
- Always remember, no matter what seat you are using, installing in the back seats of the car is the safest option for all children.

Help keep all children safe by understanding these guidelines and doing research on the best and safest seat option. Always refer to your car seats guidelines for proper installation and limits.

[Find the Right Seat and Installation Tips](#)

You're Invited:
290 Extension Listening Sessions

This week, we will be hosting two in-person listening sessions for the 290 Extension Project. These events will accompany a Virtual Listening Session that is available [online](#) from 9/9/25-10/10/25.

<p><u>Manor:</u></p> <p>Tuesday, Sept. 23, 2025 5:30 – 7:00 PM Manor Elementary Early Learning Center 12904 Gregg Manor Rd. Manor, TX 78653</p>	<p><u>Elgin:</u></p> <p>Thursday, Sept. 25, 2025 5:30 – 7:00 PM Austin Community College: Elgin Campus (Building 1000) 1501 US-290 W. Elgin, TX 78621</p>
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[Join the Virtual Listening Session](#)

[Follow the Project on X](#)

Stay in the Loop

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