



CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY

REGULAR MEETING OF THE

BOARD OF DIRECTORS

*Our mission is to develop, deliver, operate and maintain
high-quality roadways and related transportation solutions.*

December 17, 2025



CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY

AGENDA ITEM #1

Bobby Jenkins
Chairman

Welcome and opportunity for public comment

CONSENT AGENDA ITEMS #2-8

Bobby Jenkins
Chairman



CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY

2. Approve the minutes from the October 29, 2025 Regular Board Meeting and the November 19, 2025 Board Workshop
3. Prohibit the operation of certain vehicles on Mobility Authority toll facilities pursuant to the Habitual Violator Program
4. Approve the annual compliance report for submittal to the Texas Department of Transportation as required by 43 Texas Administrative Code §26.65
5. Approve an agreement with Motorola Solutions, LLC to purchase radios and software to support the Mobility Authority's roadside assistance program
6. Approve an agreement with E-Z Bel Construction, LLC for sign replacement on 290 Toll
7. Approve an agreement with Aaron Concrete Contractors, LLC for maintenance and repair of a water quality pond on 183A Toll
8. Discuss and consider approving an amendment to the Right-of-Way License from Capital Metropolitan Transportation Authority on 183 Toll required for the rail crossing relocation included in the Texas Department of Transportation's 183A General Purpose Lane Project



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CONSENT AGENDA ITEM #3

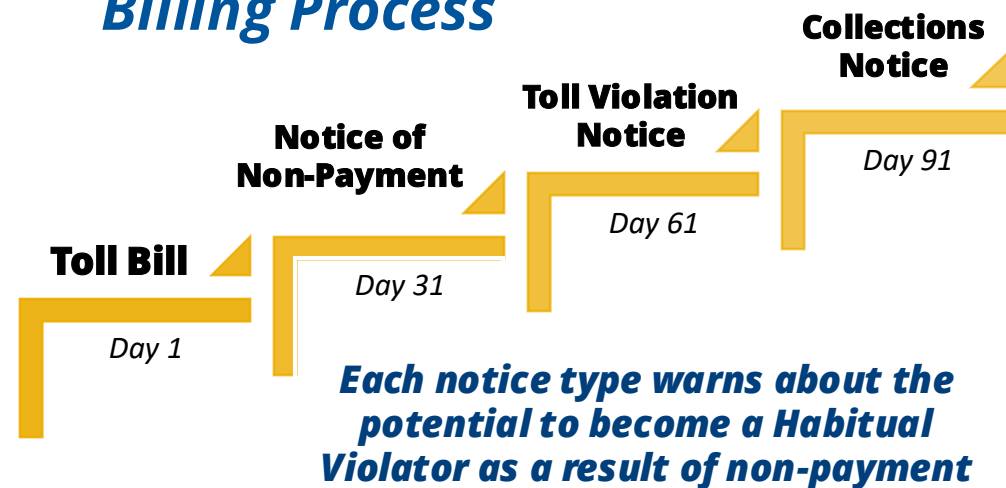
Tracie Brown
Director of Operations

**Prohibit the operation of certain
vehicles on Mobility Authority toll
facilities pursuant to the Habitual
Violator Program**

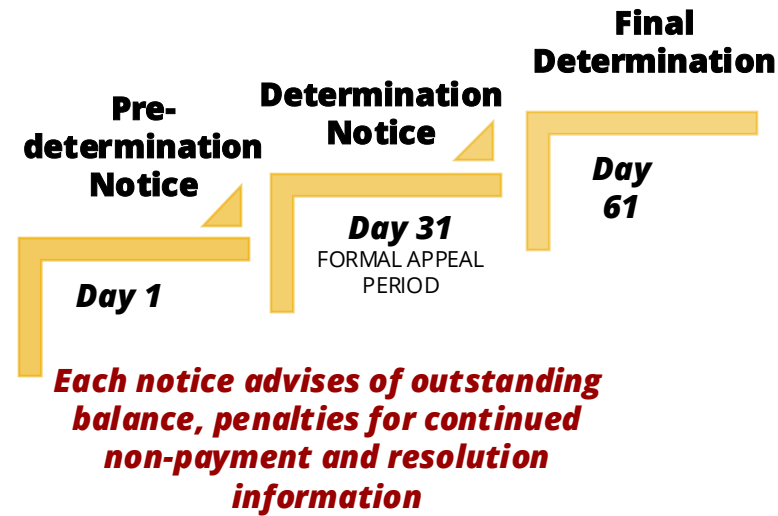
Escalating Communications



Pay By Mail Billing Process



Habitual Violator Process



OUTCOMES

1. Vehicle Registration Renewal Block
2. Notice of Vehicle Prohibition
3. On-road Enforcement

Mobility Authority Policy Codes



Section 301.010(d-f): Customer Service & Violation Enforcement Policies

- Customers with 100 or more events non-payment within a period of one year and who have received at least two written notices of non-payment may be considered Habitual Violators. An event of non-payment is considered to be one unpaid toll transaction.
- Following a final determination that a registered owner with at least 100 unpaid toll violations within a year is a Habitual Violator, the Authority may report a vehicle owned or leased by a person determined to be a Habitual Violator to a county tax assessor-collector or the Texas Department of Motor Vehicles in order to cause the denial of a vehicle registration.
- By order of its Board of Directors, ***the Authority may prohibit the operation of a motor vehicle owned or leased by a person determined to be a Habitual Violator on all authority toll roads. Vehicles that continue to operate on a toll road after the prohibition are subject to ticketing and impounding.***

HV Prohibited Vehicle Action Summary

December 2025



- **Approve a *Vehicle Prohibition Order* for the identified habitual violator customers**
 - » Number of prohibited vehicles: 6083
 - » Total number of related unpaid tolls: 1,884,462
 - Average number of outstanding tolls per vehicle: 310
 - Average unpaid balance: \$1000
- **Next Steps**
 - » Customers will receive *Prohibition Order* by mail
 - » Customers found to be in violation of the prohibition are subject to a warning, a citation with up to \$500 fine and / or vehicle impoundment by local law enforcement



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CONSENT AGENDA ITEM #5

Tracie Brown
Director of Operations

**Approve an agreement with
Motorola Solutions, LLC to
purchase radios and software to
support the Mobility Authority's
roadside assistance program**

HERO Stats on MoPac Express Lanes

June – November 2025



Month	# of Incidents	% Detected by HERO	Avg Clearance Time (<i>min</i>)
June 2025	539	64%	21
July 2025	728	67%	20
August 2025	680	72%	21
September 2025	704	60%	22
October 2025	695	63%	23
November 2025	481	62%	21

Action Item Overview



- **Hardware and software are needed to allow the Authority's TIM Center operators to dispatch HERO services on certain Authority's toll facilities (183A Toll, 183 Toll, 290 Toll, MoPac Express Lane, 183 Express Lanes)**
 - Six (6) APX N70 XE single-band, smart radios
 - Five-year subscription to APX NEXT SmartConnect, Motorola's broadband data services for their public safety radios
 - Motorola Solutions is the sole manufacturer of Motorola radio equipment and software
- **Total cost is \$60,432.50**
 - Motorola Solutions is a TxDIR vendor
 - TxDIR contract #DIR-CPO-5433; contract expires 12/5/29

Staff Recommendation



- Staff recommends contracting with Motorola Solutions to purchase portable radio technology and related software in support of the Mobility Authority's roadside assistance program through their contract with the Department of Information Resources (DIR). Pursuant to Texas Government Code Section 2054.0565 and the Mobility Authority's Policy Code, use of the DIR contract with Motorola Solutions, Inc. satisfies all competitive purchasing requirements.



