

REGULAR MEETING OF THE

BOARD OF DIRECTORS

Our mission is to develop, deliver, operate and maintain high-quality roadways and related transportation solutions.

December 17, 2025



AGENDA ITEM #1

Bobby Jenkins Chairman

Welcome and opportunity for public comment



Bobby Jenkins Chairman



- 2. Approve the minutes from the October 29, 2025 Regular Board Meeting and the November 19, 2025 Board Workshop
- 3. Prohibit the operation of certain vehicles on Mobility Authority toll facilities pursuant to the Habitual Violator Program
- 4. Approve the annual compliance report for submittal to the Texas Department of Transportation as required by 43 Texas Administrative Code §26.65
- 5. Approve an agreement with Motorola Solutions, LLC to purchase radios and software to support the Mobility Authority's roadside assistance program
- 6. Approve an agreement with E-Z Bel Construction, LLC for sign replacement on 290 Toll
- 7. Approve an agreement with Aaron Concrete Contractors, LLC for maintenance and repair of a water quality pond on 183A Toll
- 8. Discuss and consider approving an amendment to the Right-of-Way License from Capital Metropolitan Transportation Authority on 183 Toll required for the rail crossing relocation included in the Texas Department of Transportation's 183A General Purpose Lane Project



CONSENT AGENDA ITEM #3

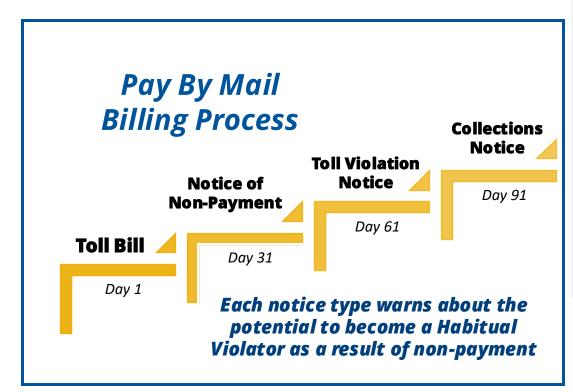
Tracie Brown Director of Operations

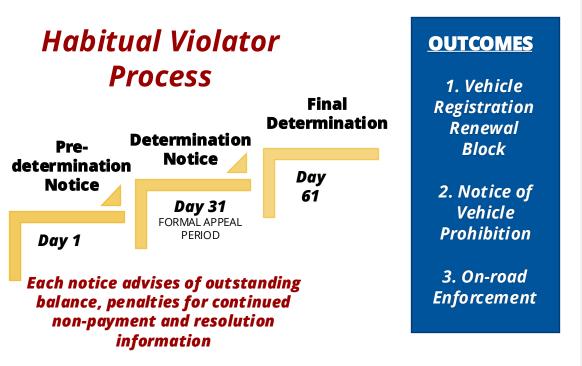
Prohibit the operation of certain vehicles on Mobility Authority toll facilities pursuant to the Habitual Violator Program

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Escalating Communications







Mobility Authority Policy Codes



Section 301.010(d-f): Customer Service & Violation Enforcement Policies

- Customers with 100 or more events non-payment within a period of one year and who have received at least two written notices of non-payment may be considered Habitual Violators.

 An event of non-payment is considered to be one unpaid toll transaction.
- Following a final determination that a registered owner with at least 100 unpaid toll
 violations within a year is a Habitual Violator, the Authority may report a vehicle owned or
 leased by a person determined to be a Habitual Violator to a county tax assessor-collector or
 the Texas Department of Motor Vehicles in order to cause the denial of a vehicle registration.
- By order of its Board of Directors, the Authority may prohibit the operation of a motor vehicle owned or leased by a person determined to be a Habitual Violator on all authority toll roads. Vehicles that continue to operate on a toll road after the prohibition are subject to ticketing and impounding.

HV Prohibited Vehicle Action Summary December 2025



- Approve a Vehicle Prohibition Order for the identified habitual violator customers
 - » Number of prohibited vehicles: 6083
 - » Total number of related unpaid tolls: 1,884,462
 - Average number of outstanding tolls per vehicle: 310
 - Average unpaid balance: \$1000

Next Steps

- » Customers will receive *Prohibition Order* by mail
- » Customers found to be in violation of the prohibition are subject to a warning, a citation with up to \$500 fine and / or vehicle impoundment by local law enforcement



CONSENT AGENDA ITEM #5

Tracie Brown Director of Operations

Approve an agreement with Motorola Solutions, LLC to purchase radios and software to support the Mobility Authority's roadside assistance program

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HERO Stats on MoPac Express Lanes *June - November 2025*



Month	# of Incidents	% Detected by HERO	Avg Clearance Time (min)	
June 2025	539	64%	21	
July 2025	728	67%	20	
August 2025	680	72%	21	
September 2025	704	60%	22	
October 2025	695	63%	23	
November 2025	481	62%	21	

Action Item Overview



- Hardware and software are needed to allow the Authority's TIM Center operators to dispatch HERO services on certain Authority's toll facilities (183A Toll, 183 Toll, 290 Toll, MoPac Express Lane, 183 Express Lanes)
 - Six (6) APX N70 XE single-band, smart radios
 - Five-year subscription to APX NEXT SmartConnect, Motorola's broadband data services for their public safety radios
 - Motorola Solutions is the sole manufacturer of Motorola radio equipment and software
- Total cost is \$60,432.50
 - Motorola Solutions is a TxDIR vendor
 - TxDIR contract #DIR-CPO-5433; contract expires 12/5/29

Staff Recommendation



Staff recommends contracting with Motorola Solutions
to purchase portable radio technology and related software in
support of the Mobility Authority's roadside assistance program
through their contract with the Department of Information
Resources (DIR). Pursuant to Texas Government Code Section
2054.0565 and the Mobility Authority's Policy Code, use of the
DIR contract with Motorola Solutions, Inc. satisfies all
competitive purchasing requirements.



