



CENTRAL TEXAS REGIONAL  
**MOBILITY AUTHORITY**

REGULAR MEETING OF THE

# BOARD OF DIRECTORS

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*Our mission is to develop, deliver, operate and maintain high-quality roadways and related transportation solutions.*

**December 13, 2023**



CENTRAL TEXAS REGIONAL  
**MOBILITY AUTHORITY**

# **AGENDA**

## **ITEM #1**

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Bobby Jenkins  
Chairman

# **Welcome and opportunity for public comment**



# **CONSENT AGENDA ITEMS #2-3**

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Bobby Jenkins  
Chairman

- 2. Approve the minutes from the November 15, 2023 Regular Board Meeting**
- 3. Prohibit the operation of certain vehicles on Mobility Authority toll facilities pursuant to the Habitual Violator Program**



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**MOBILITY AUTHORITY**

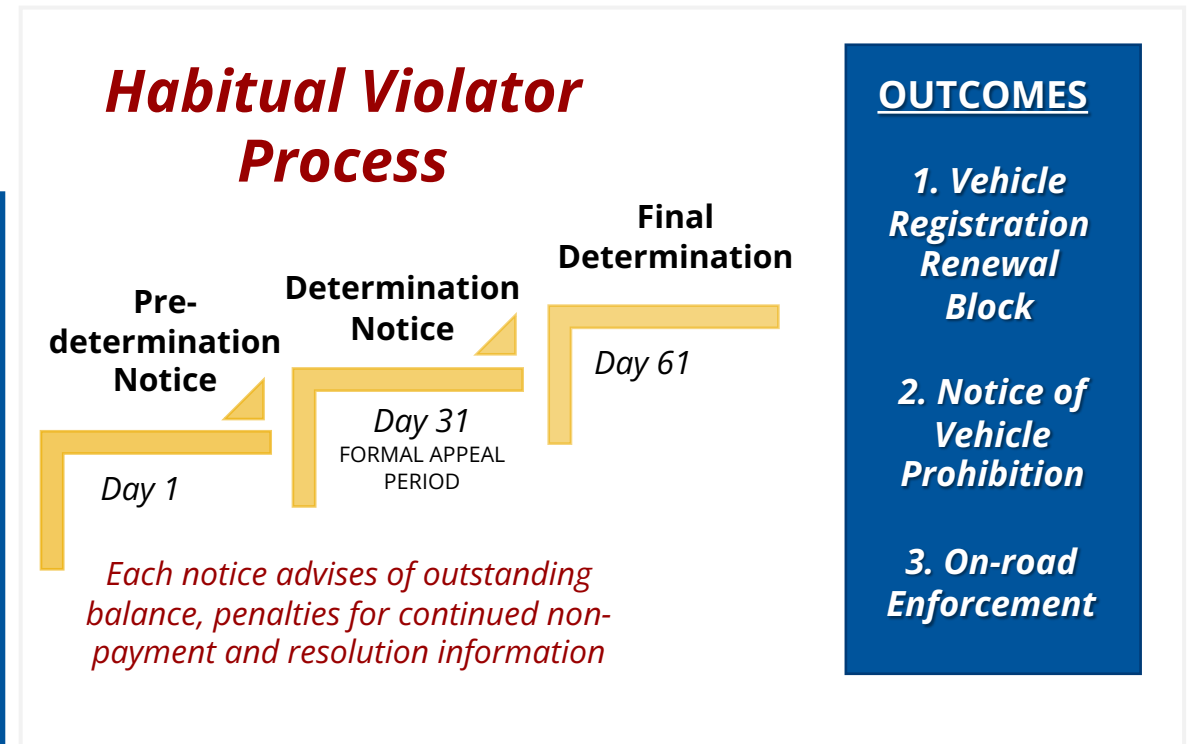
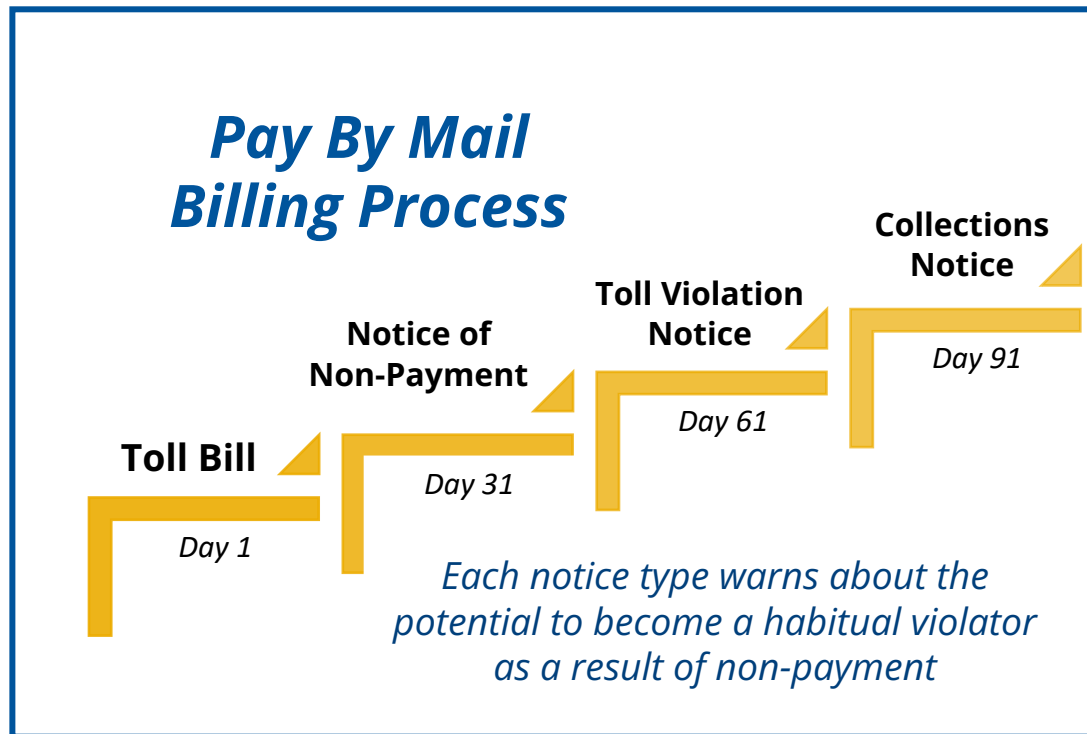
# **CONSENT AGENDA ITEM #3**

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Tracie Brown  
Director of Operations

## **Prohibit the operation of certain vehicles on Mobility Authority toll facilities pursuant to the Habitual Violator Program**

# Escalating Communications



# Mobility Authority Policy Codes



## Section 301.010(d-f): Customer Service & Violation Enforcement Policies

- Customers with 100 or more events non-payment within a period of one year and who have received at least two written notices of non-payment may be considered habitual violators. An event of non-payment is considered to be one unpaid toll transaction.
- Following a final determination that a registered owner with at least 100 unpaid toll violations within a year is a habitual violator, the authority may report a vehicle owned or leased by a person determined to be a habitual violator to a county tax assessor-collector or the Texas Department of Motor Vehicles in order to cause the denial of a vehicle registration.
- By order of its Board of Directors, ***the Authority may prohibit the operation of a motor vehicle owned or leased by a person determined to be a habitual violator on all authority toll roads. Vehicles that continue to operate on a toll road after the prohibition are subject to ticketing and impounding.***

# HV Prohibited Vehicle Action Summary

## December 2023



- **Approve a *Vehicle Prohibition Order* for the identified habitual violator customers**
  - » Number of prohibited vehicles: 5,963
  - » Total number of related unpaid tolls: 2,011,132
    - Average number of outstanding tolls per vehicle: 337
    - Average unpaid balance: \$1,105.34
- **Next Steps**
  - » Customers will receive *Prohibition Order* by mail
  - » Customers found to be in violation of the prohibition are subject to a warning, a citation with up to \$500 fine and / or vehicle impoundment by local law enforcement