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CONSENT AGENDA ITEM #6

Mike Sexton
Director of Engineering

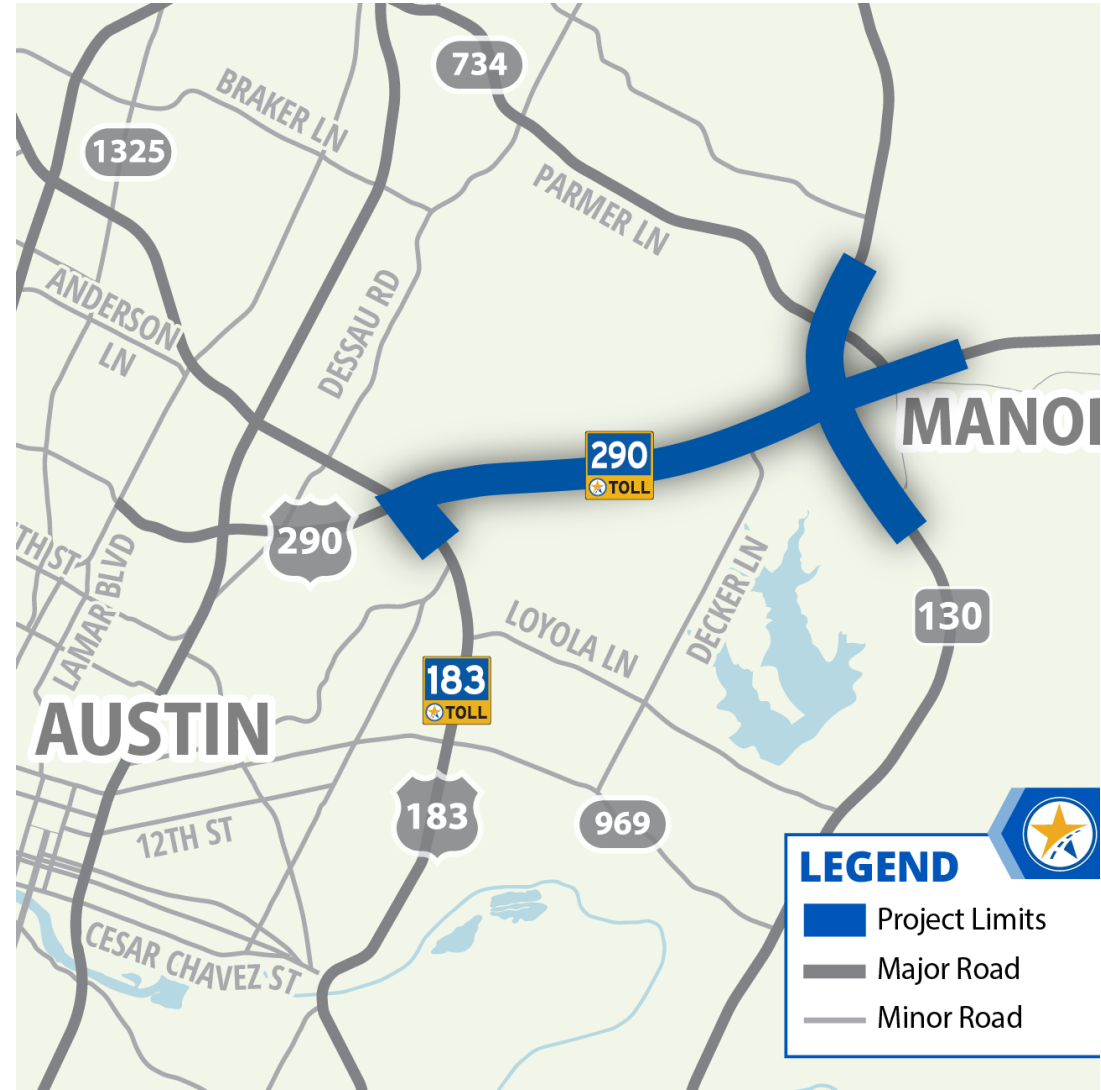
**Approve an agreement with E-Z Bel
Construction, LLC for sign
replacement on 290 Toll**

290E Large & Small Signs Replacement Project



- **Project Description:** Large & small signs replacement
- **Limits:** Along 290E corridor between West of US 183S and East of SH 130
- **Total Project Cost:** \$2.05M
- **Construction Cost:** \$1,117,517.00

This resolution allows for the award and execution of a construction contract.



290E Large & Small Signs Replacement Project



3 Responsive and Responsible Bids Received

Contractor	Bid Price
E-Z Bel Construction, LLC	\$1,117,517.00
The Levy Company, LLC	\$1,411,038.20
Florida Traffic Control Devices, Inc	\$1,734,585.81

Engineer's Estimate: \$1,369,273.38

Recommendation



- Staff recommends that the Board approve an agreement with E-Z Bel Construction, LLC for large & small sign replacement on 290E



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CONSENT AGENDA ITEM #7

Mike Sexton
Director of Engineering

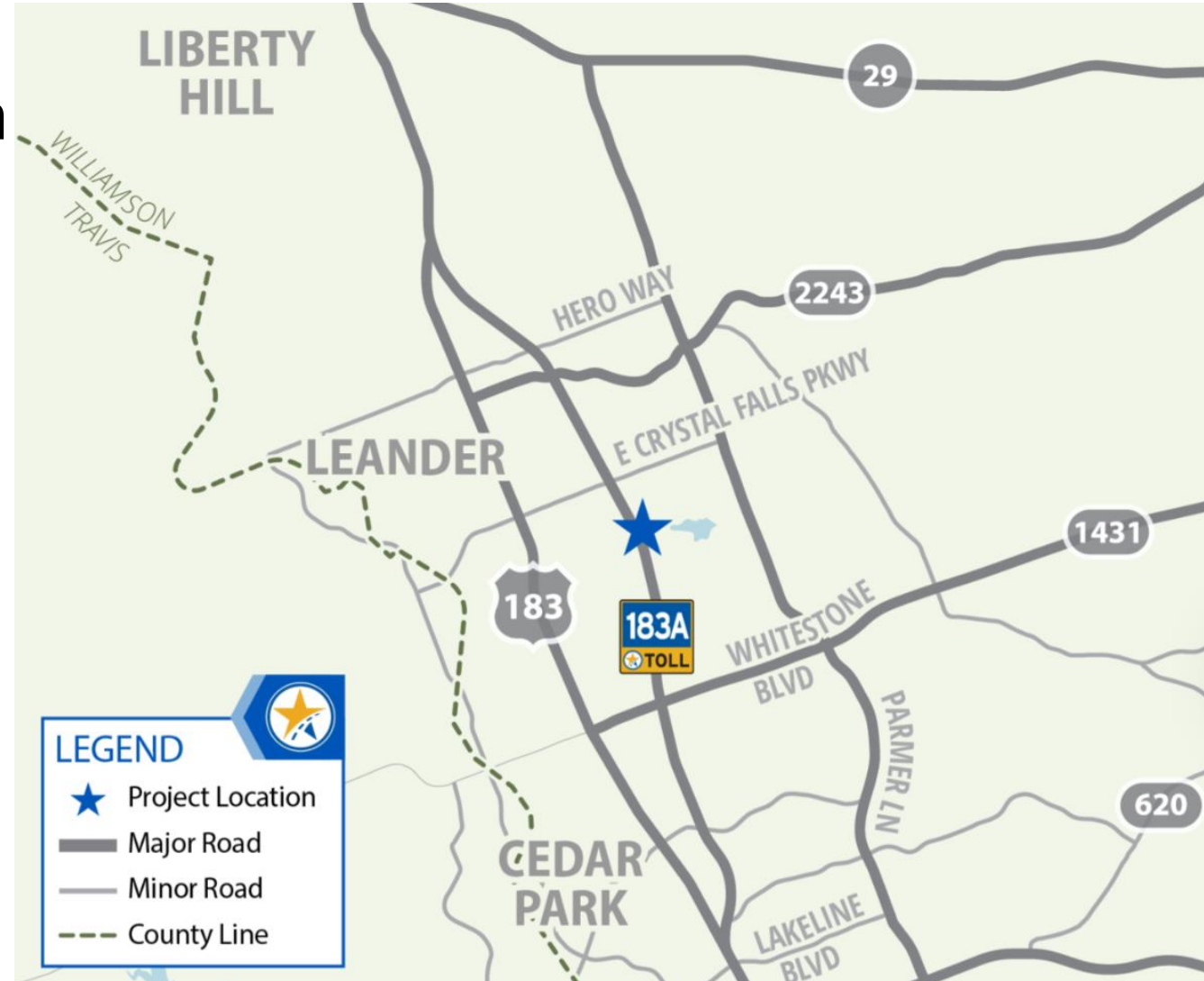
Approve an agreement with Aaron Concrete Contractors, LLC for maintenance and repair of a water quality pond on 183A Toll

183A Bulldog Pond Repair Project



- **Project Description:** Pond repairs for Bulldog Pond on 183A
- **Limits:** 183A between Scottsdale Drive and Crystal Falls Pkwy
- **Total Project Cost:** \$1.45M
- **Construction Cost:** \$826,659.80

This resolution allows for the award and execution of a construction contract.



183A Bulldog Pond Repair Project



4 Responsive and Responsible Bids Received

Contractor	Bid Price
Aaron Concrete Contractors, LLC	\$826,659.80
Jerdon Enterprise, LP	\$977,777.77
Dan Williams Company	\$1,001,234.75
Austin Engineering Co., Inc.	\$1,374,040.70

Engineer's Estimate: \$956,853.30

Recommendation



- Staff recommends that the Board approve an agreement with Aaron Concrete Contractors, LLC for pond repairs on 183A Toll



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REGULAR ITEMS



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AGENDA

ITEM #9

José Hernández
Chief Financial Officer

Accept the unaudited financial statements for October and November 2025



AGENDA ITEM #10

José Hernández
Chief Financial Officer

Discuss and consider approving an agreement with Berry, Dunn, McNeil & Parker, LLC for enterprise resource planning project management and implementation services to advise the Mobility Authority on tools to modernize and optimize its business processes

Procurement Overview



- **Description:** Central Texas Regional Mobility Authority (CTRMA) recognizes the need to modernize its technological architecture and optimize business processes through the implementation of a best-in-class ERP solution that can be adapted to meet CTRMA's requirements