CONSENT AGENDA ITEM #6

Mike Sexton Director of Engineering

Approve an agreement with E-Z Bel Construction, LLC for sign replacement on 290 Toll

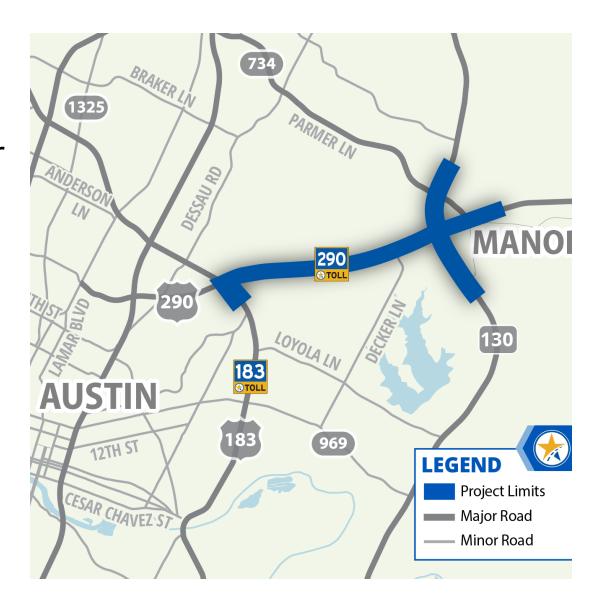
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290E Large & Small Signs Replacement Project



- Project Description: Large
 & small signs replacement
- Limits: Along 290E corridor between West of US 183S and East of SH 130
- Total Project Cost: \$2.05M
- **Construction Cost:** \$1,117,517.00

This resolution allows for the award and execution of a construction contract.



290E Large & Small Signs Replacement Project



3 Responsive and Responsible Bids Received

Contractor	Bid Price
E-Z Bel Construction, LLC	\$1,117,517.00
The Levy Company, LLC	\$1,411,038.20
Florida Traffic Control Devices, Inc	\$1,734,585.81

Engineer's Estimate: \$1,369,273.38

Recommendation



 Staff recommends that the Board approve an agreement with E-Z Bel Construction, LLC for large & small sign replacement on 290E



CONSENT AGENDA ITEM #7

Mike Sexton Director of Engineering

Approve an agreement with Aaron Concrete Contractors, LLC for maintenance and repair of a water quality pond on 183A Toll

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183A Bulldog Pond Repair Project



- Project Description: Pond repairs for Bulldog Pond on, 183A
- Limits: 183A between Scottsdale Drive and Crystal Falls Pkwy
- Total Project Cost: \$1.45M
- Construction Cost: \$826,659.80

This resolution allows for the award and execution of a construction contract.



183A Bulldog Pond Repair Project



4 Responsive and Responsible Bids Received

Contractor	Bid Price
Aaron Concrete Contractors, LLC	\$826,659.80
Jerdon Enterprise, LP	\$977,777.77
Dan Williams Company	\$1,001,234.75
Austin Engineering Co., Inc.	\$1,374,040.70

Engineer's Estimate: \$956,853.30

Recommendation



 Staff recommends that the Board approve an agreement with Aaron Concrete Contractors, LLC for pond repairs on 183A Toll



REGULAR ITEMS





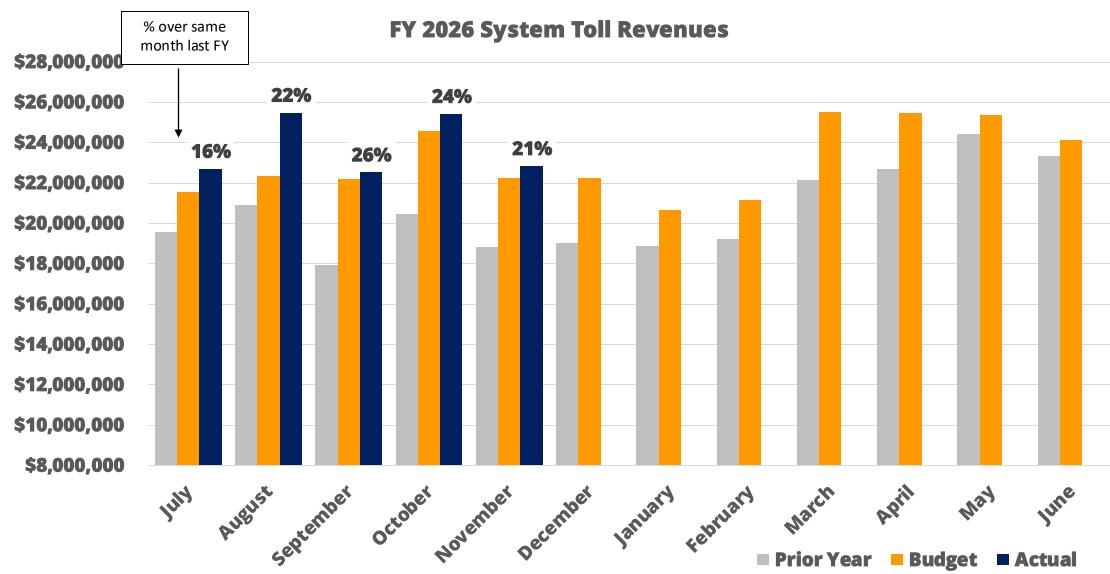
José Hernández Chief Financial Officer

Accept the unaudited financial statements for October and November 2025

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CTRMA System Revenues - November 2025





