



Toll Bill Dispute Form

If the vehicle was sold, leased, rented, or stolen at the time of this violation, complete and sign the dispute form before the due date as listed on the Notice of Toll Violation. Mail the form along with the required documents to the address listed below. We encourage keeping a copy of this documentation for your records. If the matter is not resolved by the date specified on the notice, the vehicle owner is subject to additional administrative fees and fines.

Invoice Number: _____ License Plate: _____ VIN: _____

<input type="checkbox"/> Vehicle was sold	<p>I, the undersigned, certify that the vehicle noted on the Toll Bill/Notice of Toll Violation was sold prior to the transaction date and a written notice of the transfer was provided to the Vehicle Title and Registration Division of the Texas Department of Motor Vehicles (DMV) following the sale of the vehicle.</p> <p>The vehicle was sold to the buyer listed below: Name: _____ Date of Sale: _____ Address: _____ City/State/Zip Code: _____ Telephone Number: _____</p> <p>Required Information: <input checked="" type="checkbox"/> A letter of acknowledgement from the Texas Department of Motor Vehicles removing you from liability on the vehicle listed above AND <input checked="" type="checkbox"/> A copy of the Vehicle Transfer Notification (form VTR-346) filed with the DMV The VTR form may be downloaded by visiting the link below and selecting one of the following: https://vision21.txdmv.gov/Vehicle/MainTransferNotification.aspx <input checked="" type="checkbox"/> Submit Transfer Notification Online <input checked="" type="checkbox"/> Print & Mail Form <input checked="" type="checkbox"/> Complete Form Online & Print If you submit a transfer notification within 30 days of sale, the buyer shown becomes the vehicle's presumed owner and may be subject to criminal or civil liability for parking tickets, toll violations, fines or other penalties that occur after the date of sale.</p>
<input type="checkbox"/> Vehicle was leased or rented	<p>I, the undersigned, certify that the vehicle noted in the Toll Bill/Notice of Toll Violation was either leased or rented at the time of the toll transaction. Required Information: • A copy of the contract covering the vehicle that reflects the lease/rental date, license plate, VIN and lessee/renter contact information</p>
<input type="checkbox"/> Vehicle was stolen	<p>I, the undersigned, certify that the vehicle noted in the Toll Bill/Notice of Toll Violation was stolen and had not been recovered before the toll occurred. The theft was reported to the appropriate law enforcement. The pertinent information is as follows: Case Number: _____ Date of Report: _____ Officer Name: _____ Badge Number: _____ Telephone Number: _____ County: _____ Required Information: • A copy of the police report</p>

As the owner of the vehicle listed on the Toll Bill/Notice of Toll Violation, I have indicated by selecting one of the options above that I am not responsible for the toll transaction(s) documented. I understand that if the required documentation is not submitted, my request will not be processed, and additional information may be required to continue with my dispute. Name (Type or Print Legibly): _____ Signature: _____ Date: _____ Mail the completed form and required documentation to: Pay by Mail Customer Service Center Po Box 3649 Pflugerville Tx, 78691. You can also email the documentation to: customerservice@rmatoll.com.

Pay By Mail Customer Service Center 14050 Summit Drive, Suite 113A Austin, Tx 78728