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# REGULAR ITEMS

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COLLABORATION



INNOVATION



SERVICE



SAFETY



STEWARDSHIP





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# **AGENDA**

## **ITEM #4**

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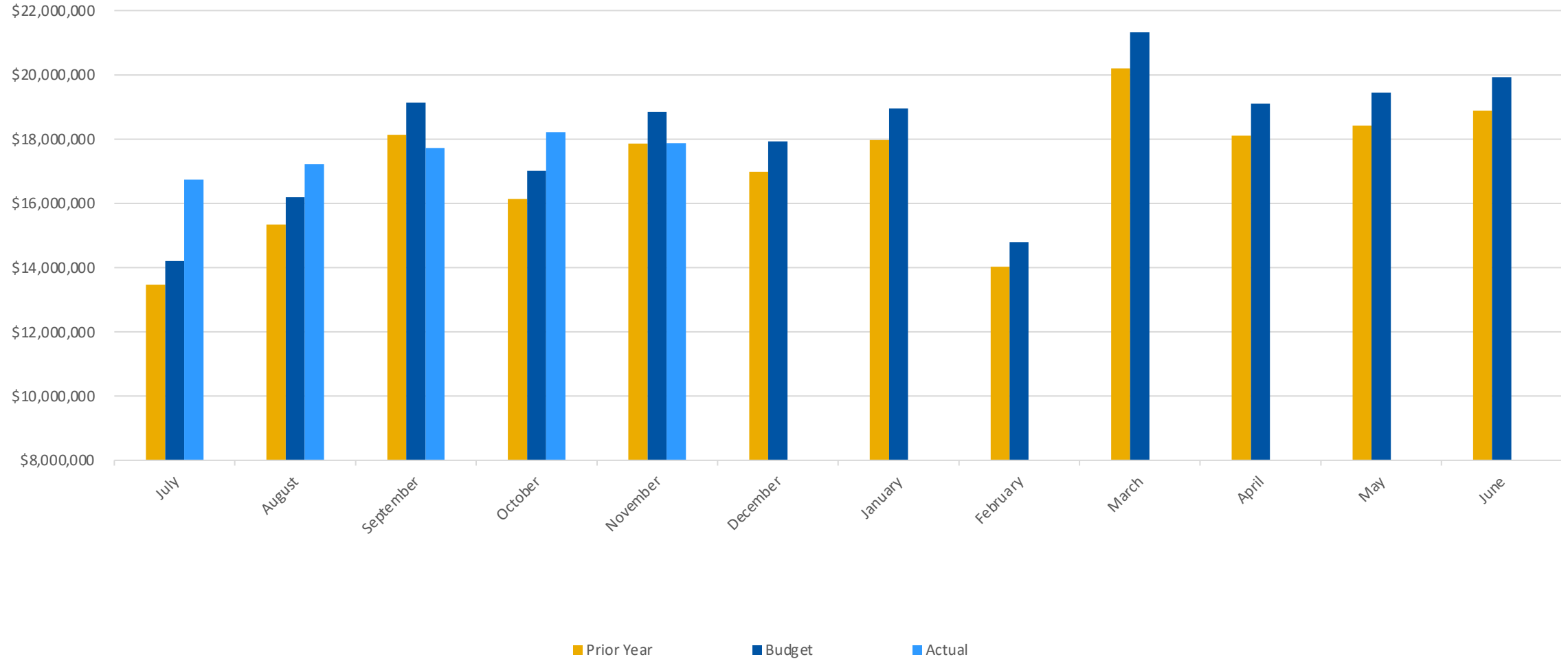
José Hernández  
Chief Financial Officer

## **Accept the unaudited financial statements for October 2023**

# Fiscal Year 2024 System Toll Revenues



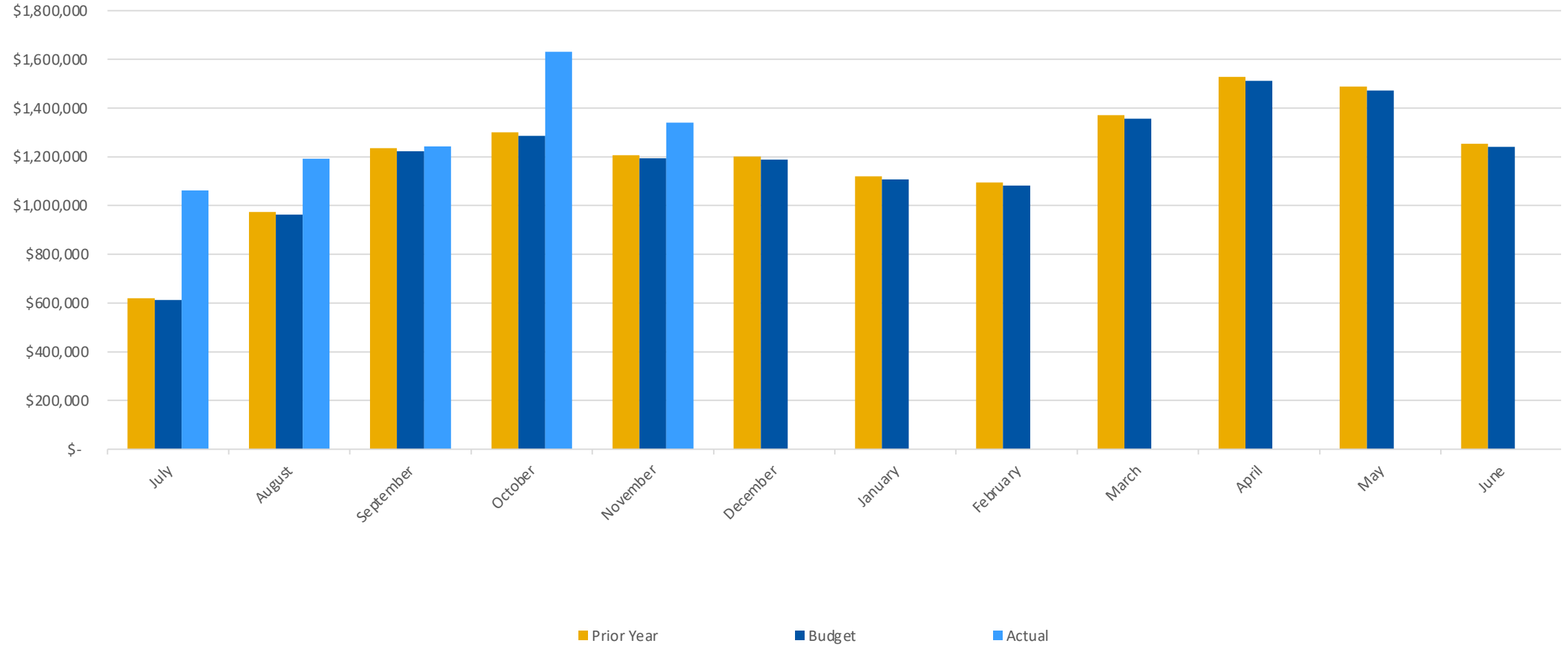
FY 2024 System Toll Revenues



# Fiscal Year 2024 MoPac Toll Revenues



FY 2024 MoPac Toll Revenues



# Fiscal Year 2024 YTD Performance — All Funds



- **Revenues (through November)**

- » **System toll revenues:**

- Slightly behind budgeted amounts – 40% collected vs. 42% of FY elapsed
- September the only month revenue collections lagged prior year period results and monthly budgeted amounts

- » **MoPac toll revenues:**

- First five months slightly ahead of budgeted and prior year amounts – 45% of annual budget collected through November
- More conservative revenue budget for MoPac due to managed lane recovery dynamics

- » **Interest earnings well above forecast – 65% of budgeted amount collected YTD**

- Local government investment pool and money market fund yielding over 5.2%
- Interest rate outlook anticipates lower returns starting as early as spring 2024

- » **Florida tag revenue commenced in August – \$516,000 collected to date**

- **Expenses (through October)**

- » **No substantive trends or anomalies year-to-date**

- » **All operating expense categories are within expected ranges to date**

- » **Operating expenses are at 25% of annual budget with 33% of the fiscal year elapsed**



# **AGENDA**

## **ITEM #5**

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Mike Sexton, P.E.  
Director of Engineering

**Discuss and consider approving Amendment No. 1 to The Lane Construction Corporation contract to add an incentive for early substantial completion of the 183A Phase III Project**