CTRMA System Unaudited Income Statement - November 2025



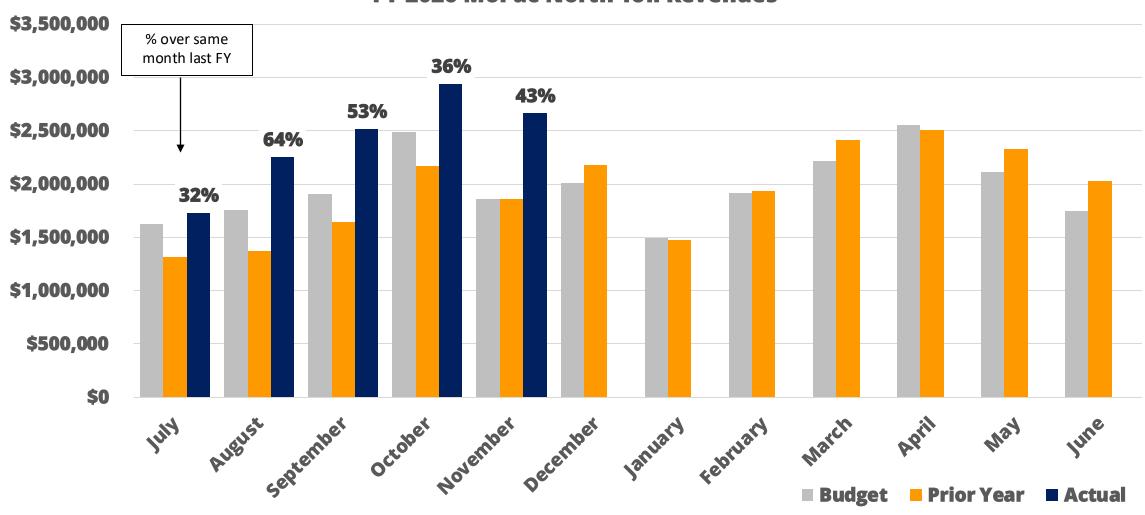
CTRMA System - Fiscal 2026 Unaudited Income Statement as of November 30, 2025 Fiscal Year Elapsed 42%

Revenues	Budget	Unaudited	
Toll Revenues	192,853,183	90,968,680	
Video Tolls	68,167,152	22,099,610	
Fee Revenue	16,644,065	5,945,549	
Interest Income	35,440,000	11,098,576	
Other	15,000	98,224	
Total Revenues	313,119,400	130,210,639	42%
<u>Expenses</u>			
Operating Expense			
Salaries and Benefits	8,757,921	2,713,509	
Administrative	9,454,250	4,058,331	
Operations and Maintenance	49,554,505	15,879,377	
Special Projects and Contingencies	4,087,351	1,747,680	
Total Operating Expense	71,854,027	24,398,897	34%
Cash Flow After Operating Expense	241,265,373	105,811,742	
Non-Cash Expenses	69,617,400	27,815,508	
Non-Operating Expenses	98,777,257	33,045,821	
Net Operating Income	72,870,716	44,950,413	

CTRMA MoPac North Revenues - November 2025



FY 2026 MoPac North Toll Revenues



CTRMA MoPac Unaudited Income Statement - November 2025



CTRMA Mopac - Fiscal 2026 Unaudited Income Statement as of November 30, 2025

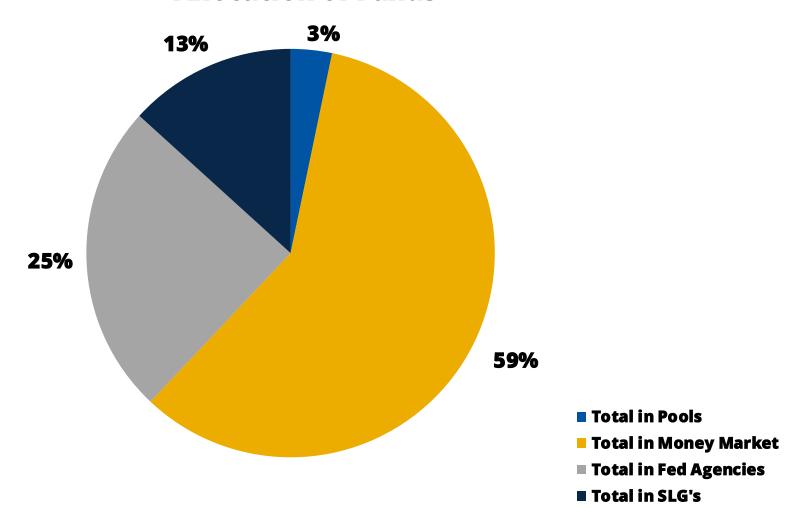
Fiscal Year Elapsed 42%

Revenues	Budget	Unaudited	
Toll Revenues	17,746,117	10,017,117	
Video Tolls	5,422,828	1,908,976	
Fee Revenue	518,855	182,633	
Interest Income	560,000	437,054	
Other			
Total Revenues	24,247,800	12,545,780	52%
<u>Expenses</u>			
Operating Expense			
Salaries and Benefits	-	-	
Administrative	92,500	204	
Operations and Maintenance	3,744,584	1,447,742	
Special Projects and Contingencies	96,873	87,000	
Total Operating Expense	3,933,957	1,534,946	39%
Operating Income	20,313,843	11,010,834	
Non-Cash Expenses	6,001,000	2,478,880	
Non-Operating Expenses	10,702,389	10,285,665	
Net Operating Income	3,610,454	(1,753,711)	

CTRMA Investment Portfolio - November 2025



Allocation of Funds





AGENDA ITEM #10

José Hernández Chief Financial Officer

Discuss and consider approving an agreement with Berry, Dunn, **McNeil & Parker, LLC for** enterprise resource planning project management and implementation services to advise the Mobility Authority on tools to modernize and optimize its business processes

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Procurement Overview



Description: Central Texas Regional Mobility Authority (CTRMA) recognizes the need to modernize its technological architecture and optimize business processes through the implementation of a best-inclass ERP solution that can be adapted to meet CTRMA's requirements

The objective of this procurement is to establish a contract with a firm for Enterprise Resource Planning (ERP) Project Management (PM)

- Anticipated Term: 1 year with two optional 1-year renewals
- Anticipated Notice to Proceed: January 2026

Procurement Scope



- Services to be provided under this contract include:
 - » Discover and Assess
 - Document CTRMA's current operations, future strategy, and growth plan
 - » Design Solution
 - Validate future-state process considerations
 - » Prepare Procurement Scope and Documentation
 - Define conceptual future state solution design
 - Develop procurement documentation
 - Assist CTRMA with proposal validation and vendor selection
 - » Oversee Procurement and Implementation
 - · Assist CTRMA with implementation oversight by the selected vendor as needed