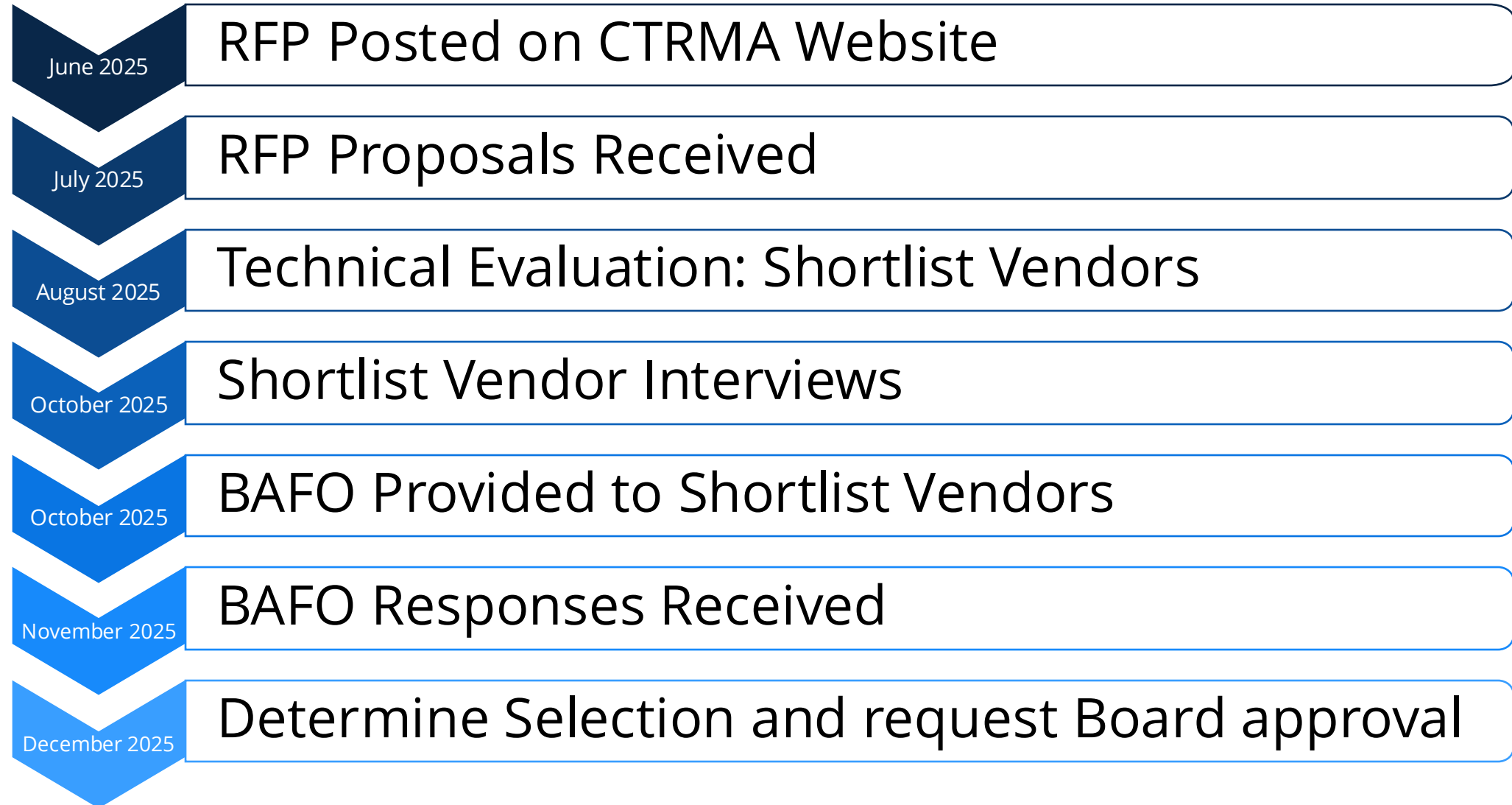
The objective of this procurement is to establish a contract with a firm for Enterprise Resource Planning (ERP) Project Management (PM)
- **Anticipated Term:** 1 year with two optional 1-year renewals
- **Anticipated Notice to Proceed:** January 2026

Procurement Scope



- Services to be provided under this contract include:
 - » **Discover and Assess**
 - Document CTRMA's current operations, future strategy, and growth plan
 - » **Design Solution**
 - Validate future-state process considerations
 - » **Prepare Procurement Scope and Documentation**
 - Define conceptual future state solution design
 - Develop procurement documentation
 - Assist CTRMA with proposal validation and vendor selection
 - » **Oversee Procurement and Implementation**
 - Assist CTRMA with implementation oversight by the selected vendor as needed

Procurement Process



Process to Selection



RFP Respondents

- **Avero**
- **BerryDunn**
- **Integrated Technology Partners**
- **ISG**
- **North Highland**
- **RSM**
- **Wyatt James**

Shortlisted RFP Recipients

- **BerryDunn**
- **ISG**
- **North Highland**

BerryDunn

RFP Scoring



Response Element		Points
Technical Scores		800 points
Understanding of the Project	100 points	
Project Plan, Approach, and Timeline	250 points	
Relevant Project Experience	250 points	
Personnel and Team Qualifications Past Contract Performance	200 points	
Price Response		200 Points
Financial Ability to Implement		Pass/Fail
Conflict of Interest		Pass / Fail

RFP Award Recommendation



- BerryDunn received the highest technical and pricing scores during evaluation
- Founded in 1974, based in Portland, Oregon
- BerryDunn has offices across the country and has local Austin resources available for this project

Work Authorizations Contemplated



- First Work Authorization
 - » **Discover and Assess**
 - » **ERP Software Request for Proposal Development**
 - » **Procurement Evaluation and Contract Support**
- Second Work Authorization
 - » **ERP Software Implementation**
 - » **Oversight Support**
 - » **System Software Training Support**

Staff Recommendations



- Staff recommends acceptance of the award recommendation for BerryDunn to provide Project Management services for the procurement and selection of an Enterprise Resource Planning Solution and authorize the Executive Director to execute a contract for these services
- **Term:** 1 year with two optional 1-year renewals
- Not to Exceed \$690,738



AGENDA ITEM #11

Tracie Brown
Director of Operations

**Discuss and consider approving
an agreement with Neology, LLC
to provide video tolling, payment
processing, collections,
enforcement support and
customer services**

Pay By Mail Procurement Scope



Select a qualified firm or team to provide a **back-office system** and the **operational staff and support** needed to perform **Pay By Mail invoicing and processing violations processing, collections, enforcement of unpaid tolls and customer service**. The scope may also include **pre-paid (plate-based) account management** as well as **transponder account management** and **distribution services**.

Previous Action



- Board accepted the award recommendation for **Neology, LLC** to provide back-office services supporting the Authority's customer service, payment processing, collections, enforcement, and account management operations functions.

Pay By Mail Agreement Overview

Neology, LLC



- Contract term is seven (7) years with two (2) possible 2-year renewals
- Compensates the vendor for Implementation costs, paid video transactions and actual work performed, and credit card fees as pass-through costs
 - » **Allows for annual increases based on CPI, not to exceed 5%**
- Provides certain protections for the Authority
 - » **Payment Bond: equal to the 100% of the approved budgeted amount for the PBM services**
 - » **Performance Bond: equal to the 100% of the approved budgeted amount for the PBM services**
 - » **Revenue Loss Bond: equal to 25% of the prior fiscal year's average quarterly video toll revenues**



- Founded in 1993
- Headquartered in Carlsbad, CA with 650+ employees
- Programs in North America, Latin America, EMEA, and APAC
- [re]imagining mobility by
 - ✓ Combining AI with state-of-the-art tolling solutions
 - ✓ Automated vehicle identification and classification
 - ✓ Data processing
 - ✓ Digital payment systems



"Neology is partnering with customers to help our communities enhance mobility, increase sustainability, improve safety, and generate increased revenue."

Staff Recommendation



- Staff recommends approving an agreement with **Neology, LLC** to provide back-office services supporting the Authority's customer service, payment processing, collections, enforcement, and account management operations functions
- **Next Steps:**
 - Amend FY26 Capital Budget to cover implementation costs
 - Finalize schedule
 - Work with ViaPlus on the transition of services
 - Provide future presentations regarding PBM fees and program launch



AGENDA ITEM #12

Tracie Brown
Director of Operations

Discuss and consider amending the FY 2026 Capital Budget to support implementation of the contract with Neology, LLC for video tolling, payment processing, collections, enforcement support and customer services

FY 2026 Capital Budget Amendment



- **Budget Amendment**
 - » Estimated implementation costs were included in the 2026-2030 Five Year Capital Plan
 - » The PBM implementation budget was estimated prior to receiving RFP responses and actual costs
- **Estimated FY26 Pay By Mail Implementation Costs**
 - » Neology= \$ 4,725,000
 - » GEC Support = \$213,300
 - » GSC Support = \$ 450,000
- **Total FY26 Capital Plan Budget Amendment Request = \$5,388,300**

Staff Recommendation



- Staff recommends the Board approve an amendment to the FY 2026 Capital Budget to support implementation of the contract with Neology, LLC for video tolling, payment processing, collections, enforcement support and customer services



CENTRAL TEXAS REGIONAL
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AGENDA ITEM #13

