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TxTag



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In the Spotlight

Pay-By-Mail on 183A

In May of this year, the Mobility Authority began offering 183A customers a new way to pay their tolls. Tourists and drivers who prefer not to use TxTag can pay their tolls using a convenient Pay-By-Mail option. There's no need to prepay or register. Simply use the toll road and wait for your bill to show up in the mail.

Pay-By-Mail customers are charged a slightly higher rate than TxTag customers and incur a \$1.00 convenience charge per bill. Customers have 30 days to pay their bill either in person, via check, online or over the phone. If the bill is not paid additional fees are assessed, and the customer can ultimately be charged with a misdemeanor.

For more information about Pay-By-Mail tolling, [visit our Web site](#).

This Month's Feature

New Animation Demonstrates Plans for Manor Expressway



This month the Central Texas Regional Mobility Authority added two new tools to its Web site to help demonstrate the plans for the Manor Expressway.

[Click here](#) to take a virtual flyover tour of the roadway.

[Click here](#) to view an interactive presentation that demonstrates how existing roadways will be improved, expanded and remain toll-free, while new tolled express lanes will be built in the middle.

Latest News

183A Receives National Attention for Going Cashless



On July 27th, 2008, 183A received national attention in a USA Today article about the shift towards cashless toll collection, also known as open-road tolling. [Click here](#) to access the full article.

183A is among the first toll roads in the United States to transition to an all-electronic toll collection system. By eliminating the need for drivers to slow down or stop to pay their tolls, the Mobility Authority is increasing mobility and safety as well as reducing fuel consumption and vehicle emissions. The transition is expected to save the Mobility Authority more than \$1 million annually in operating costs.



Drivers who do not have a TxTag, Tolltag or EZ-Tag can pay their tolls by mail. Customers without a tag will have their license plate photographed, and they will be billed by mail. [Click here](#) for more information about Pay-By-Mail.

TxTag remains the easiest, most cost-effective way to pay tolls on 183A and other Texas toll roads. Sign up for TxTag and save 25% off the Pay-by-Mail toll rate. TxTag is available at toll plazas across Central Texas. For more information call 1-888-Go-TxTag or visit www.TxTag.org.

Cashless toll collection on 183A is expected to take place as early as December 1, 2008.

Citizens Learn About Plans for the Manor Expressway

On August 6th, the Central Texas Regional Mobility Authority hosted an open house to provide the public with information



about plans for the Manor Expressway. Attendees were able to review project design concepts, ask questions of Mobility Authority staff, project

As proposed, the Manor Expressway will be a 6.2-mile limited-access toll road with three lanes in each direction. It will be constructed in an expanded median of US 290 and will extend from US 183 to Parmer Lane. The existing US 290 will be improved and will remain non-tolled. Once completed, the Manor Expressway will link up with other important roadways in the region, including US 183 and the new SH 130 toll road. Construction is expected to begin by late 2009 and could be open to traffic by 2013.

[Click here](#) for more information about the Manor Expressway.

183A Update

Traffic Along 183A Continues to Exceed Expectations

Ever since 183A opened in March 2007, it has been consistently exceeding projections. Recent statistics show that usage is more than 87% over original projections, with more than 63,000 average weekday toll transactions in July.

"The enormous popularity of 183A has resulted in our decision to accelerate plans for a northern extension," said Mike Heiligenstein, Executive Director of the Mobility Authority. "Many of our customers live north of FM 1431, and that section of 183A consists of frontage roads with traffic signals at all of the intersections. A northern extension will eliminate the need to stop at traffic signals and shorten travel times even more."



The approximately 4.5 mile extension will run from FM 1431 north to FM 2243. The Mobility Authority awarded a contract for design this month, and construction may be underway by 2009.

TxTag usage has also been much higher than predicted. More than 80% of drivers are paying their tolls with TxTag ? a major factor in the Mobility Authority's decision to eliminate cash toll collection along the roadway later this year.

Quick Contact



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planners and engineers, as well as register for

TxTag.

"Traffic in this corridor has increased more than 78% since 1990," says Mike Heiligenstein, Executive Director of the Mobility Authority. "Drivers who use US 290 East have been waiting for mobility solutions for a very long time, and we are extremely happy to report that the design plans for this project are moving forward."

In addition to the Manor Expressway Open House, TxDOT hosted a public hearing on August 12th where citizens had the opportunity to submit comments about the project. TxDOT also presented the results of the environmental studies conducted for the project.

[Click here](#) for more information about the Manor Expressway.

Reminder

TxTag Customers Reminded to Keep Accounts Current

The Mobility Authority reminds TxTag customers to keep their account current. In order to properly charge your TxTag account, there must be money in the account, and your account information, including your license plate number, must be current. If we submit a toll transaction to TxTag and it is rejected, then you are issued a toll bill and are not eligible for the TxTag discount.

Improperly Installed or Unreadable Tags

If your TxTag isn't mounted properly or if the equipment in the toll lanes does not properly read your tag, you may not be recognized as a TxTag customer. TxTag will try to post the transaction using the image of your license plate. For the process to work properly your license plate information must be up to date.

Lost, Stolen or Damaged Tags

If your TxTag is lost, stolen or damaged, call the TxTag Customer Service Center immediately. Until the TxTag Customer Service Center is notified, account holders are liable for any tolls, fees and charges to their accounts.

Sold Vehicles

If you sell your vehicle, be sure to remove your TxTag sticker or call the TxTag Customer Service Center to have it deactivated. Also, be sure to submit a motor vehicle transfer notification form to the TxDOT Vehicle Title and Registration officer. Even if your vehicle has been sold, you are liable for toll charges until the title is transferred to the new owner or until you submit a motor vehicle transfer notification.

[Click here](#) to Download the transfer notification form VTR-346

Stolen Vehicles

If your vehicle is stolen, you should contact the TxTag Customer Service Center right away. Otherwise, you may be responsible for charges to your TxTag account. A copy of the police report will be requested in order to remove the stolen vehicle from your account.

Rental Cars

If you plan to use Central Texas toll roads in a rental vehicle, you may temporarily add the rental car to your TxTag account.

Email
info@ctrma.org

Doing so will provide you with the ongoing 10% discount for TxTag customers and may keep you from accruing unnecessary administrative fees applied by rental car companies. Be sure to remove the vehicle from your TxTag account once the vehicle has been returned to the rental agency to avoid being charged for tolls accrued in that vehicle after you have returned it.

Updating Your Account

TxTag customers can update their address and phone numbers at www.TxTag.org or by calling the TxTag Customer Service Center at 1-888-468-9824.

License plates can be updated by calling 1-888-468-9824.

Survey

The International Bridge, Tunnel and Turnpike Association is conducting an international survey of toll road customers. If you would like to participate, please [click here](#).

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