Procurement Process



June 2025

RFP Posted on CTRMA Website

July 2025

RFP Proposals Received

August 2025

Technical Evaluation: Shortlist Vendors

October 2025

Shortlist Vendor Interviews

October 2025

BAFO Provided to Shortlist Vendors

November 2025

BAFO Responses Received

December 2025

Determine Selection and request Board approval

Process to Selection



RFP Respondents

- Avero
- BerryDunn
- Integrated Technology Partners
- ISG
- North Highland
- RSM
- Wyatt James

Shortlisted RFP Recipients

- BerryDunn
- · ISG
- NorthHighland



BerryDunn

RFP Scoring



Response Element		Points
Technical Scores		800 points
Understanding of the Project	100 points	
Project Plan, Approach, and Timeline	250 points	
Relevant Project Experience	250 points	
Personnel and Team Qualifications Past Contract Performance	200 points	
Price Response		200 Points
Financial Ability to Implement		Pass/Fail
Conflict of Interest		Pass / Fail

RFP Award Recommendation





- BerryDunn received the highest technical and pricing scores during evaluation
- Founded in 1974, based in Portland, Oregon
- BerryDunn has offices across the country and has local Austin resources available for this project

Work Authorizations Contemplated



- First Work Authorization
 - » Discover and Assess
 - » ERP Software Request for Proposal Development
 - » Procurement Evaluation and Contract Support
- Second Work Authorization
 - » ERP Software Implementation
 - » Oversight Support
 - » System Software Training Support

Staff Recommendations



- Staff recommends acceptance of the award recommendation for BerryDunn to provide Project Management services for the procurement and selection of an Enterprise Resource Planning Solution and authorize the Executive Director to execute a contract for these services
- Term: 1 year with two optional 1-year renewals
- Not to Exceed \$690,738



AGENDA ITEM #11

Tracie Brown Director of Operations

Discuss and consider approving an agreement with Neology, LLC to provide video tolling, payment processing, collections, enforcement support and customer services

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Pay By Mail Procurement Scope



Select a qualified firm or team to provide a back-office system and the operational staff and support needed to perform Pay By Mail invoicing and processing violations processing, collections, enforcement of unpaid tolls and customer service. The scope may also include pre-paid (plate-based) account management as well as transponder account management and distribution services.

Previous Action



Board accepted the award recommendation for Neology,
 LLC to provide back-office services supporting the Authority's customer service, payment processing, collections, enforcement, and account management operations functions.

Pay By Mail Agreement Overview Neology, LLC



- Contract term is seven (7) years with two (2) possible 2-year renewals
- Compensates the vendor for Implementation costs, paid video transactions and actual work performed, and credit card fees as pass-through costs
 - » Allows for annual increases based on CPI, not to exceed 5%
- Provides certain protections for the Authority
 - » Payment Bond: equal to the 100% of the approved budgeted amount for the PBM services
 - » Performance Bond: equal to the 100% of the approved budgeted amount for the PBM services
 - » Revenue Loss Bond: equal to 25% of the prior fiscal year's average quarterly video toll revenues



- Founded in 1993
- Headquartered in Carlsbad, CA with 650+ employees
- Programs in North America, Latin America, EMEA, and APAC
- [re]imagining mobility by
 - ✓ Combining AI with state-of-the-art tolling solutions
 - ✓ Automated vehicle identification and classification
 - ✓ Data processing
 - ✓ Digital payment systems



"Neology is partnering with customers to help our communities enhance mobility, increase sustainability, improve safety, and generate increased revenue."

Staff Recommendation



 Staff recommends approving an agreement with Neology, LLC to provide back-office services supporting the Authority's customer service, payment processing, collections, enforcement, and account management operations functions

Next Steps:

- Amend FY26 Capital Budget to cover implementation costs
- Finalize schedule
- Work with ViaPlus on the transition of services
- Provide future presentations regarding PBM fees and program launch



AGENDA ITEM #12

Tracie Brown Director of Operations

Discuss and consider amending the FY 2026 Capital Budget to support implementation of the contract with Neology, LLC for video tolling, payment processing, collections, enforcement support and customer services

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FY 2026 Capital Budget Amendment



Budget Amendment

- Estimated implementation costs were included in the 2026-2030 Five Year Capital Plan
- » The PBM implementation budget was estimated prior to receiving RFP responses and actual costs

Estimated FY26 Pay By Mail Implementation Costs

- » Neology= \$ 4,725,000
- » GEC Support = \$213,300
- » GSC Support = \$ 450,000
- Total FY26 Capital Plan Budget Amendment Request = \$5,388,300

Staff Recommendation



 Staff recommends the Board approve an amendment to the FY 2026 Capital Budget to support implementation of the contract with Neology, LLC for video tolling, payment processing, collections, enforcement support and customer services



AGENDA ITEM #13

Cory Bluhm Asst. Director of IT & Toll Systems

Discuss and consider approving an amendment to the contract with FreeIT Data Solutions, Inc. for information technology services

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Information Technology Services Overview



- The Mobility Authority requires an information technology (IT) consultant to provide technical service and advice regarding hardware and software used to fulfill the Mobility Authority's mission and operations:
 - IT Hardware
 - Cybersecurity and Network Security
 - Data Backup and Retention
 - Help Desk Ticketing System
 - Inventory Management
 - Annual Cybersecurity Training
 - External Systems Interface
 - Other tasks related to these services

Texas DIR Procurement



- Under a Texas Department of Information Resources (DIR) contract with Freeit Data Solutions, Inc., staff obtained a proposal from our current IT services provider, Sigma Information Group Inc., to perform the services outlined in the SOW.
- 2-year Agreement: February 1, 2024 January 31, 2026
- Initial Not to Exceed: \$500,000
- Amended in May 2025 Not to Exceed \$1,000,000