# 183A PHASE III PROJECT

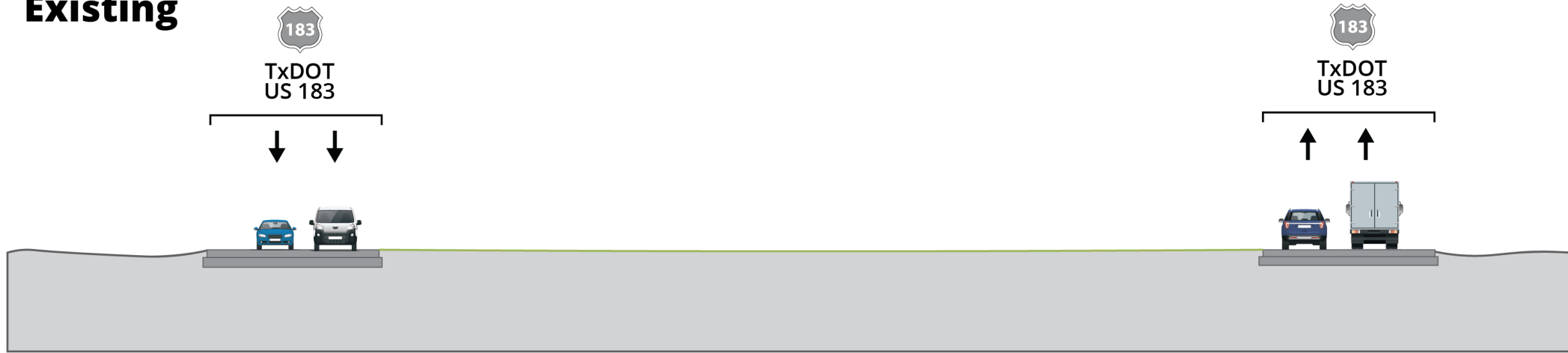


- **Project Description:** The project includes a 5.3-mile extension of the existing 10-mile 183A Toll Road to the north
- **Limits:** Hero Way to north of SH 29
- **Total Project Cost:** \$259M
- **Construction Cost:** \$175M
- **Notice to Proceed:** 3/28/2021
- **Open to Tolling:** Early 2025

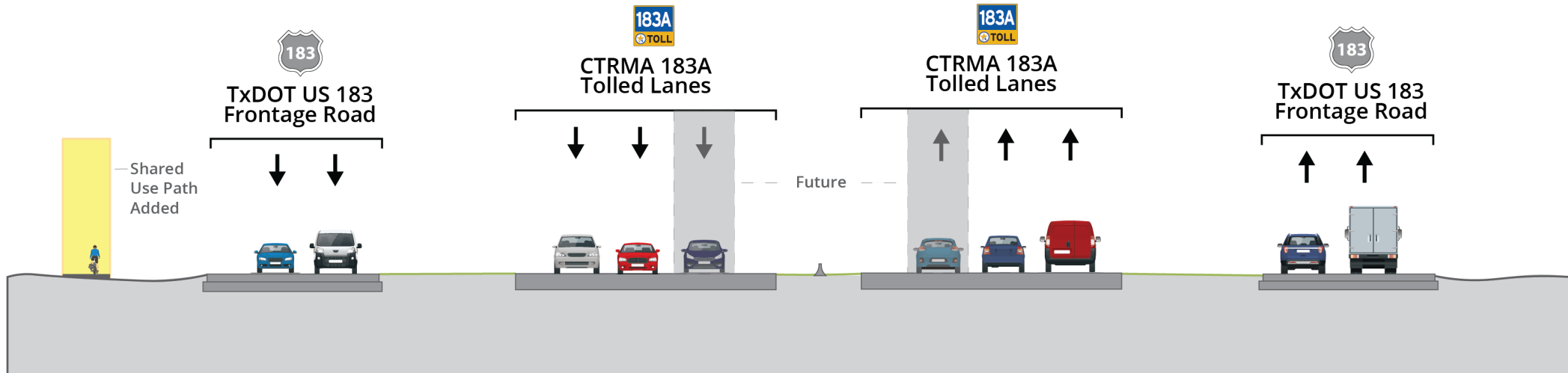
# 183A PHASE III PROJECT



## Existing



## Under Construction



# 183A PHASE III PROJECT - CONTRACT DETAILS



- **Current Contract:** No incentive provisions for early completion
- **Schedule:**
  - Contract Substantial Completion milestone is 828 working days = July 22, 2024
  - Contract Final Acceptance milestone is 891 working days = Oct. 18, 2024



# 183A PHASE III PROJECT – AMENDMENT NO. 1



- **Contract Amendment No. 1:**

- Contractor eligible for an incentive for providing the completed main lanes and ramps prior to the original contractual date
- \$45,000 incentive per calendar day up to maximum 45 calendar days, \$2,025,000 maximum total incentive
- Funded by toll revenue from early open to tolling and expenditure savings by CTRMA (GEC and CEI)
- Amendment does not revise Liquidated Damages per orig. Contract

# 183A PHASE III PROJECT – POTENTIAL BENEFITS



- Increased confidence in achieving schedule milestones
- Increased safety and mobility:
  - Public benefit from early use of the facility
  - Reduced construction duration improves safety to travelling public
- Partnering effort to offer Contractor the opportunity to accelerate

# 183A PHASE III PROJECT – RECOMMENDATION



Staff recommends that contingent upon TxDOT approval, the Board approves authorizing the Executive Director to execute Amendment No. 1 to the Contract with The Lane Construction Corporation for a substantial completion incentive payment for the 183A Phase III Project.



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# EXECUTIVE DIRECTOR REPORT

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COLLABORATION



INNOVATION



SERVICE



SAFETY



STEWARDSHIP



# AGENDA ITEM #6A

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James Bass  
Executive Director

## Executive Director Report

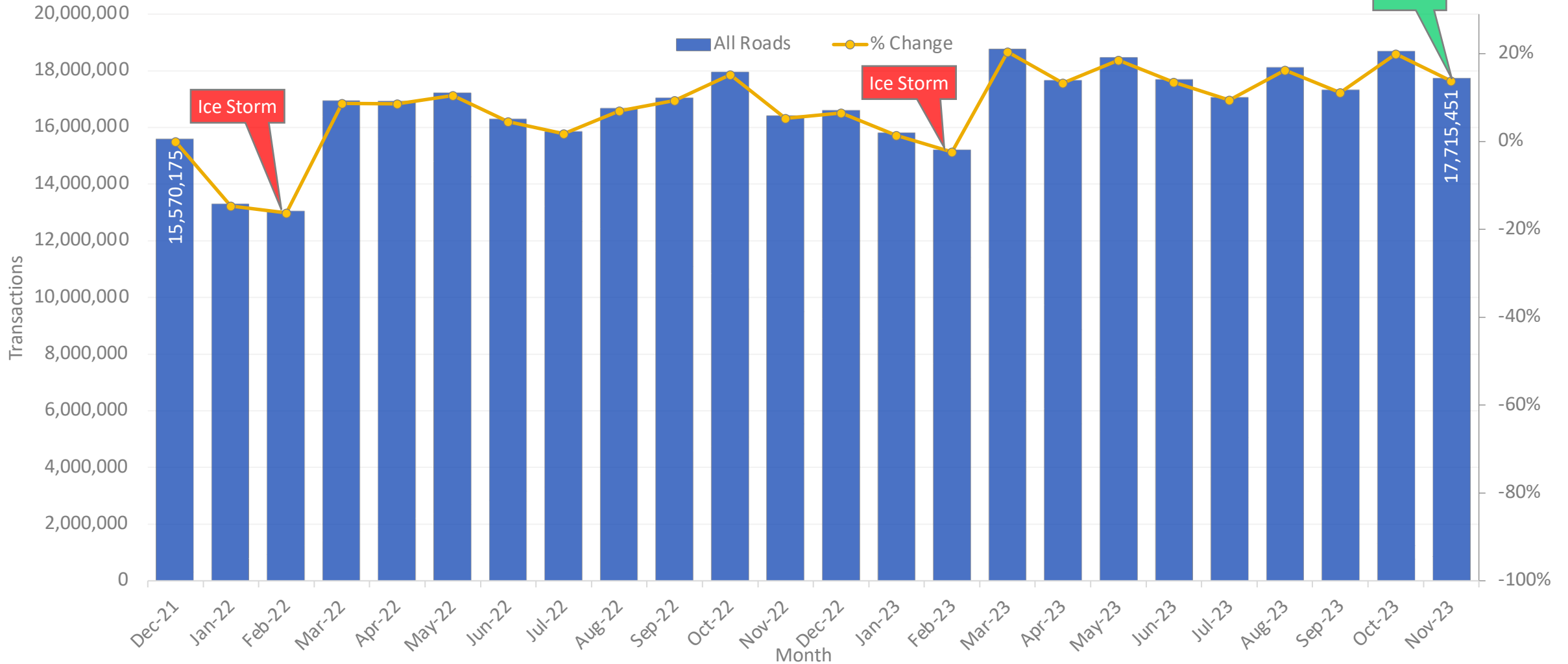
- A. Agency performance metrics
  - I. Roadway performance
  - II. Call center performance