Cory Bluhm
Asst. Director of IT & Toll Systems

**Discuss and consider approving
an amendment to the contract
with FreeIT Data Solutions, Inc.
for information technology
services**

Information Technology Services Overview



- The Mobility Authority requires an information technology (IT) consultant to provide technical service and advice regarding hardware and software used to fulfill the Mobility Authority's mission and operations:
 - IT Hardware
 - Cybersecurity and Network Security
 - Data Backup and Retention
 - Help Desk Ticketing System
 - Inventory Management
 - Annual Cybersecurity Training
 - External Systems Interface
 - Other tasks related to these services

Texas DIR Procurement



- Under a Texas Department of Information Resources (DIR) contract with Freeit Data Solutions, Inc., staff obtained a proposal from our current IT services provider, Sigma Information Group Inc., to perform the services outlined in the SOW.
- **2-year Agreement:** February 1, 2024 – January 31, 2026
- **Initial Not to Exceed:** \$500,000
- Amended in May 2025 Not to Exceed \$1,000,000

Amended Agreement Amount



- Sigma Information Group through Freeit Data Solutions continues to provide monthly support for CTRMA including planned support of IT needs for the new headquarters
- Staff requests an additional \$383,681 be added to the agreement amount to support the planned monthly and annual costs associated with a one-year agreement renewal

Recommendation



- Staff recommends approving an extension renewal and agreement amendment with Freeit Data Solutions, Inc. for IT consulting services
 - » **Not to Exceed Amount:** \$1,383,681
 - Increase by \$383,681
 - » **Funding Source**
 - Operating Budget and Project Funds
 - » **1 Year Extension**
 - February 1, 2026 – January 31, 2027
 - Two possible 1-year extensions remaining



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AGENDA ITEM #14

Mike Sexton
Director of Engineering

**Discuss and consider approving
an agreement with Nortex
Concrete Lift and Stabilization
Inc. for concrete slab lifting and
stabilization services on 290 Toll**

290 Toll Slab Stabilization



- Concrete pavement lifting and stabilization services with polyurethane foam injections to repair pavement dips, heaves, and bridge approach slabs on the 290 Toll main lanes
- Nortex Concrete Lift and Stabilization, Inc. provided a proposal for \$345,020 to address 16 locations along 290 Toll
- CTRMA staff suggest including contingency of \$54,980 (~15%) to address potential field revisions

290 Toll Slab Stabilization Locations



Location #	Travel Direction	Roadway	Work Area
1	EB	290 Toll @ 183 Overpass	Departure
2	EB	290 Toll @ Springdale Rd	Approach
3	EB	290 Toll @ Springdale Rd	Departure
4	EB	290 Toll @ Ferguson Branch	Departure
5	EB	290 Toll @ Walnut Creek	(Not viable for this treatment - departure higher than bridge deck)
6	EB	290 Toll @ RM 590.3	Heave - 2 Left Lanes
7	EB	290 Toll @ RM 590.7-590.8	Heave - 2 Left Lanes
8	EB	290 Toll before Giles Overpass	3 dips – Entrance and Right Lanes
9	EB	290 Toll @ Harris Branch	Approach
10	EB	290 Toll @ Harris Branch	Departure
11	EB	290 Toll@ TX -130	Approach
12	EB	290 Toll @ TX -130	Departure
13	WB	290 Toll @ TX -130	Departure
14	WB	290 Toll @ RM 592.4	Dip - Left 3 Lanes
15	WB	290 Toll @ Harris Branch	Departure
16	WB	290 Toll @ Tuscany Way	Approach
17	WB	290 Toll @ Tuscany Way	Departure

Staff Recommendation



- Staff recommends approving an agreement with Nortex Concrete Lift and Stabilization, Inc. in an amount not to exceed \$400,000



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AGENDA ITEM #15

Mike Sexton
Director of Engineering

**Discuss and consider amending
the FY 2026 Capital Budget to
provide additional funding
for Slab Stabilization services
on 290 Toll**

Capital Budget Amendment



- The FY 2026 Annual Operating Budget includes \$200,000 for slab stabilization services
- Nortex Concrete Lift and Stabilization, Inc. provided a proposal for \$345,020 to address locations along 290 Toll
- CTRMA staff suggest including contingency of \$54,980 (~15%) to arrive at a final budget amount of \$400,000

Staff Recommendation



- Staff requests the Board's approval to amend the Fiscal Year 2026 Capital Budget to provide an additional \$200,000 of funding for Slab Stabilization services



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AGENDA ITEM #16

Mike Sexton
Director of Engineering

Discuss and consider approving the ranking of firms for negotiation of a contract for the final design and construction phase engineering services for the 183A Added Capacity project



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BRIEFINGS & REPORTS



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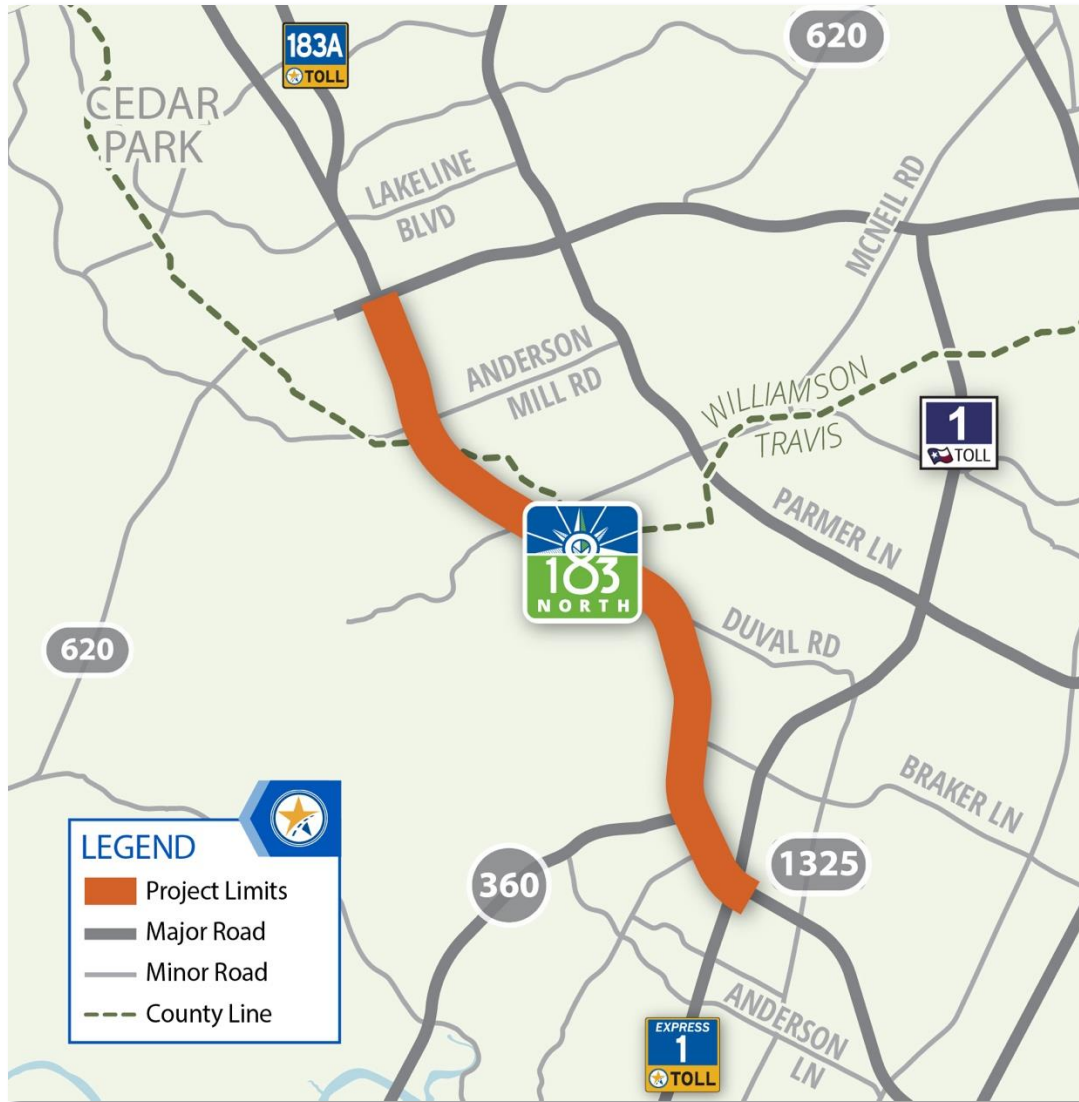
AGENDA ITEM #17

Mike Sexton, P.E.
Director of Engineering

Project Updates

A. 183 North Project

183 NORTH MOBILITY PROJECT



- **Project Description:** 9-mile Express Lane Project along US 183; GP Lane improvements; DCs at MoPac
- **Limits:** SH 45 to MoPac
- **Total Project Cost:** \$612M
- **Design/Build Cost:** \$503.6M
- **Notice to Proceed:** NTP1 Issued 4/15/2021; NTP2/3 issued 6/28/2021
- **Open to Tolling:** Early 2026