Amended Agreement Amount



- Sigma Information Group through Freeit Data Solutions continues to provide monthly support for CTRMA including planned support of IT needs for the new headquarters
- Staff requests an additional \$383,681 be added to the agreement amount to support the planned monthly and annual costs associated with a one-year agreement renewal

Recommendation



- Staff recommends approving an extension renewal and agreement amendment with Freeit Data Solutions, Inc. for IT consulting services
 - **» Not to Exceed Amount:** \$1,383,681
 - Increase by \$383,681
 - » Funding Source
 - Operating Budget and Project Funds
 - » 1 Year Extension
 - February 1, 2026 January 31, 2027
 - Two possible 1-year extensions remaining



AGENDA ITEM #14

Mike Sexton Director of Engineering

Discuss and consider approving an agreement with Nortex Concrete Lift and Stabilization Inc. for concrete slab lifting and stabilization services on 290 Toll

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290 Toll Slab Stabilization



- Concrete pavement lifting and stabilization services with polyurethane foam injections to repair pavement dips, heaves, and bridge approach slabs on the 290 Toll main lanes
- Nortex Concrete Lift and Stabilization, Inc. provided a proposal for \$345,020 to address 16 locations along 290 Toll
- CTRMA staff suggest including contingency of \$54,980 (~15%) to address potential field revisions

290 Toll Slab Stabilization Locations



Location #	Travel Direction	Roadway	Work Area
1	EB	290 Toll @ 183 Overpass	Departure
2	EB	290 Toll @ Springdale Rd	Approach
3	EB	290 Toll @ Springdale Rd	Departure
4	EB	290 Toll @ Ferguson Branch	Departure
5	EB	290 Toll @ Walnut Creek	(Not viable for this treatment - departure higher than bridge deck)
6	EB	290 Toll @ RM 590.3	Heave - 2 Left Lanes
7	EB	290 Toll @ RM 590.7-590.8	Heave - 2 Left Lanes
8	EB	290 Toll before Giles Overpass	3 dips – Entrance and Right Lanes
9	EB	290 Toll @ Harris Branch	Approach
10	EB	290 Toll @ Harris Branch	Departure
11	EB	290 Toll@ TX -130	Approach
12	EB	290 Toll @ TX -130	Departure
13	WB	290 Toll @ TX -130	Departure
14	WB	290 Toll @ RM 592.4	Dip - Left 3 Lanes
15	WB	290 Toll @ Harris Branch	Departure
16	WB	290 Toll @ Tuscany Way	Approach
17	WB	290 Toll @ Tuscany Way	Departure

Staff Recommendation



 Staff recommends approving an agreement with Nortex Concrete Lift and Stabilization, Inc. in an amount not to exceed \$400,000



AGENDA ITEM #15

Mike Sexton Director of Engineering

Discuss and consider amending the FY 2026 Capital Budget to provide additional funding for Slab Stabilization services on 290 Toll

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Capital Budget Amendment



- The FY 2026 Annual Operating Budget includes \$200,000 for slab stabilization services
- Nortex Concrete Lift and Stabilization, Inc. provided a proposal for \$345,020 to address locations along 290 Toll
- CTRMA staff suggest including contingency of \$54,980 (~15%) to arrive at a final budget amount of \$400,000

Staff Recommendation



 Staff requests the Board's approval to amend the Fiscal Year 2026 Capital Budget to provide an additional \$200,000 of funding for Slab Stabilization services



AGENDA ITEM #16

Mike Sexton Director of Engineering

Discuss and consider approving the ranking of firms for negotiation of a contract for the final design and construction phase engineering services for the 183A Added Capacity project

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BRIEFINGS & REPORTS



AGENDA ITEM #17

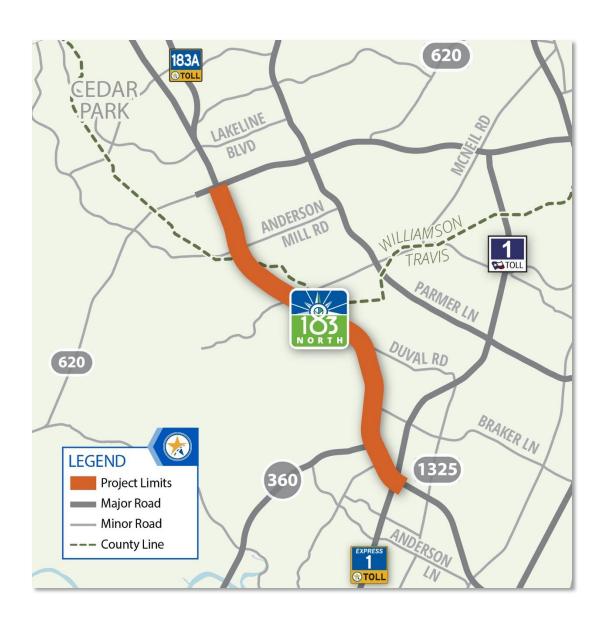
Mike Sexton, P.E. Director of Engineering

