



CENTRAL TEXAS REGIONAL  
**MOBILITY AUTHORITY**

March 25, 2026  
**AGENDA ITEM #8**

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Discuss and consider amending Policy Code Section 301.004 to modify the requirements for participation in the Mobility Authority’s Qualified Service Member Program

Strategic Plan Relevance: Stewardship  
Department: Operations  
Contact: Tracie Brown, Director of Operations  
Associated Costs: Not Applicable  
Funding Source: Not Applicable  
Action Requested: Consider and act on draft resolution

**Background:** Section 372.053 of the Texas Transportation Code provides the opportunity for toll project entities to establish a discount program for electronic toll collection customers to provide free or discounted use of the entity's toll projects to vehicles registered to certain veterans and disabled peace officers. The Mobility Authority established its Qualified Veteran Discount Program in November 2018 and later amended it to the Qualified Toll Discount Program in August 2025 in appreciation of the service provided by men and women of both our military and police forces.

**Current Action:** To expand the benefits provided by the Qualified Service Member Program, staff recommends certain changes to the Mobility Authority's Policy Code. The specific changes proposed are outlined below in red:

*(d) Disabled Peace Officers and recipients of the Congressional Medal of Honor, Legion of Valor, and Purple Heart awards, as well as Disabled Veterans, are eligible to participate in the Qualified ~~Toll-Service Member Discount~~ Program to be exempt from paying a toll to use the authority’s non-variable rate toll facilities. Participation is limited to no more than two vehicles per qualified participant, the designated primary plate and an additional plate upon demonstration of a hardship as determined by the Executive Director. All qualified participants must be registered with the authority. To qualify, the vehicle must be registered with the Texas Department of Motor Vehicles;*

*the vehicle must have a qualifying specialty plate and have it properly displayed; **and** the vehicle must be associated ~~to~~**with** an electronic toll tag account, and the tag must be properly affixed to the vehicle's windshield; and the participant must have no outstanding CTRMA **express lane** toll violations at the time of the transaction. The exemption does not apply to the authority's express lane facilities.*

Implementing this change will require certain system modifications as well as updates to processes and communications. Therefore, staff recommends that this Policy Code change become effective on April 1, 2026.

**Previous Actions:** The CTRMA Board of Directors issued a resolution in support of veteran toll exemptions in December 2009. The resolution authorized the Executive Director to design a program that provided free or discounted tolls on CTRMA toll roads for certain veteran classes and present the program for the Board's consideration at a future date once the State of Texas appropriated and made available funds sufficient to defray the full cost of the proposed program. The State has not made available funds to underwrite this program.

In July 2018, the Board of Directors approved the implementation of a veteran discount program to provide toll exemptions for certain qualified veteran customers. This program required the veteran customer to register, have a valid electronic toll tag to be associated with the qualified license plate and pay all outstanding tolls and fees before being accepted into the program.

In September 2018 the Board approved adding qualified veterans to the list of exemptions in the Mobility Authority Policy Code. The program went into effect on November 1, 2018.

In January 2020 the Board approved a modification to its Qualified Veteran Board to codify legislative changes that allowed an additional exemption to be issued under hardship.

In October 2021 the Board approved a resolution reauthorizing the Qualified Veteran Toll Discount Program and removed the program's expiration date.

In August 2025 the Board approved a resolution adding disabled peace officers to its toll exemption policy and amended the name to Qualified Toll Discount Program.

**Financing:** Not Applicable.

**Action requested/Staff Recommendation:** Staff recommends the Board approve

amending Section 301.004 of the Mobility Authority Policy Code to modify the requirements for participation in the Mobility Authority's qualified service member program, effective April 1, 2026.

**Backup provided:** Draft Resolution  
Draft Policy Code modifications

**GENERAL MEETING OF THE BOARD OF DIRECTORS  
OF THE  
CENTRAL TEXAS REGIONAL MOBILITY AUTHORITY**

**RESOLUTION NO. 26-0XX**

**AMENDING MOBILITY AUTHORITY POLICY CODE SECTION 301.004**

WHEREAS, by Resolution No. 12-016 dated February 29, 2012, the Board of Directors (“Board”) adopted the Mobility Authority Policy Code (“Policy Code”); and

WHEREAS, subsequent to its initial adoption, the Board has amended the Policy Code from time to time in order to modify existing policies and incorporate new policies beneficial to the operation of the Central Texas Regional Mobility Authority (“Mobility Authority”); and

WHEREAS, Section 372.053 of the Texas Transportation Code provides the opportunity for toll project entities to establish a discount program for electronic toll collection customers to provide free or discounted use of the entity's toll projects to vehicles registered to certain veterans and disabled peace officers; and

WHEREAS, the Executive Director recommends amending Policy Code Section 301.004 as shown in Exhibit A, to modify the requirements for participation in the Mobility Authority’s Qualified Service Member Program and to address certain errata; and

WHEREAS, the Executive Director recommends that the proposed amendments to Policy Code Section 301.004 be made effective on April 1, 2026.

NOW, THEREFORE, BE IT RESOLVED that the Board hereby approves the proposed amendments to Policy Code Section 301.004 as shown in Exhibit A hereto; and

BE IT FURTHER RESOLVED that the amendments to Policy Code Section 301.004 approved herein shall become effective on April 1, 2026.

Adopted by the Board of Directors of the Central Texas Regional Mobility Authority on the 25<sup>th</sup> day of March 2026.

Submitted and reviewed by:

Approved:

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James M. Bass  
Executive Director

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Robert W. Jenkins, Jr.  
Chairman, Board of Directors

**Exhibit A**

# MOBILITY AUTHORITY POLICY CODE

## **301.004 Exemption from Toll**

(a) The operator or the registered owner of a vehicle operated on an authority toll facility is required to pay the toll established by this subchapter unless the vehicle is exempted by federal law, state law or by this section.

(b) An authorized emergency vehicle defined by Section 541.201, Transportation Code, is exempt from paying a toll to use an authority toll facility under Section 370.177, Transportation Code.

(c) A state or federal military vehicle is exempt from paying a toll to use an authority toll facility under Section 362.901, Transportation Code.

(d) Disabled Peace Officers and recipients of the Congressional Medal of Honor, Legion of Valor, and Purple Heart awards, as well as Disabled Veterans, are eligible to participate in the Qualified Service Member Program to be exempt from paying a toll to use the authority's non-variable rate toll facilities. Participation is limited to no more than two vehicles per qualified participant, the designated primary plate, and an additional plate upon demonstration of a hardship as determined by the Executive Director. All qualified participants must be registered with the authority. To qualify, the vehicle must be registered with the Texas Department of Motor Vehicles; the vehicle must have a qualifying specialty plate and have it properly displayed; and the vehicle must be associated with an electronic toll tag account, and the tag must be properly affixed to the vehicle's windshield, and the participant must have no outstanding CTRMA express lane toll violations at the time of the transaction. The exemption does not apply to the authority's express lane facilities.

(e) Under Section 370.177(a-1), Transportation Code, and to facilitate a multi-modal transportation system that ensures safe and efficient travel for all individuals in central Texas, a vehicle used exclusively to provide transportation to a member of the public under a transit program established and managed by the Capital Metropolitan Transportation Authority or the Capital Area Rural Transportation System is exempt from paying a toll to use an authority toll facility.

(f) The authority will create technical procedures to implement the toll exemptions described and established by this section.

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