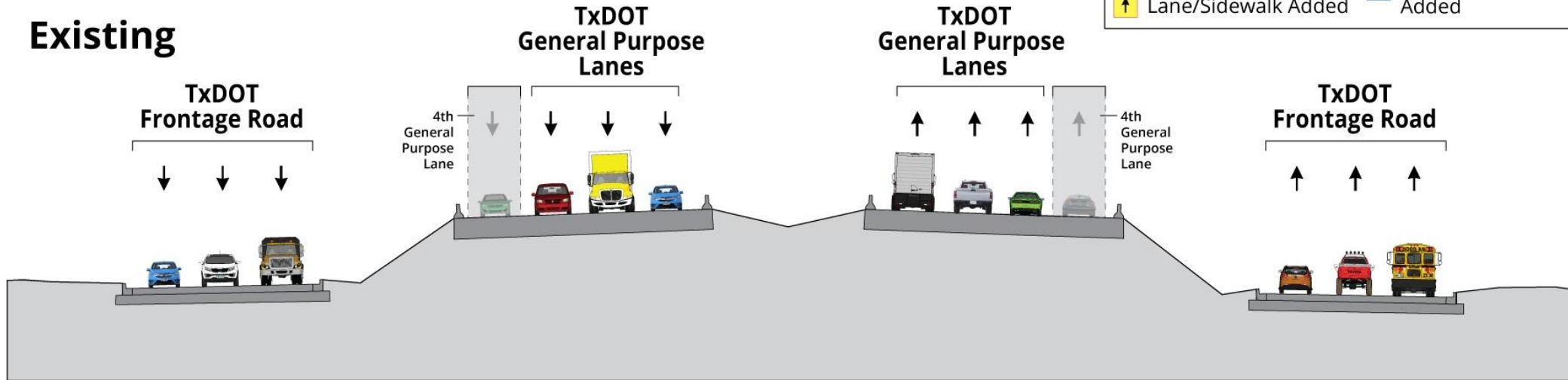
183 NORTH MOBILITY PROJECT



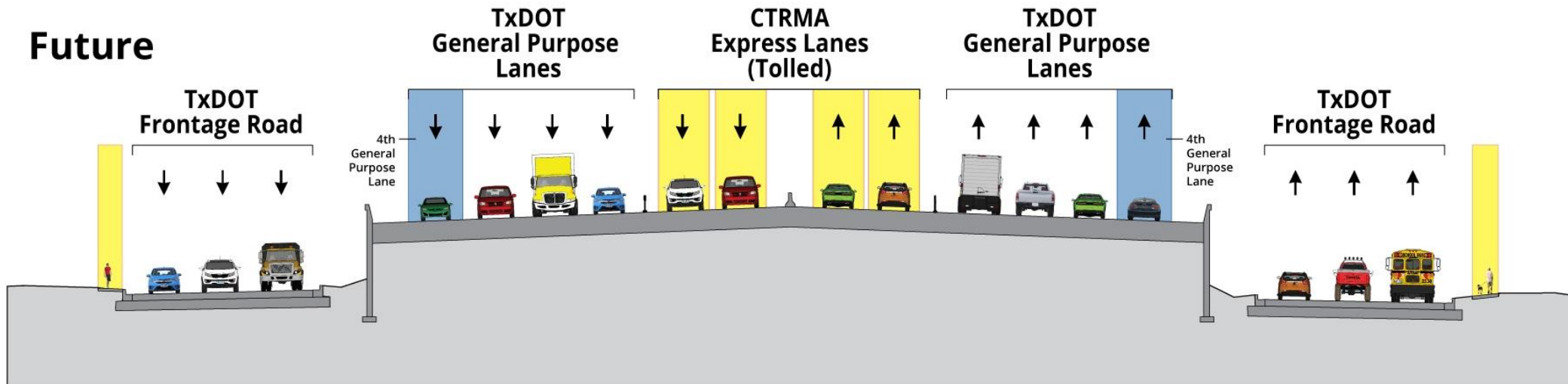
Legend

- ↑ Northbound Lane
- ↓ Southbound Lane
- ↑ Lane/Sidewalk Added
- Discontinuous Lane
- Continuous Lane Added

Existing



Future



PROJECT FINANCIALS



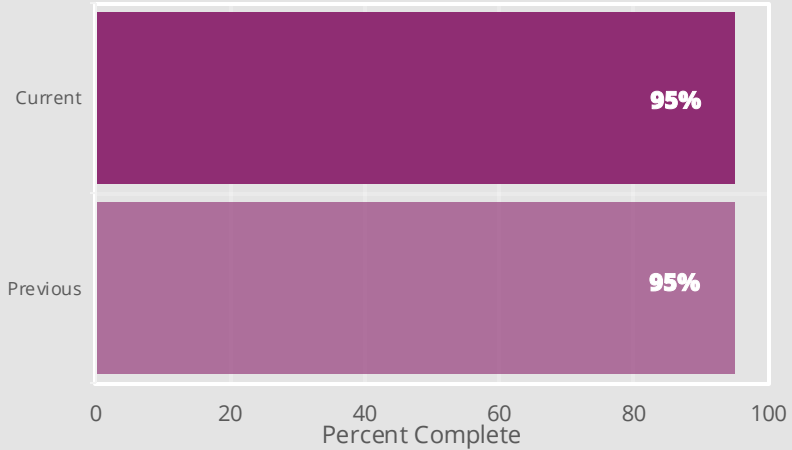
Original Contract Amount:	\$ 477,149,654.00
Authorized Changes (Change Order and Amendments)	
Previous Periods:	\$ 26,500,550.97
This Period:	-
Current Authorized Contract Amount:	\$ 503,650,204.97
Draw Requests 1 – 53 (April 2021 through August 2025)	\$ (447,501,202.74)
Draw Request 54 (September 2025)	\$ (8,523,766.98)
Draw Request 55 (October 2025)	\$ (8,833,863.80)
Draw Request 56 (November 2025)*	\$ (12,022,530.56)
Total Amount Earned to Date:	\$ 476,881,364.08
Amount remaining for work to be completed:	\$ 26,768,840.89
Percent of budget expended through November 2025:	94.7%
Percent of working days expended through November 2025:	105.0%