Project Updates

A. 183 North Project

183 NORTH MOBILITY PROJECT

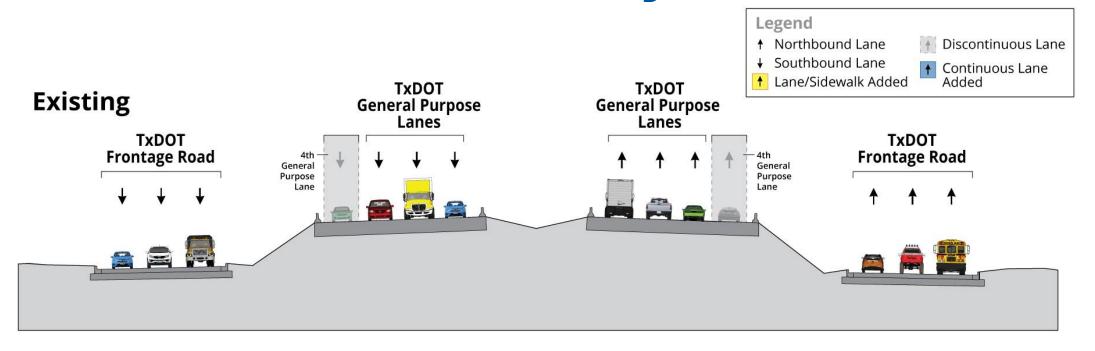


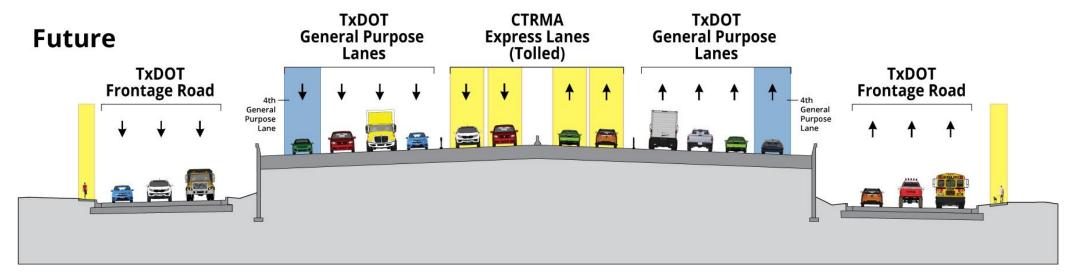


- Project Description: 9-mile Express Lane Project along US 183; GP Lane improvements; DCs at MoPac
- Limits: SH 45 to MoPac
- Total Project Cost: \$612M
- Design/Build Cost: \$503.6M
- Notice to Proceed: NTP1 Issued 4/15/2021; NTP2/3 issued 6/28/2021
- Open to Tolling: Early 2026

183 NORTH MOBILITY PROJECT







PROJECT FINANCIALS

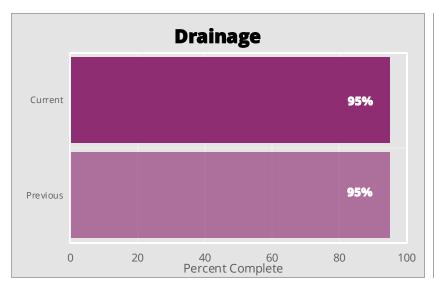


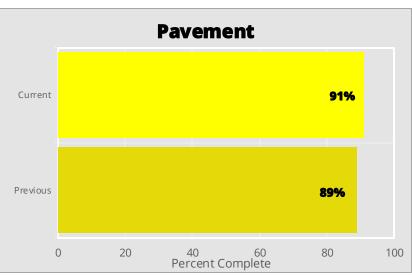
Original Contract Amount:	\$ 477,149,654.00
Authorized Changes (Change Order and Amendments)	
Previous Periods:	\$ 26,500,550.97
This Period:	-
Current Authorized Contract Amount:	\$ 503,650,204.97
Draw Requests 1 – 53 (April 2021 through August 2025)	\$ (447,501,202.74)
Draw Request 54 (September 2025)	\$ (8,523,766.98)
Draw Request 55 (October 2025)	\$ (8,833,863.80)
Draw Request 56 (November 2025)*	\$ (12,022,530.56)
Total Amount Earned to Date:	\$ 476,881,364.08
Amount remaining for work to be completed:	\$ 26,768,840.89
Percent of budget expended through November 2025:	94.7%
Percent of working days expended through November 2025:	105.0%

