

## October 25, 2023 AGENDA ITEM #13

## **Executive Director Board Report**

Strategic Plan Relevance: Stewardship, Collaboration, Innovation, Service &

Safety

Department: Executive

Contact: James M. Bass, Executive Director

Associated Costs: N/A

Funding Source: N/A

Action Requested: Briefing and Board Discussion Only

## **Project Description/Background:**

Executive Director Report.

- A. IBTTA Annual Meeting.
- B. Agency performance metrics.
  - i. Roadway Performance
  - ii. Call-Center Performance

**Backup provided**: None