

January 31, 2024 AGENDA ITEM #10

Executive Director Board Report

Strategic Plan Relevance: Stewardship, Collaboration, Innovation, Service &

Safety

Department: Executive

Contact: James M. Bass, Executive Director

Associated Costs: N/A

Funding Source: N/A

Action Requested: Briefing and Board Discussion Only

Project Description/Background:

Executive Director Report.

A. Agency performance metrics.

- i. Roadway Performance
- ii. Call-Center Performance

Backup provided: None