CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY

November 18, 2026
AGENDA ITEM #6

Discuss and consider approving the selection of a firm for negotiation of an agreement to provide enterprise resource planning software and implementation services to the Mobility Authority

Strategic Plan Relevance:	Stewardship
Department:	Finance
Contact:	José Hernández, Chief Financial Officer
Associated Costs:	TBD
Funding Source:	FY26 Capital Budget
Action Requested:	Consider and act on a draft resolution

Project Description/Background: The Mobility Authority recognized the need to modernize its technological architecture and optimize business processes through the implementation of a best-in-class Enterprise Resource Planning (ERP) solution that can be adapted to meet CTRMA's requirements. CTRMA embarked on a structured process to evaluate, select, and plan for implementation of a modern ERP software solution to meet CTRMA's current and future state needs. With the assistance of BerryDunn, the project management firm assisting the Mobility Authority with this procurement, a Request for Proposal (RFP) was developed and issued to solicit feedback from ERP firms with experience and ability to assist CTRMA with implementing an ERP solution.

Current Action: In June 2026, a Request for Proposal (RFP) was posted on the Mobility Authority website for solicitation of responses. The scope of the procurement is for ERP software and implementation services. The RFP scope was developed following the discovery and assessment of current operations, design of a future-state process and system, and procurement documentation to select an ERP solution. The term of the engagement is expected to be up to 18 months.

Three (3) submissions were received by the July 24, 2026 deadline. Each submission was reviewed for compliance with the Mobility Authority's stated criteria including company references, past contract performance, projects and client listings, and alignment with financial and technology requirements.

All submissions received were conveyed to and reviewed by the evaluation team for scoring, which was valued at up to 100 points. Firms shortlisted to proceed to an interview were:

- Oracle NetSuite
- Tyler Technology

Vendor product demonstrations were conducted in September 2026. Following the demonstrations, in October 2026 the Mobility Authority released clarification requests from the shortlist RFP respondents. Responses were received in October 2026 and the technical evaluation scoring finalized. Cost proposal scoring was then reviewed by the evaluation committee and a recommendation finalized. Scoring for qualifications and price proposals were weighted based on the following criteria:

Functionality	30 points	
Technical	10 points	
Approach	20 points	100 points
Experience	10 points	
Reference Feedback	20 points	
Comparable Reference	10 points	
Price Response		50 points
Initial submission		100 points
TOTAL		**250 points**

The resulting rankings, as well as the committee's recommendation for the proposer selection based on the criteria in the procurement documents, were presented to the Mobility Authority's Executive Director. With the consent and concurrence of the Executive Director, staff moved forward with preparing a recommendation to the Board for consideration and action to award. The recommended firm for this assignment is Oracle NetSuite.

Action Requested/Staff Recommendation: Staff recommends approval of the award of the ERP software and implantation services to Oracle NetSuite as the selected proposer and authorizing the Executive Director to negotiate a contract for these services.

Financing: Capital budget

Next Steps: Should the board approve this award, the BerryDunn project management team, members of the evaluation team, the Executive Director, and outside counsel will work with the Oracle NetSuite team to negotiate a contract for future Board consideration and authorization for the Executive Director to formalize the engagement.

Backup provided: Draft Resolution

GENERAL MEETING OF THE BOARD OF DIRECTORS
OF THE
CENTRAL TEXAS REGIONAL MOBILITY AUTHORITY

RESOLUTION NO. 26-0XX

AWARDING AN AGREEMENT TO ORACLE NETSUITE FOR ENTERPRISE RESOURCE PLANNING SOFTWARE AND IMPLEMENTATION SERVICES

WHEREAS, the Mobility Authority recognizes the need to modernize its technology and business processes by implementing a best-in-class, adaptable class Enterprise Resource Planning (ERP) solution, and will undertake a structured evaluation and planning process to select a system that meets the Mobility Authority's future needs; and

WHEREAS, the Mobility Authority issued a request for proposals (RFP) to firms interested in providing ERP Software and Implementation services to the Mobility Authority on June 3, 2026; and

WHEREAS, the Mobility Authority received responses to the RFP from three (3) firms by the July 24, 2026 deadline; and

WHEREAS, an evaluation committee reviewed the responses, evaluated vendor product demonstrations and conducted interviews; and

WHEREAS, based on the evaluation of the evaluation committee, the Executive Director recommends awarding an agreement and authorizing him to negotiate an agreement with Oracle NetSuite to provide ERP Software and Implementation services..

NOW THEREFORE, BE IT RESOLVED that the Board of Directors hereby awards an agreement to Oracle NetSuite for Enterprise Resource Planning software and implementation services; and

BE IT FURTHER RESOLVED that the Executive Director is authorized to negotiate an agreement with Oracle NetSuite for Enterprise Resource Planning software and implementation services.

Adopted by the Board of Directors of the Central Texas Regional Mobility Authority 18th day of November 2026.

Submitted and reviewed by:

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James M. Bass
Executive Director

Approved:

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Robert W. Jenkins, Jr.
Chairman, Board of Directors