# Monthly Transaction Trend

(All Roads)

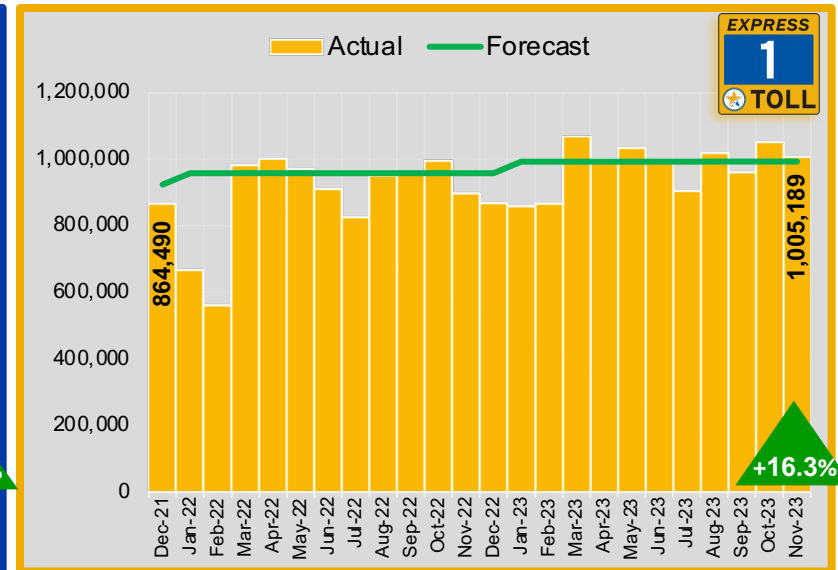
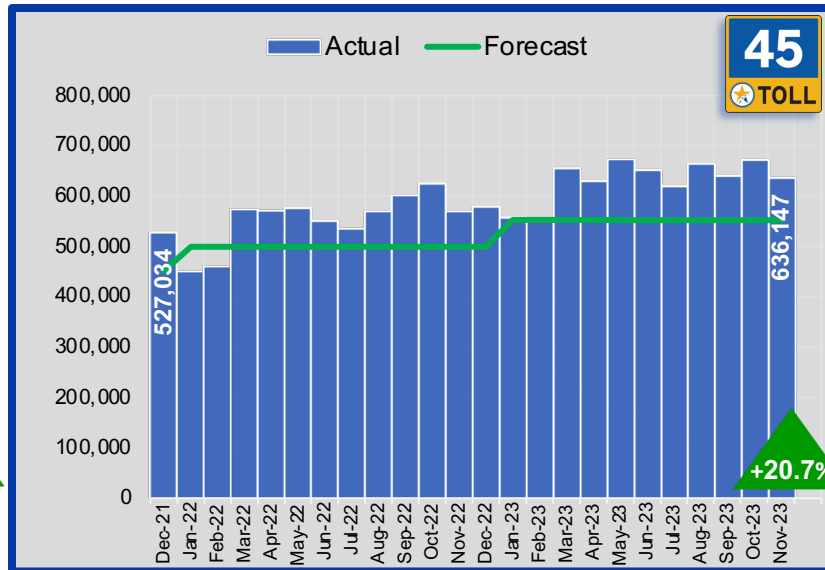
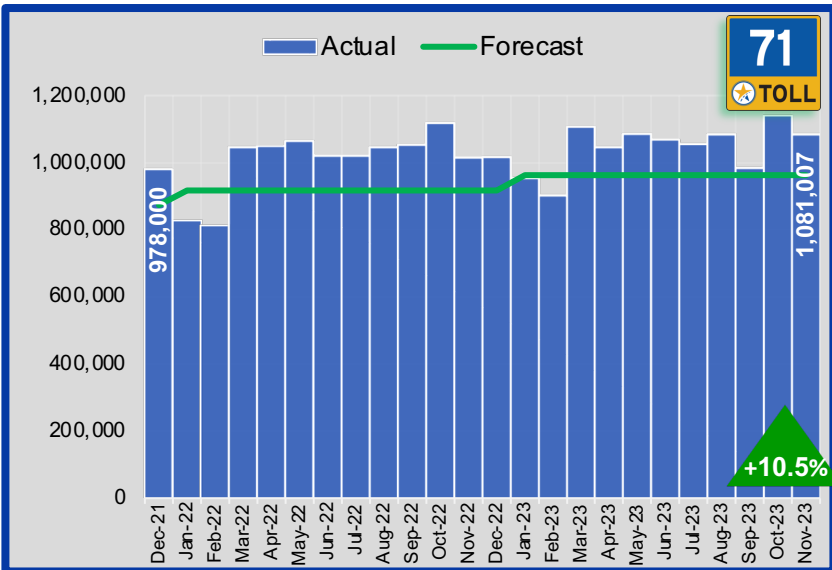
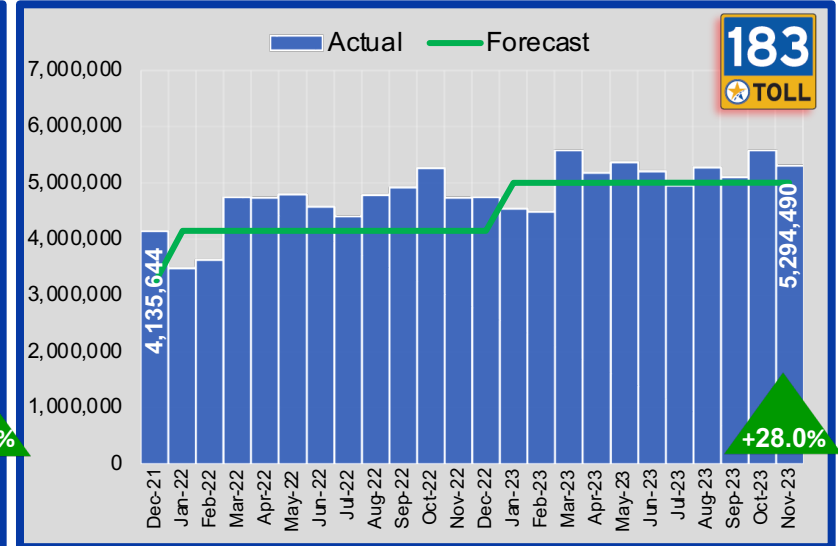
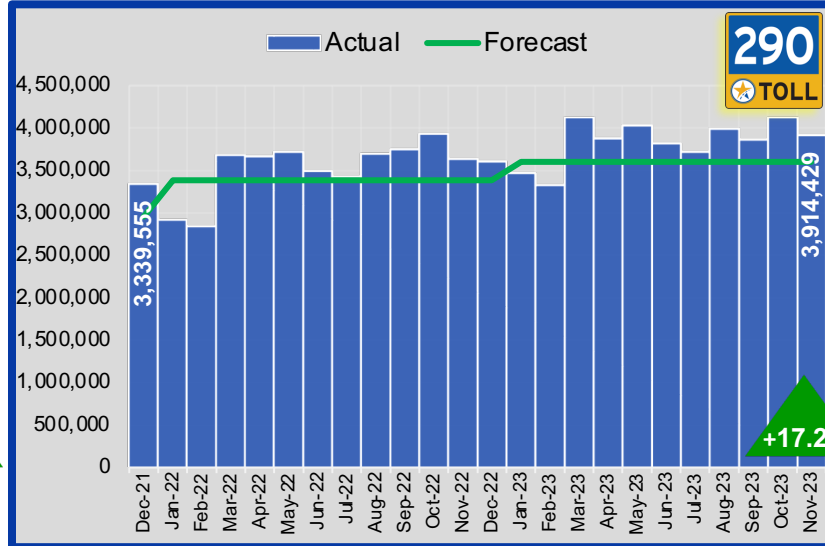
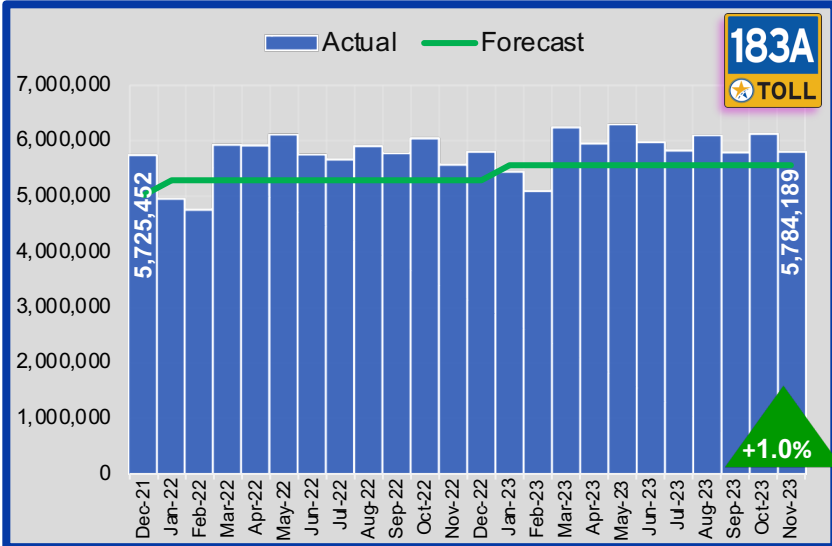


