

PRESS RELEASE



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Mobility Authority Alerts Customers of Smishing Scam

(Austin, Texas)— On Thursday morning, the Central Texas Regional Mobility Authority (Mobility Authority) was advised of text messages being sent to the public claiming an “outstanding toll amount” and linking to an unaffiliated website requesting personal financial information to settle outstanding balances. The texts purport to be from “Texas Toll Services” and center around urgent requests with your account that would result in a late fee if the balance does not get settled. Similar scams have been reported by toll agencies across the country over the past weeks.

While customers can opt-in to Mobility Authority text messages reminding them of due dates and payment reminders, our texts do not include balances or ask for personal information. Customers should not respond to anyone if they have not given express consent to be contacted via text.

Preventing internet-enabled crimes and cyber intrusions requires each of us to be aware and on guard. Customers who receive an unsolicited text, email, or similar message suggesting it is from the Mobility Authority or another toll agency should not click on the link. Drivers who use Mobility Authority roadways should use approved safe methods to pay a Pay By Mail bill they’ve received in the mail by following links on our website, <https://www.mobilityauthority.com/pay-your-toll>.

Those who believe they have received a fraudulent text can file a complaint with the FBI’s Internet Crime Complaint Center at www.ic3.gov, a site dedicated to sharing information on Internet crimes across law enforcement agencies.

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About the Mobility Authority

The Central Texas Regional Mobility Authority is a local, independent government agency created in 2002 to develop, deliver, operate and maintain high-quality roadways and related transportation solutions. The Mobility Authority operates 183A Toll, 290 Toll, the 71 Toll Lane, the MoPac Express Lane, the 45SW Toll Road, and the 183 Toll Road. The agency is also constructing the Barton Skyway Ramp Relief, 183A Phase III, 183 North Mobility Projects. For more information about the Mobility Authority, visit www.MobilityAuthority.com.