* Pending CTRMA Review

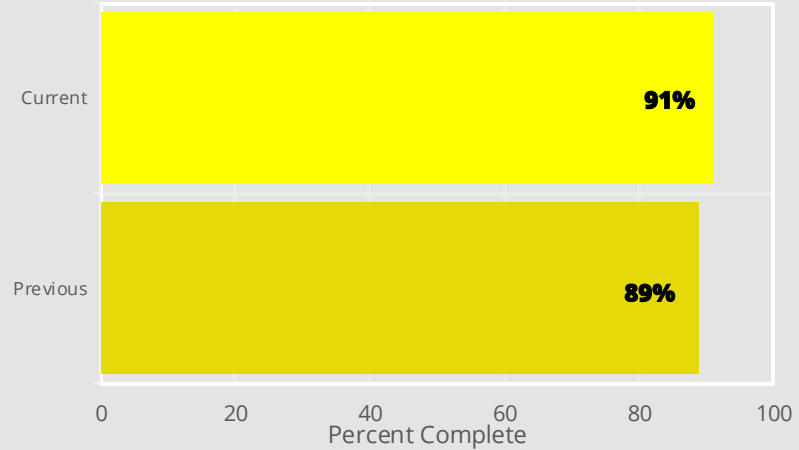
CONTRACT METRICS



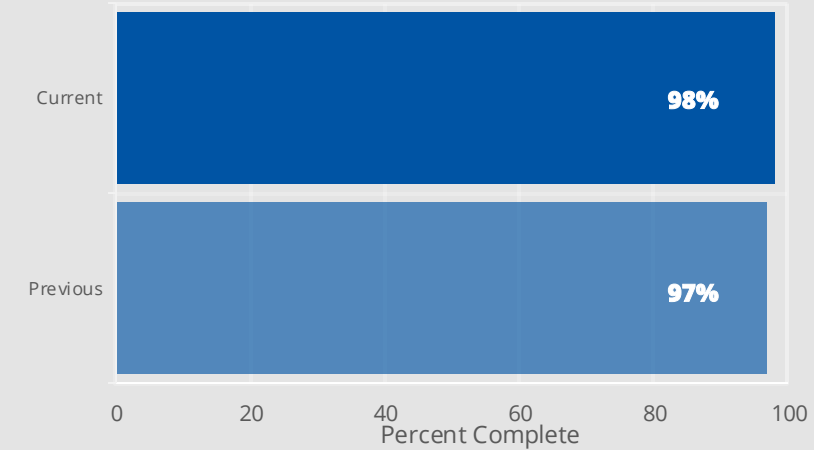
Drainage



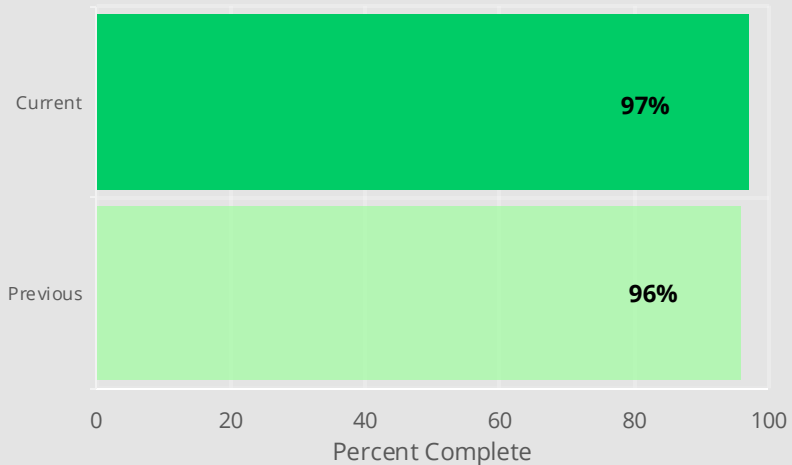
Pavement



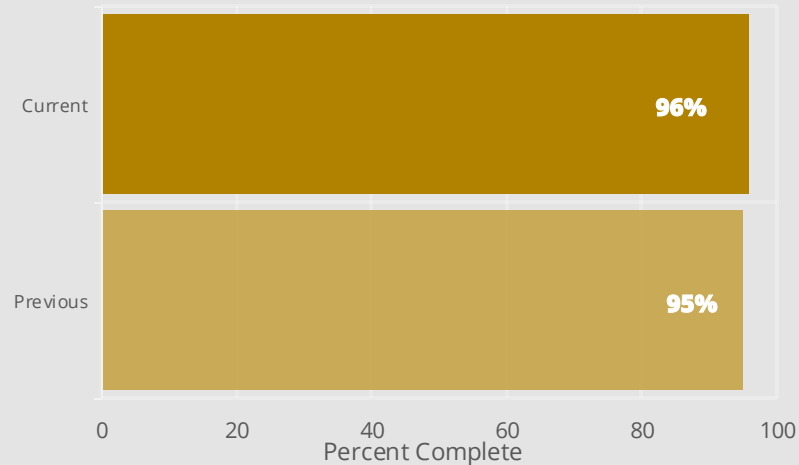
Drilled Shafts



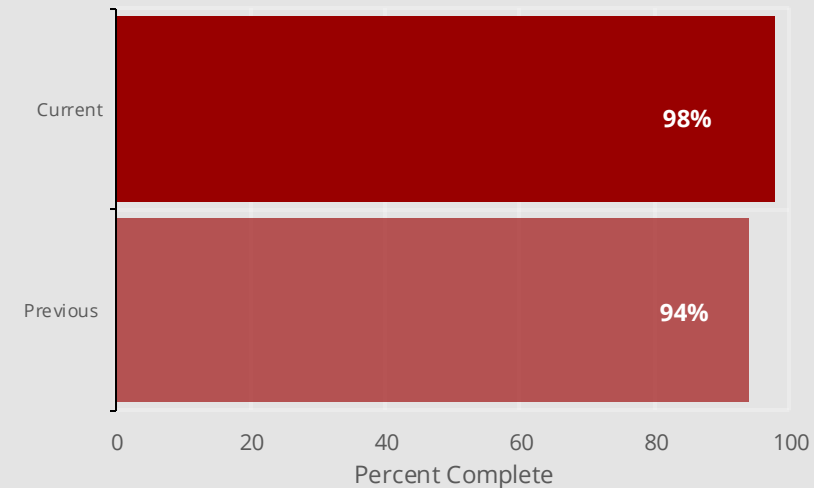
Bridge Columns



Bridge Caps



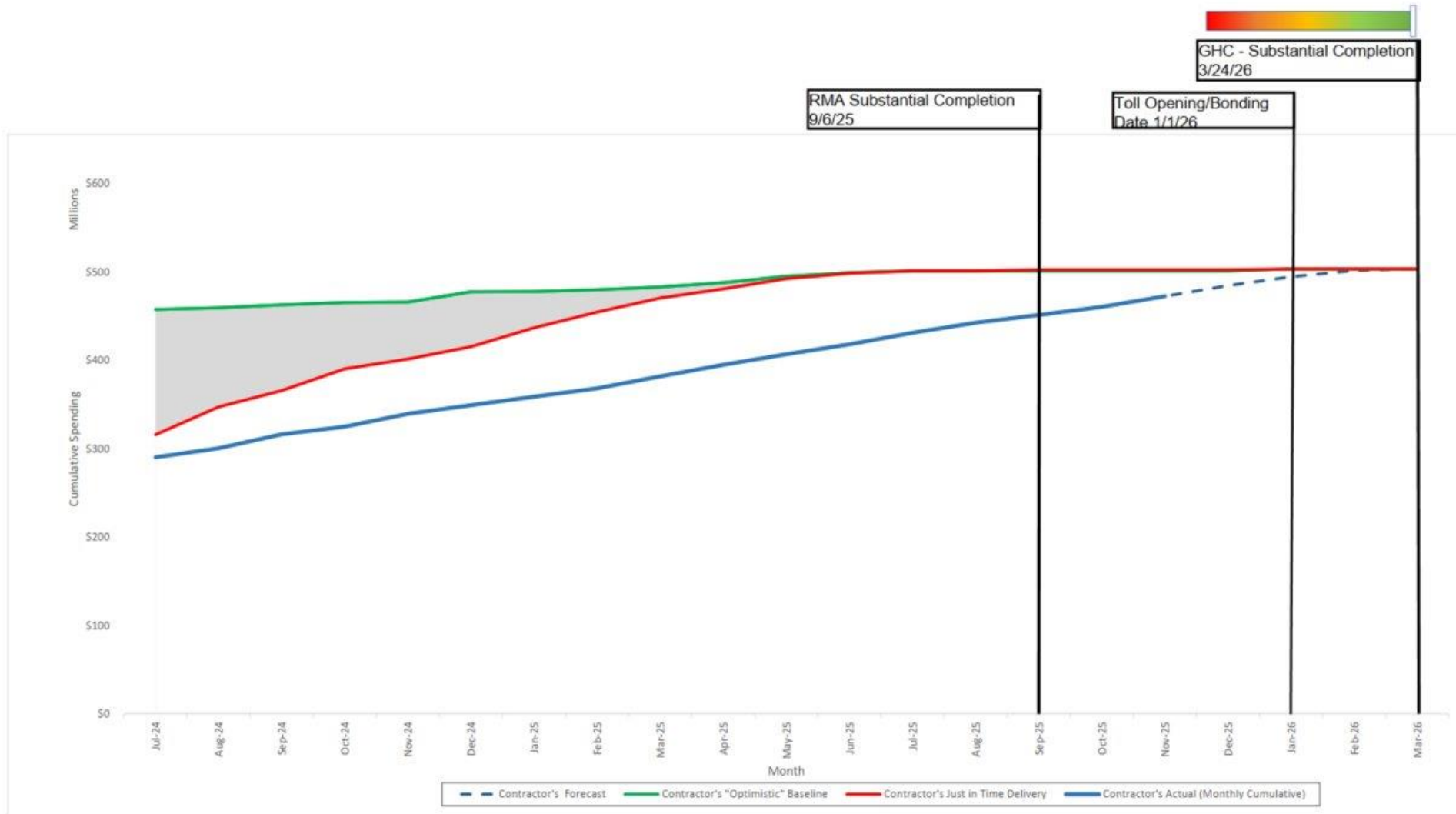
Retaining Walls



183 NORTH PROJECT



- Contractor Projected Earnings vs. Actual





CENTRAL TEXAS REGIONAL
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EXECUTIVE DIRECTOR REPORT



CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY

AGENDA ITEM #18A-B

James M. Bass
Executive Director

Executive Director Report

- A. Recent agency staff activities
- B. Agency roadway performance metrics

Texas Tribune Festival



Volunteering in the community



Brown Santa, December 10



The Charlie Center, December 4



Teresa Shields

Admin · 6d · 🌐

Special thanks to Matr Boomie and Central Texas Regional Mobility Authority for pulling off a big Navigation Day yesterday. These folks served over 150 people and pulled off a tiny but mighty winter gear drive in the dining room due to the rain. Plus Cental Texas Regional Mobility Authority catered lunch from Carabba's Italian Grill! What a treat! Thank you guys so much!