Percent Change (Over Last 24 Months)



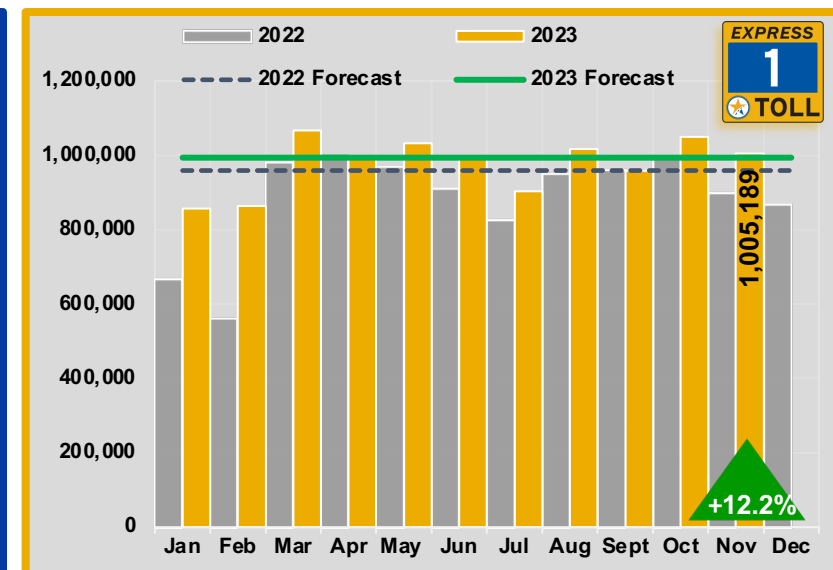
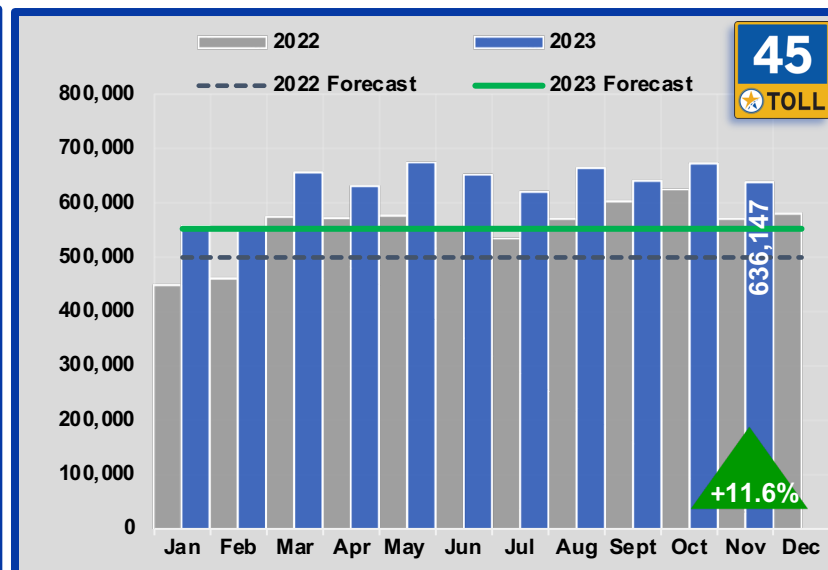
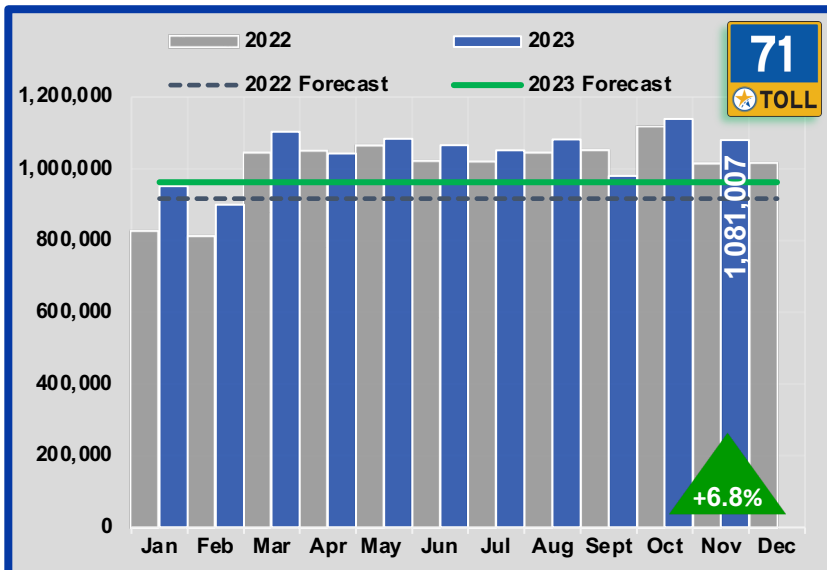
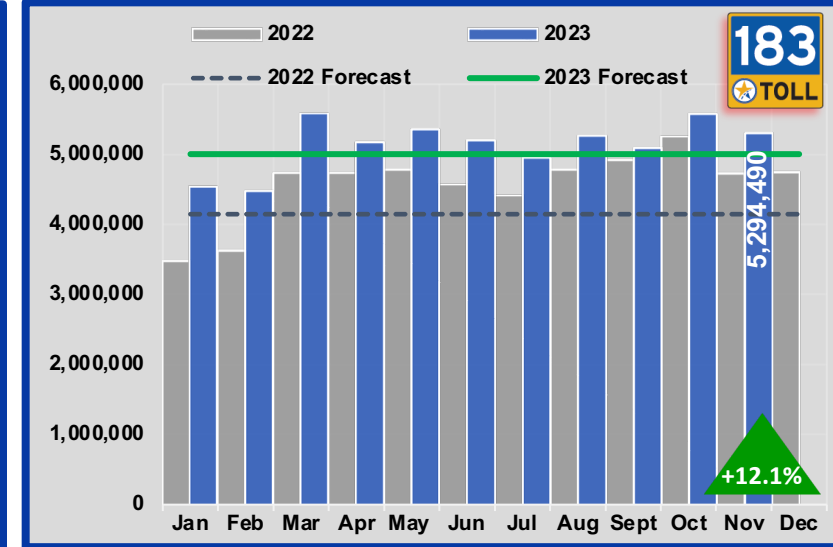
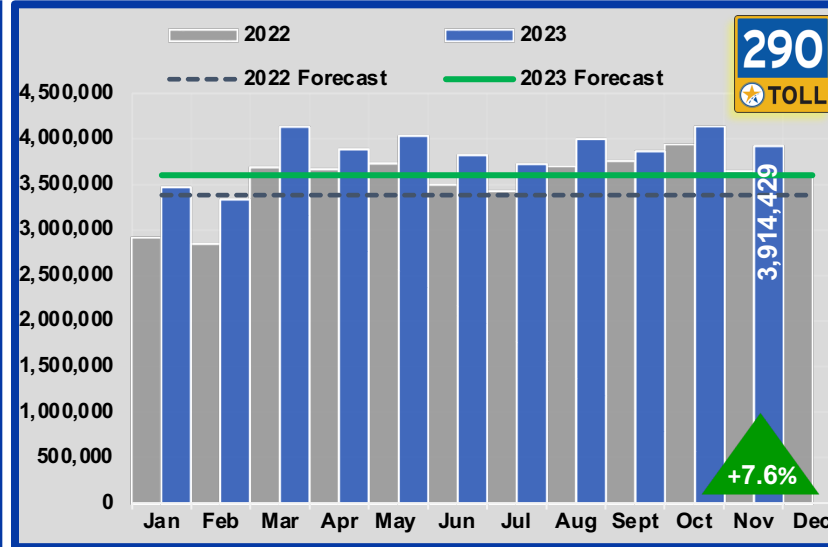
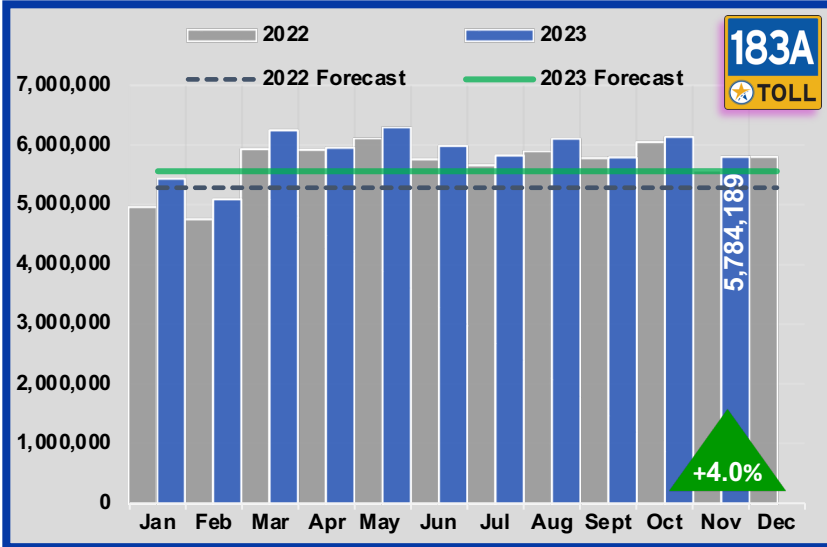
# Monthly Transaction Trend by Roadway

