



December 17, 2025 AGENDA ITEM #12

Discuss and amending the FY 2026
Capital Budget to support
implementation of the contract with
Neology, LLC for video tolling, payment
processing, collections, enforcement
support and customer services

Strategic Plan Relevance:	Stewardship
Department:	Operations
Contact:	Tracie Brown, Director of Operations
Associated Costs:	\$5,388,263.00
Funding Source:	FY26 Capital Budget
Action Requested:	Consider and act on draft resolution.

Project Background / Description: The Fiscal Year 2026 Annual Operating Budget contains revenue estimates, departmental spending plans, debt service requirements, and a capital budget for the fiscal year beginning July 1, 2025, ending June 30, 2026. The capital budget consists of funds for the Authority's new Pay By Mail contract implementation.

Pay By Mail (PBM) integration is a significant initiative to implement new back-office services supporting the Mobility Authority's customer service, payment processing, collections, enforcement, and account management operations functionalities.

Current Action: The FY2026-2030 Five-Year Capital Plan anticipated costs to implement the new Pay By Mail system prior to receiving proposals from prospective vendors. The FY26 Capital Budget includes \$1,000,000 for PBM Implementation, carried over from the previous fiscal year.

The approved recommended vendor for PBM Implementation includes payment milestones of \$4,725,523 for FY26, a payment for GEC Support Services of \$212,740, and a payment for GSC Support Services of \$450,000. The total anticipated cost of PBM Implementation is \$5,388,263.

Backup provided: Draft Resolution
Draft Capital Budget Amendment

**GENERAL MEETING OF THE BOARD OF DIRECTORS
OF THE
CENTRAL TEXAS REGIONAL MOBILITY AUTHORITY**

RESOLUTION NO. 25-0XX

**AMENDING THE FISCAL YEAR 2026 BUDGET
TO SUPPORT IMPLEMENTATION OF THE CONTRACT WITH NEOLOGY, LLC
FOR VIDEO TOLLING, PAYMENT PROCESSING, COLLECTIONS,
ENFORCEMENT SUPPORT AND CUSTOMER SERVICES**

WHEREAS, by Resolution No. 25-035 dated June 25, 2025, the Board of Directors adopted the operating budget for fiscal year 2025-2026 (the “FY 2026 Budget”); and

WHEREAS, in Resolution 25-0__ dated December 17, 2025, the Mobility Authority selected Neology, LLC to provide video tolling, payment processing, collections, enforcement support and customer services to the Mobility Authority (“Pay By Mail Services”); and

WHEREAS, the FY 2026 Budget anticipated costs of the Pay By Mail Services prior to receiving proposals from prospective vendors; and

WHEREAS, there is not currently sufficient funding in the FY 2026 Budget to fund the anticipated costs to implement the Pay By Mail Services by Neology, LLC; and

WHEREAS, the Executive Director proposes increasing the Capital Budget section of the FY 2026 Budget by \$4,388,623.00 to fund the implementation of the Pay By Mail Services by Neology, LLC; and

WHEREAS, the Executive Director recommends that the Board of Directors approve the proposed amendment to the FY 2026 Budget to increase the Capital Budget by \$4,388,623.00 as shown in Exhibit A hereto.

NOW THEREFORE, BE IT RESOLVED that the Board of Directors hereby amends the FY 2026 Budget as shown in Exhibit A hereto, to provide funding for fund the implementation of the Pay By Mail Services by Neology, LLC.

Adopted by the Board of Directors of the Central Texas Regional Mobility Authority on the 17th day of December 2025.

Submitted and reviewed by:

Approved:

James M. Bass
Executive Director

Robert W. Jenkins, Jr.
Chairman, Board of Directors

Exhibit A

	FY 2026 Adopted	FY 2026 Amended
Capital Budget		
General Fund		
Headquarters Furniture, Fixtures, and Equipment, HVAC, and Other Improvements	2,250,000	
Information Technology Buildout of New Headquarters	250,000	
Shared Use Path Improvements		
Bike Racks and Tire Repair Stations	42,000	
Hydration Stations	52,000	
Upgraded Signage	82,500	
Speed Awareness Monitors - 3	75,000	
Field Operations Building Improvements	2,506,000	
Field Operations Building Network	120,000	
Data Platform Enhancements	979,530	
Roadside Hardening	1,977,500	
Toll Canopy Structures	145,000	
Trails - Pedestrian or Bicycle Facilities	1,000,000	
Maintenance Yard Site Acquisition	10,000,000	
Maintenance Yard Buildout	400,000	
Pond Upgrades - 183A	5,000,000	
Maintenance Yard Expansion and Brine Production Facilities - 290E	2,100,000	
Maintenance Vehicle with Attachments - 2	250,000	
Pay By Mail Implementation	0	5,388,300
Total Capital Budget	27,229,530	32,617,830
Renewal and Replacement		
General Fund		
CCTV Camera Replacements (Systemwide)	550,000	
Toll System Replacement - 183A	6,105,000	
Slab Stabilization	200,000	
Wall Repair	3,220,000	
Handrail Replacement - SH71	510,000	
Large and Small Sign Replacement - 290E	2,300,000	
Annual Safety Improvements - Systemwide	1,500,000	
Total Renewal and Replacement	14,385,000	
Total All Projects	41,614,530	47,002,830