

February 28, 2024 AGENDA ITEM #11

An update on the Mobility Authority's Habitual Violator Program and related toll nonpayment enforcement remedies

| Strategic Plan Relevance: | Stewardship |
|---------------------------|--------------------------------------|
| Department: | Operations Department |
| Contact: | Tracie Brown, Director of Operations |
| Associated Costs: | Not Applicable |
| Funding Source: | Not Applicable |
| Action Requested: | None |

Description/Background:

The Mobility Authority's Habitual Violator policy was adopted in June 2019 to address the non-payment behavior of chronic violators. The policy encourages equitable payment by toll road users while promoting electronic tag usage. Enforcement remedies under the policy include denial of motor vehicle registration, prohibiting the habitual violators' vehicle use on Mobility Authority roadways, and vehicle impoundment.

Today's briefing will provide an update on the habitual violator program's performance. The presentation will also announce plans to implement the vehicle impoundment remedy. This remedy is aimed at habitual violators who continue to utilize the Authority's toll facilities after being expressly prohibited and stopped by law enforcement multiple times.

Backup provided: Presentation