(Percent Change Over Last 24 Months)



# Monthly Transaction Trend by Roadway

(Percent Change Over November 2022)



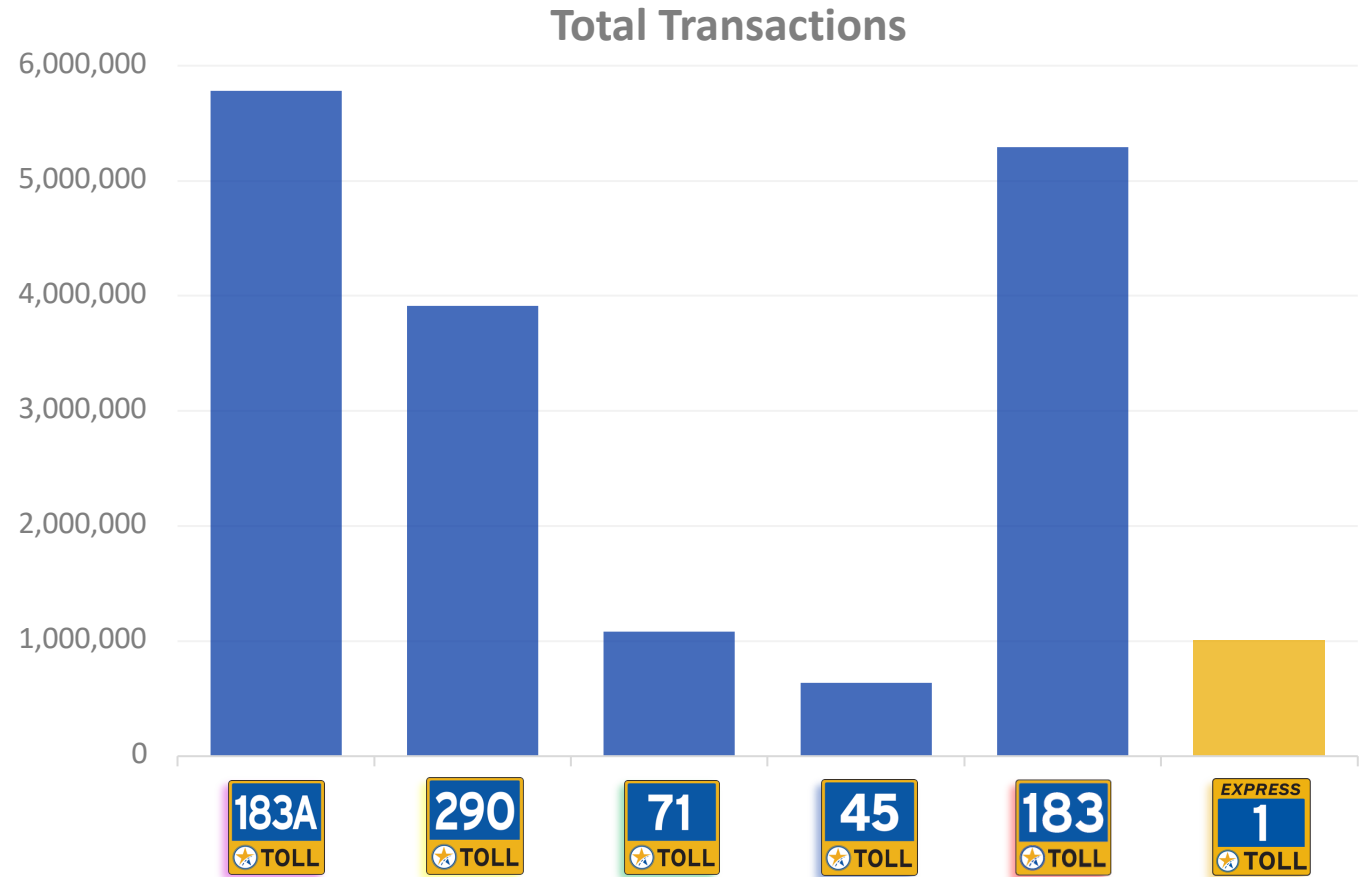


# Transactions and Pre-Paid Penetration

November 2023



Roadway	Total Pre-paid Penetration %
183A Toll	64.15%
290 Toll	55.33%
71 Toll	59.47%
45SW Toll	65.05%
183S Toll	53.73%
MoPac	65.22%
<b>ALL</b>	<b>58.86%</b>





# AGENDA ITEM #6A

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James Bass  
Executive Director