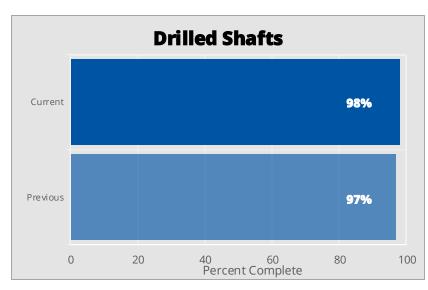
^{*} Pending CTRMA Review

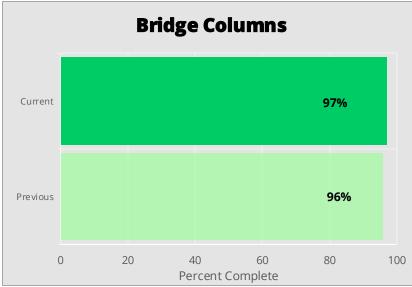
CONTRACT METRICS

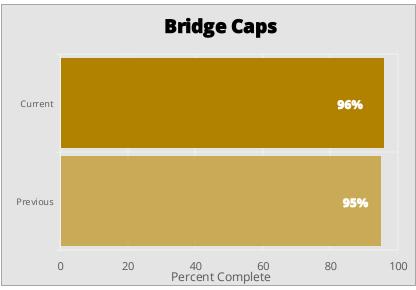


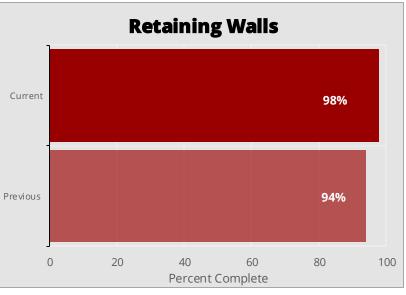








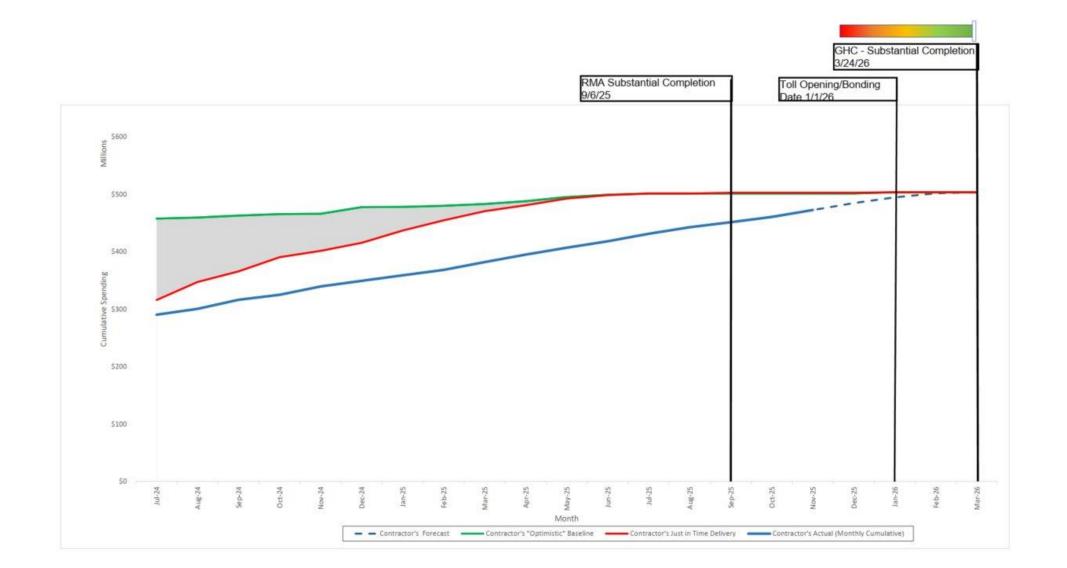




183 NORTH PROJECT



Contractor Projected Earnings vs. Actual





EXECUTIVE DIRECTOR REPORT



AGENDA ITEM #18A-B

James M. Bass Executive Director

Executive Director Report

- A. Recent agency staff activities
- B. Agency roadway performance metrics

Recent agency staff activities

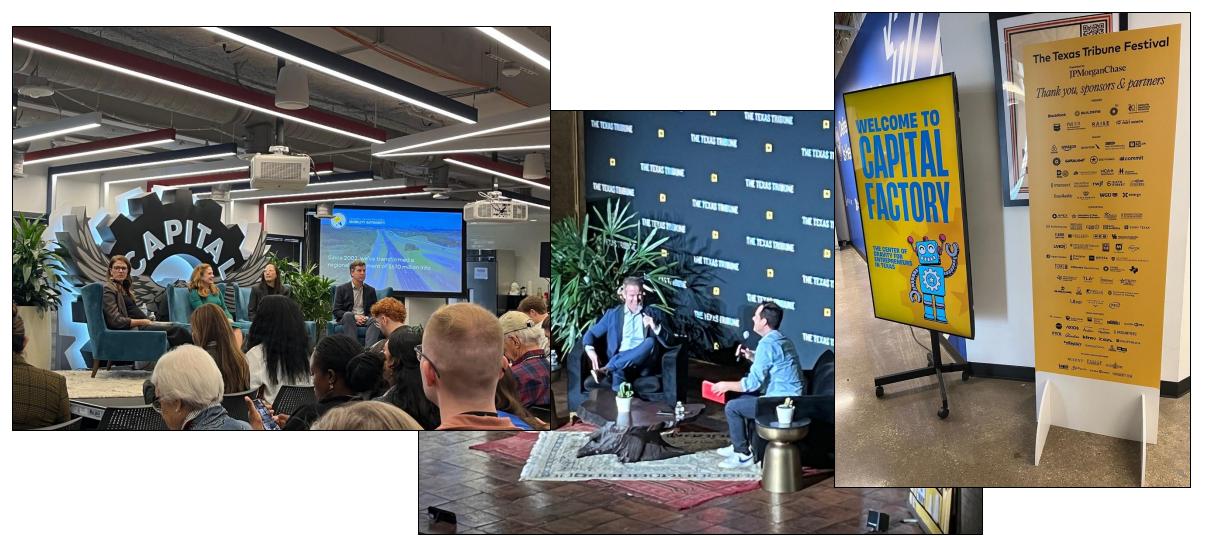


- Interagency Meetings
- Construction Partnership Program
- Cedar Park Chamber
- Round Rock Chamber
- Manor Chamber
- Elgin Chamber
- Austin Chamber Infrastructure Committee
- WTS Luncheon Event
- Crash Responder Week Meeting
- METT Community Conversation
- Texas Tribune Festival

- Various CUSIOP Meetings
- EZIOP Meetings
- NIOP Leadership and Committee Meetings
- Fatality Crash Review
- Texas Tolling Legal
- IBTTA Young Professionals Council Meeting
- IBTTA Tech Summit Planning Meeting
- IBTTA Enlightenment Group Meeting
- Volunteering in the community
 - Charlie Center
 - Meals with Manor
 - Brown Santa

Texas Tribune Festival





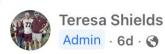
Volunteering in the community



Brown Santa, December 10



The Charlie Center, December 4



Special thanks to Matr Boomie and Central Texas Regional Mobility Authority for pulling off a big Navigation Day yesterday. These folks served over 150 people and pulled off a tiny but mighty winter gear drive in the dining room due to the rain. Plus Cental Texas Regional Mobility Authority catered lunch from Carabba's Italian Grill! What a treat! Thank you guys so much!





AGENDA ITEM #18A-B

James M. Bass Executive Director

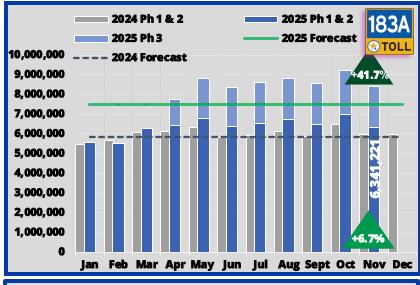
Executive Director Report

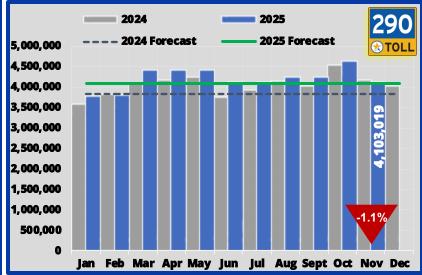
- A. Recent agency staff activities
- B. Agency roadway performance metrics