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AGENDA ITEM #18A-B

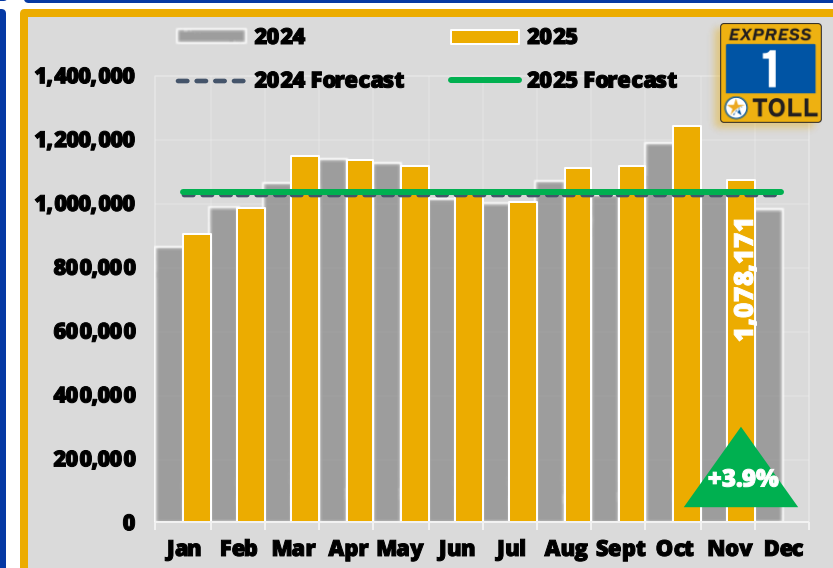
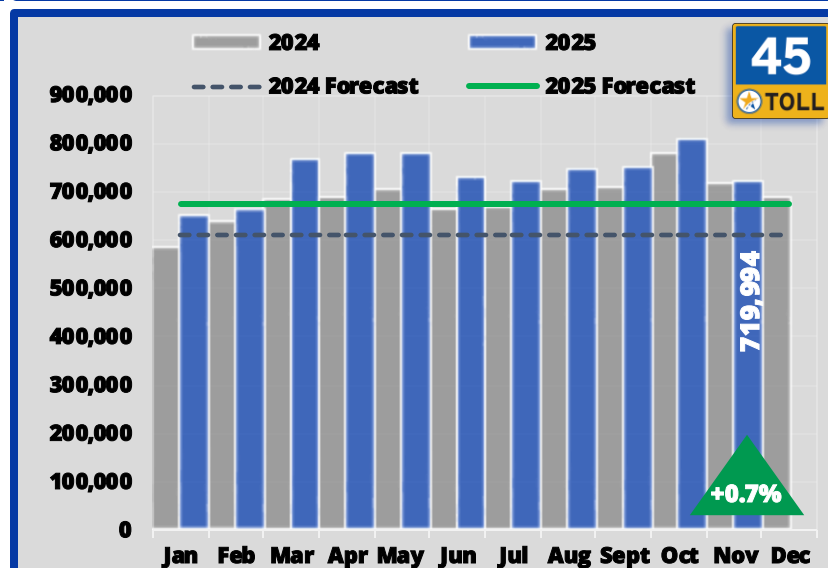
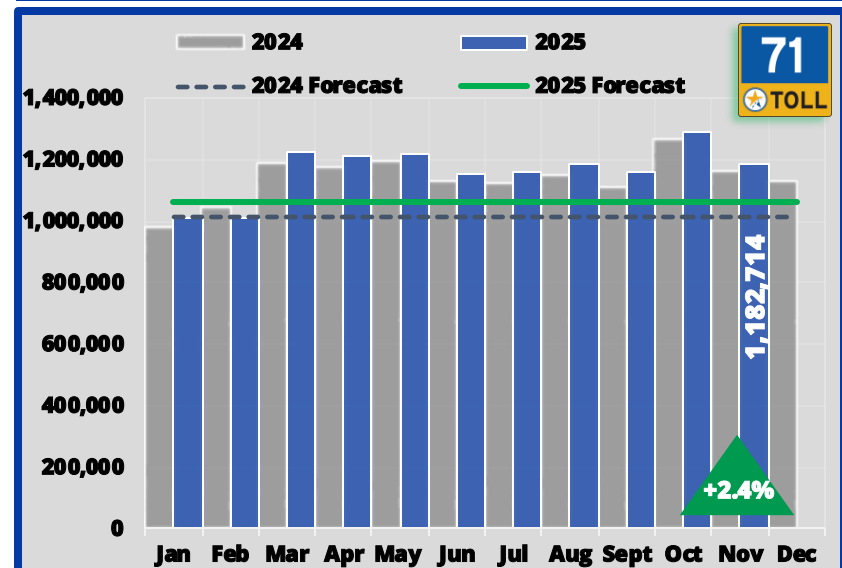
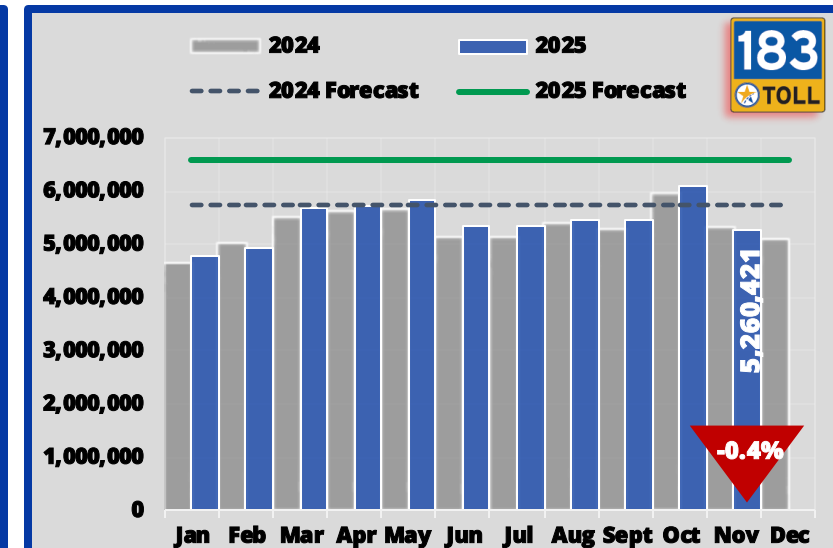
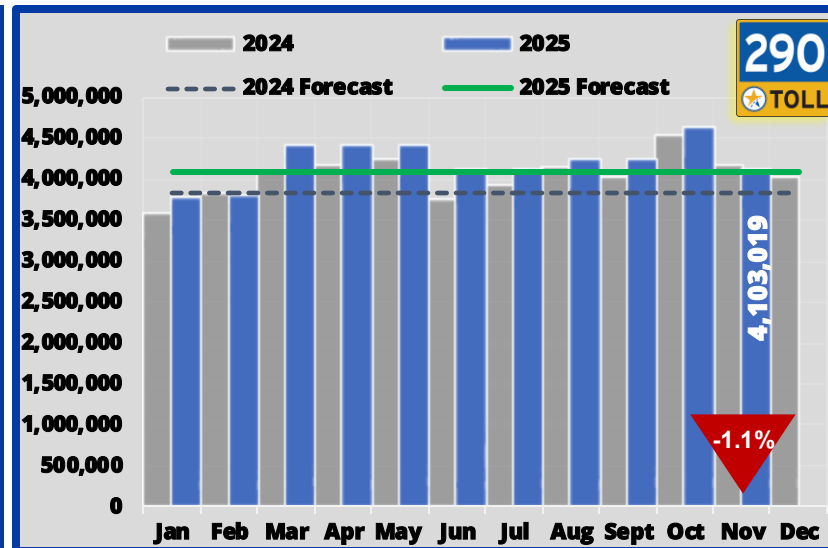
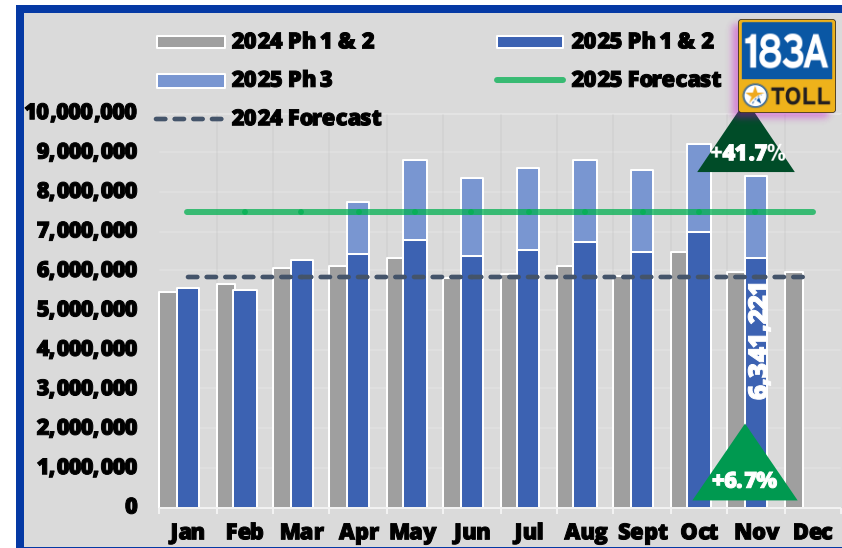
James M. Bass
Executive Director

Executive Director Report

- A. Recent agency staff activities
- B. Agency roadway performance metrics

Monthly Transaction Trend by Roadway

(Percent Change Over November 2024)