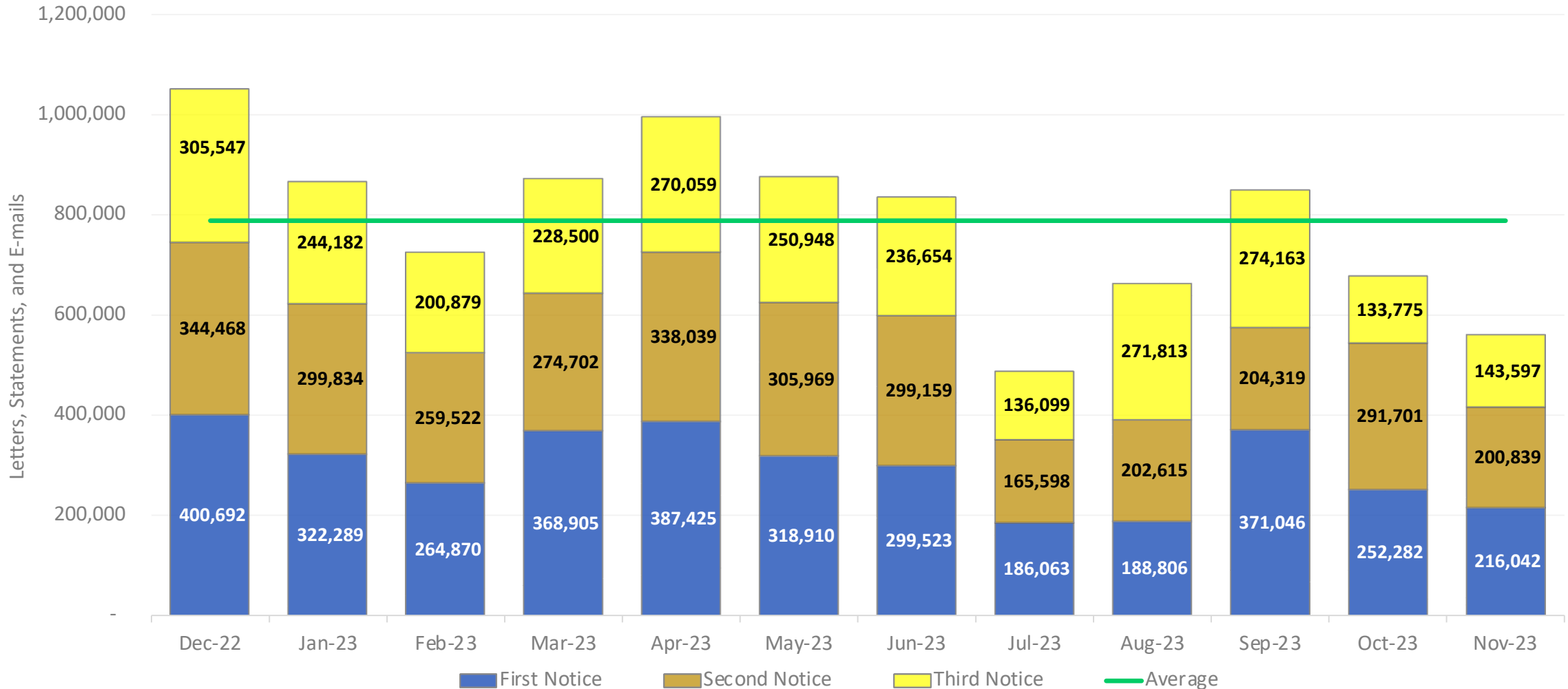
## Executive Director Report

- A. Agency performance metrics
  - I. Roadway performance
  - II. Call center performance

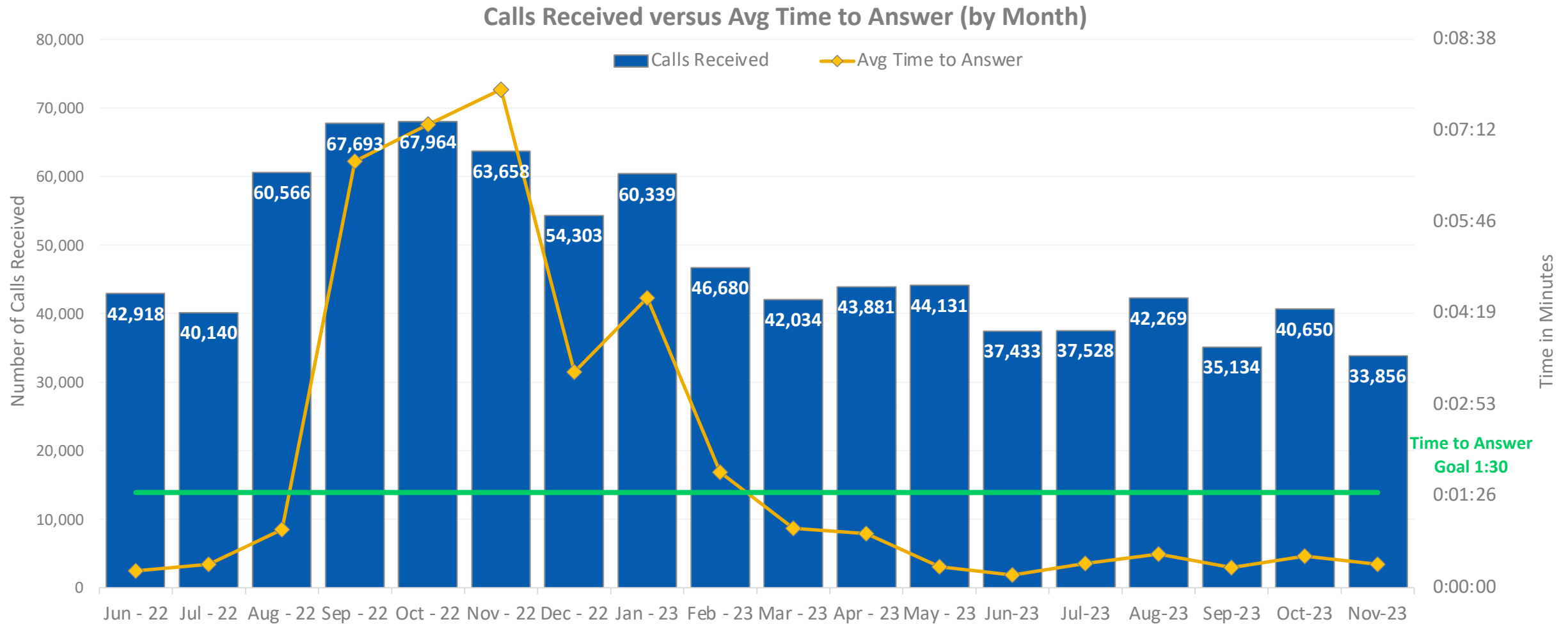
# CTRMA Invoicing Trends (Past Year)



Monthly Invoicing



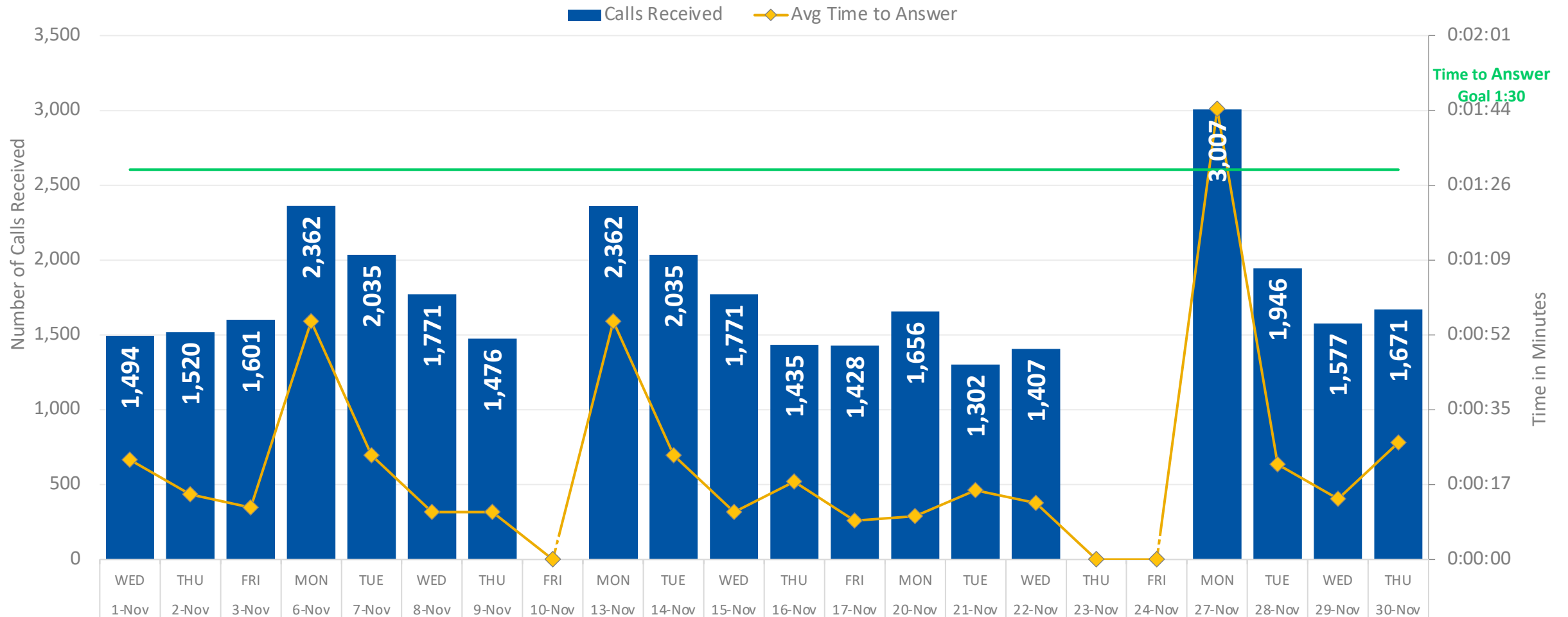
# Call Center Performance (Past Year)