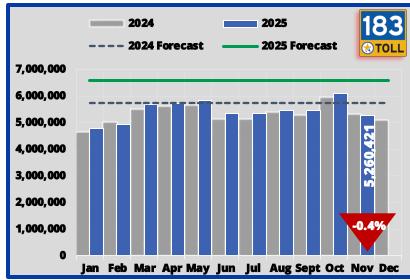
Monthly <u>Transaction</u> Trend by Roadway

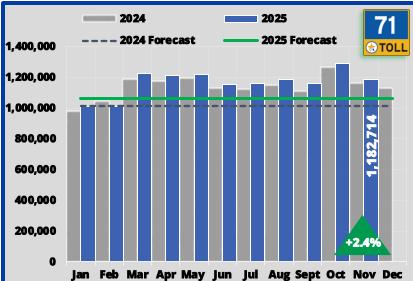


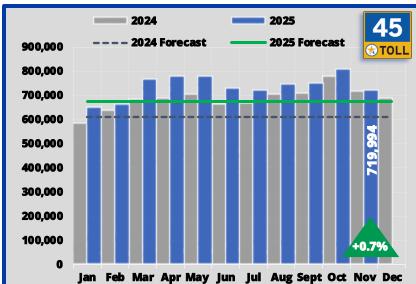
(Percent Change Over November 2024)

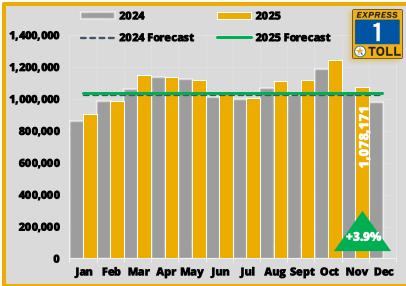












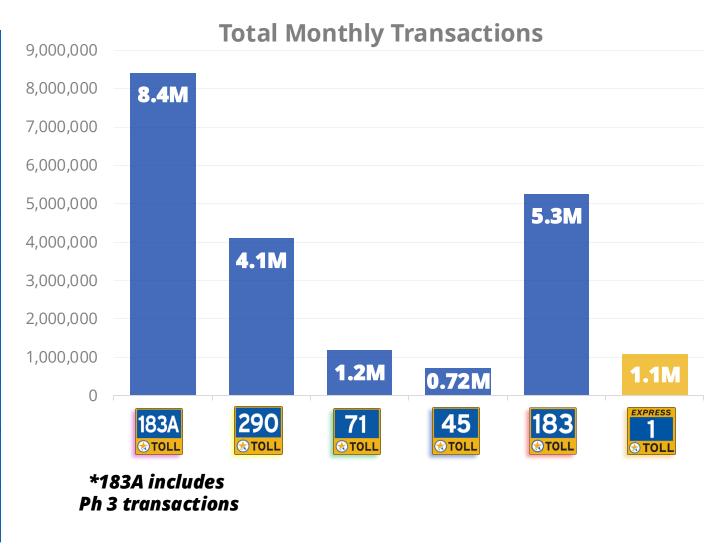
Note - 183A Toll includes Phase III Transactions starting April 9, 2025. Total CTRMA System +2.1% (w/o Ph3) and +14.2% (w/ Ph3). Forecast values from September 2021 T&R Forecast by Stantec. MoPac N Forecast values from Draft Oct 2021 T&R estimates by

Transactions and Pre-Paid Penetration

November 2025



Roadway	Total Pre-paid Penetration %	
183A Toll	70.38%	
183A Ph 3 Toll	67.47%	
290 Toll	62.78%	
71 Toll	65.50%	
45SW Toll	72.54%	
183 Toll	61.63%	
MoPac	73.79%	
ALL	66.23%	



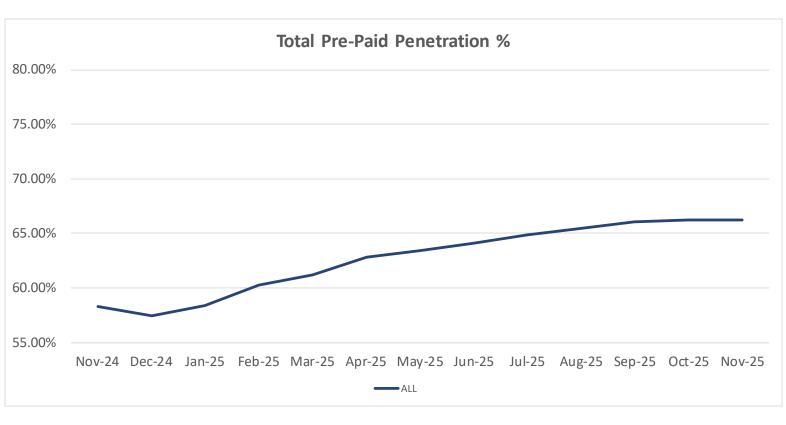
Source: Reconciliation Report

Transactions and Pre-Paid Penetration



November 2024 - November 2025

Roadway	Total Prepaid Penetration % (Nov 2024)	Total Pre-paid Penetration % (Nov 2025)
183A Toll	63.88%	70.38%
183A Ph 3 Toll	-	67.47%
290 Toll	55.14%	62.78%
71 Toll	57.90%	65.50%
45SW Toll	64.03%	72.54%
183 Toll	53.12%	61.63%
MoPac	62.77%	73.79%
ALL	58.29%	66.23%



Source: Reconciliation Report



EXECUTIVE SESSION



EXECUTIVE SESSION

ITEMS #19-21

- 19. Discuss legal issues related to claims by or against the Mobility Authority; pending or contemplated litigation and any related settlement offers; or other matters as authorized by §551.071 (Consultation with Attorney).
- 20. Discuss legal issues relating to procurement and financing of Mobility Authority transportation projects and toll system improvements, as authorized by §551.071 (Consultation with Attorney).
- 21. Discuss personnel matters as authorized by §551.074 (Personnel Matters).



REGULAR ITEMS





ADJOURN MEETING #22

December 17, 2025