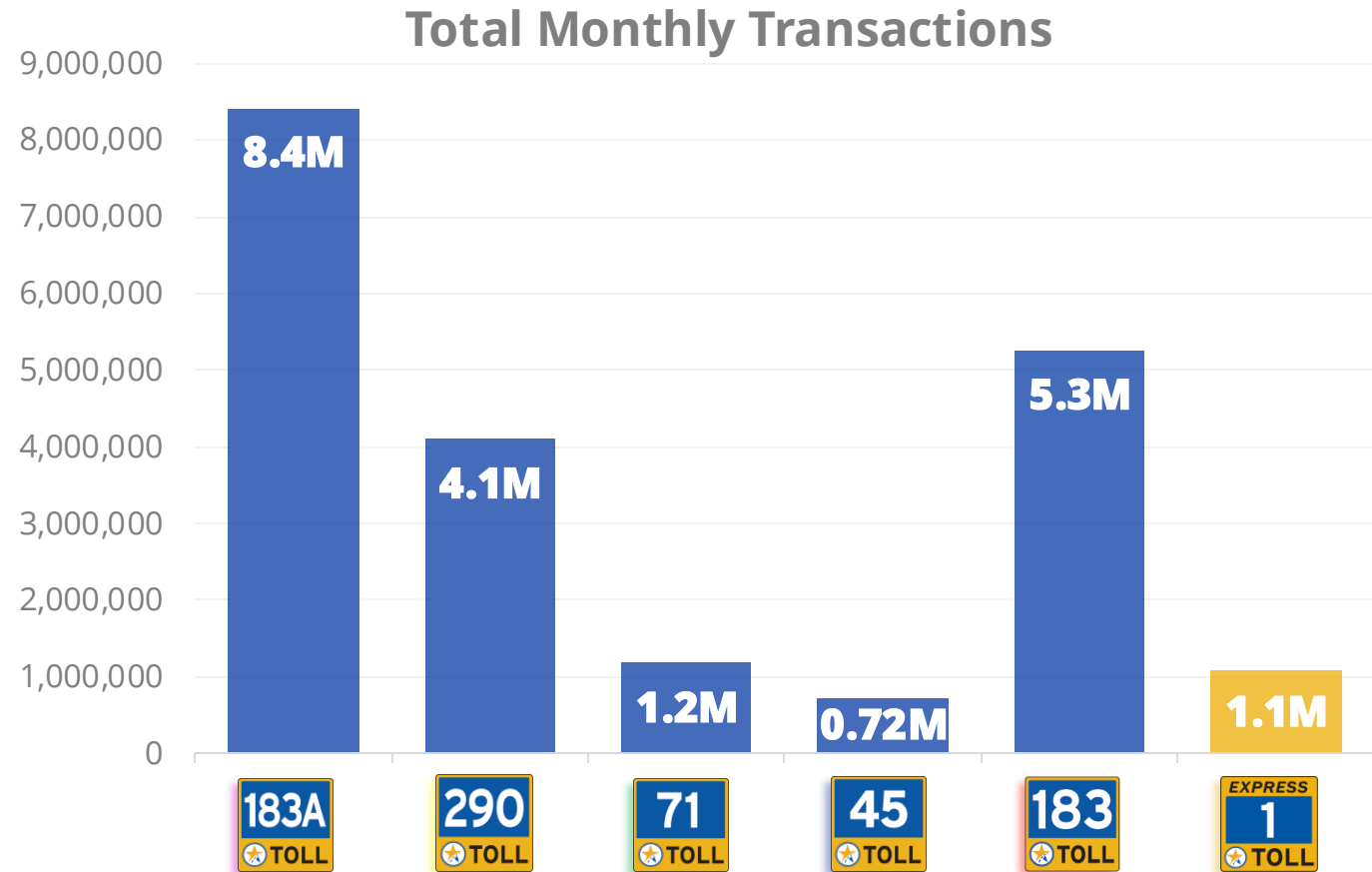
Note - 183A Toll includes Phase III Transactions starting April 9, 2025. Total CTRMA System +2.1% (w/o Ph3) and +14.2% (w/ Ph3). Forecast values from September 2021 T&R Forecast by Stantec. MoPac N Forecast values from Draft Oct 2021 T&R estimates by

Transactions and Pre-Paid Penetration

November 2025



Roadway	Total Pre-paid Penetration %
183A Toll	70.38%
183A Ph 3 Toll	67.47%
290 Toll	62.78%
71 Toll	65.50%
45SW Toll	72.54%
183 Toll	61.63%
MoPac	73.79%
ALL	66.23%



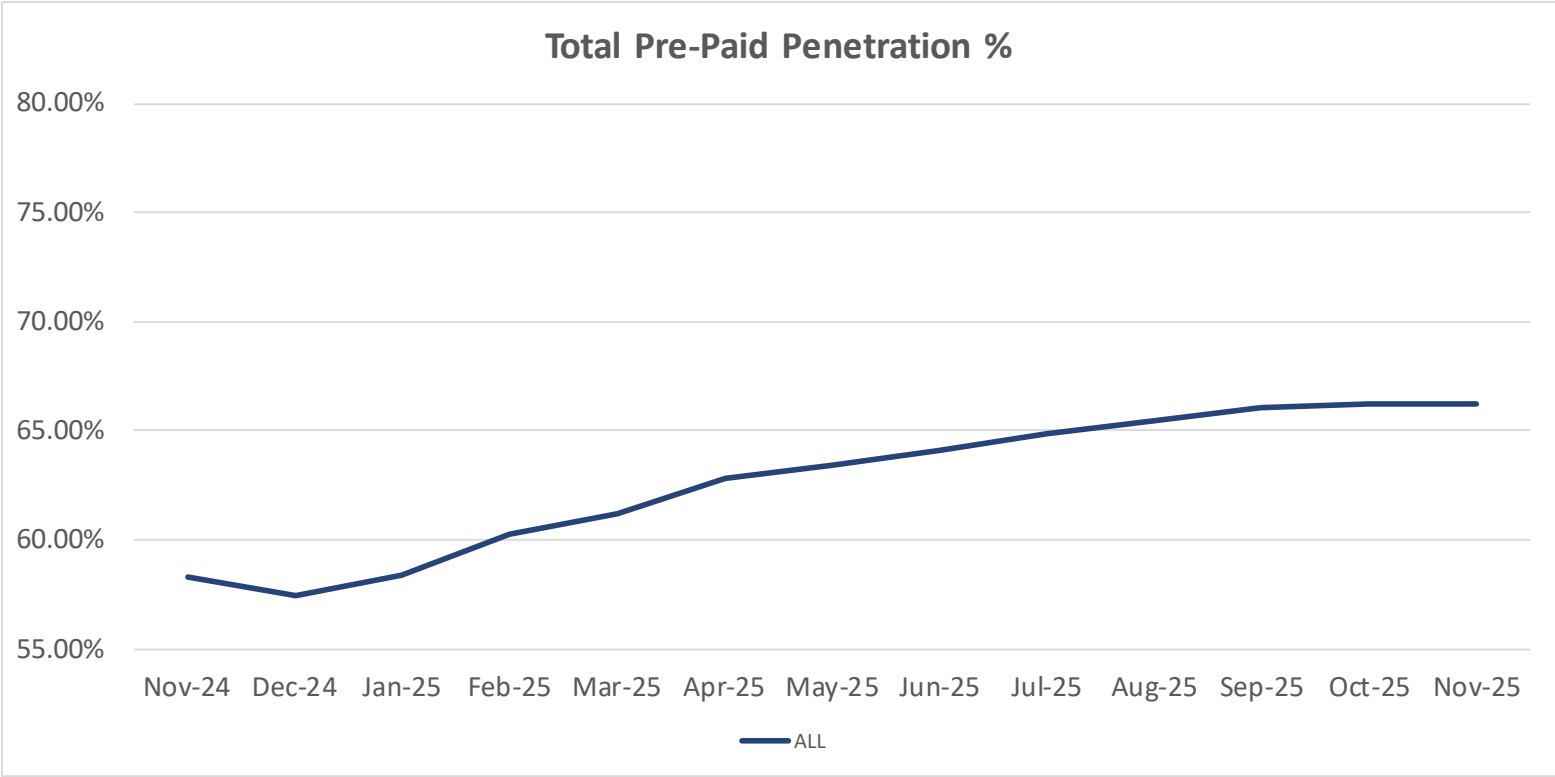
***183A includes
Ph 3 transactions**

Transactions and Pre-Paid Penetration

November 2024 – November 2025



Roadway	Total Pre-paid Penetration % (Nov 2024)	Total Pre-paid Penetration % (Nov 2025)
183A Toll	63.88%	70.38%
183A Ph 3 Toll	-	67.47%
290 Toll	55.14%	62.78%
71 Toll	57.90%	65.50%
45SW Toll	64.03%	72.54%
183 Toll	53.12%	61.63%
MoPac	62.77%	73.79%
ALL	58.29%	66.23%



Source: Reconciliation Report



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EXECUTIVE SESSION

EXECUTIVE SESSION

ITEMS #19-21



CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY

19. Discuss legal issues related to claims by or against the Mobility Authority; pending or contemplated litigation and any related settlement offers; or other matters as authorized by §551.071 (Consultation with Attorney).
20. Discuss legal issues relating to procurement and financing of Mobility Authority transportation projects and toll system improvements, as authorized by §551.071 (Consultation with Attorney).
21. Discuss personnel matters as authorized by §551.074 (Personnel Matters).



CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY

REGULAR ITEMS



CENTRAL TEXAS REGIONAL
MOBILITY AUTHORITY

REGULAR MEETING OF THE

BOARD OF DIRECTORS

ADJOURN MEETING #22

December 17, 2025