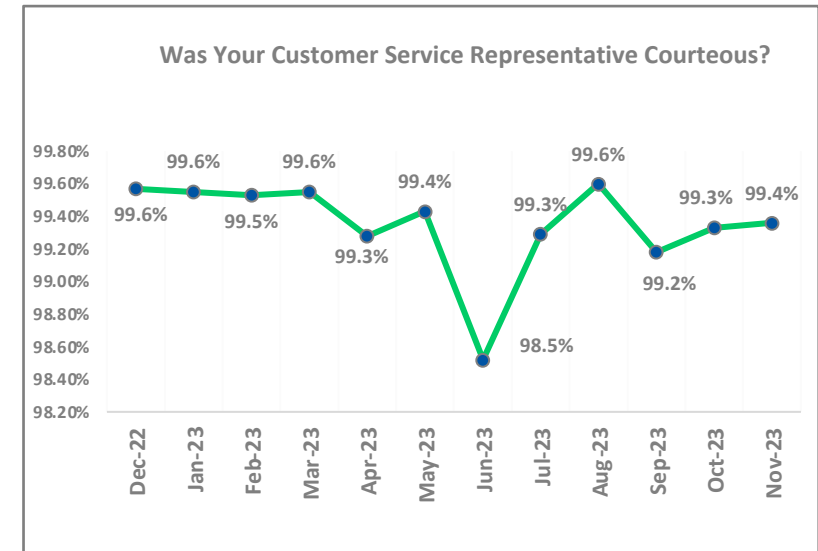
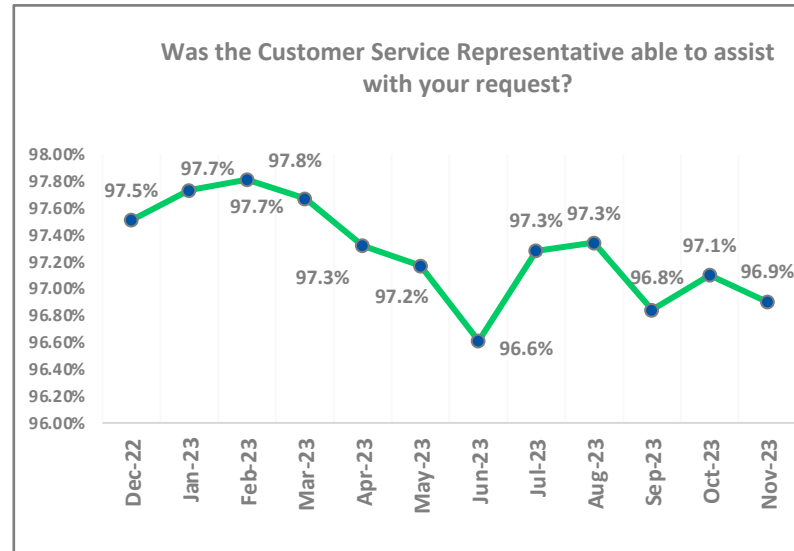
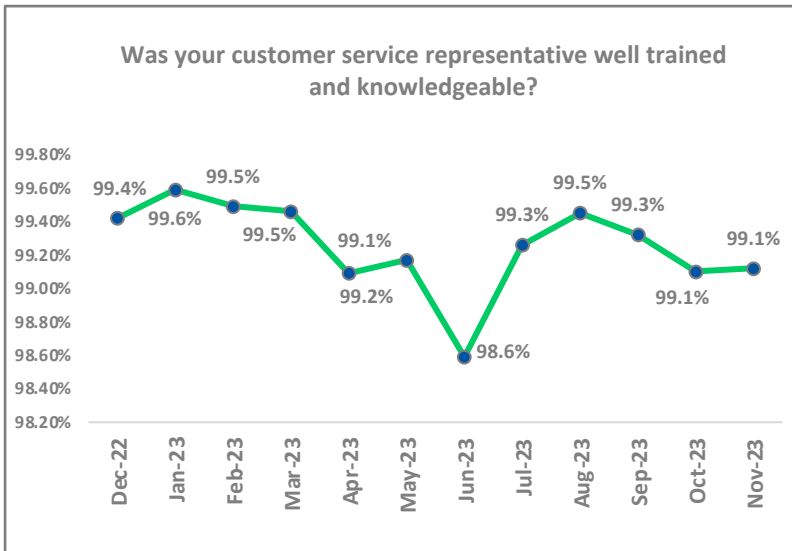
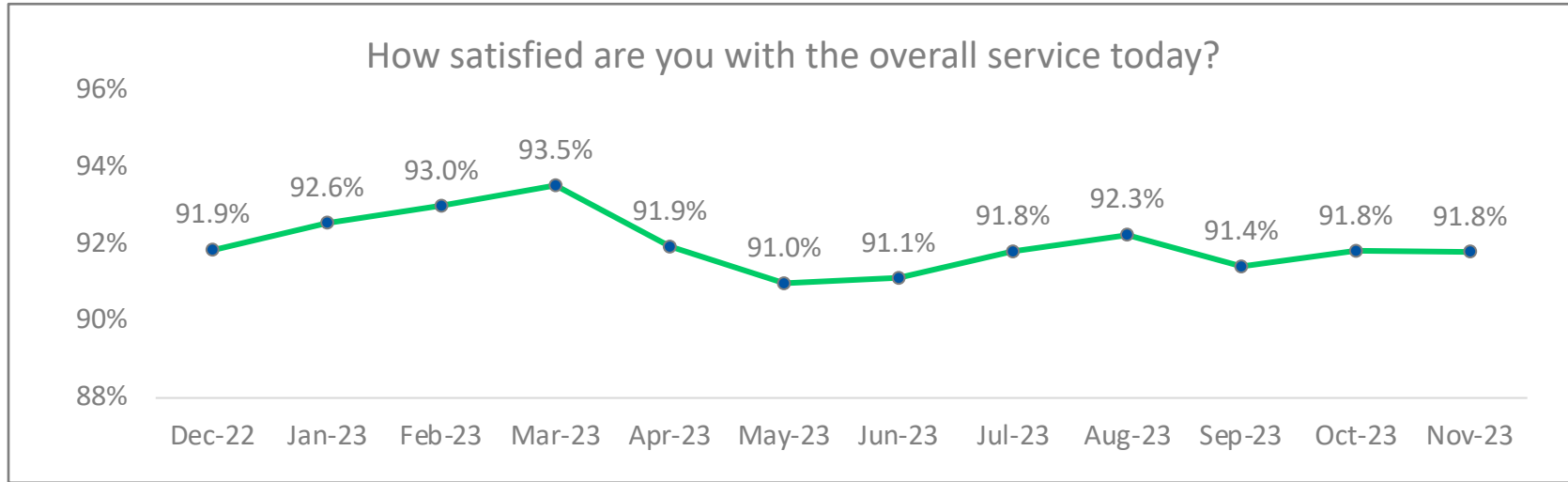
# Call Center Performance (November 2023)



Calls Received versus Avg Time to Answer (by Day)



# Call Center Customer Satisfaction



Total Number of November 2023 Responses = 7,407 (21.9%)

Post call survey of customers.



CENTRAL TEXAS REGIONAL  
**MOBILITY AUTHORITY**

# EXECUTIVE SESSION

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# EXECUTIVE SESSION

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ITEMS #7-10

7. Discuss the exchange or purchase of one or more parcels or interests in real property owned by the Mobility Authority and related legal issues as authorized by §551.071 (Consultation with Attorney) and §551.072 (Deliberation Regarding Real Property).
8. Discuss legal issues related to claims by or against the Mobility Authority; pending or contemplated litigation and any related settlement offers; or other matters as authorized by §551.071 (Consultation with Attorney).
9. Discuss legal issues relating to procurement and financing of Mobility Authority transportation projects and toll system improvements, as authorized by §551.071 (Consultation with Attorney).
10. Discuss personnel matters as authorized by §551.074 (Personnel Matters).





CENTRAL TEXAS REGIONAL  
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REGULAR MEETING OF THE

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## ADJOURN MEETING #11

December 13, 2023