

# HERO

## EMERGENCY PATROL SERVICE



The Central Texas Regional Mobility Authority, in partnership with the Texas Department of Transportation and the Texas Transportation Institute, operates a Highway Emergency Response Operator (HERO) Program to minimize traffic congestion and improve highway safety. Patrols operate on a 31-mile stretch of Interstate 35 from the Hays/Travis County line to U.S. 79 in Round Rock from 6:00 am to 8:00 pm, Monday through Friday.

### HERO SERVICES:

- Traffic control and assistance at incidents
- Clear damaged and disabled vehicles from roadway lanes and shoulders
- Motorist assistance

### MOTORIST ASSISTANCE INCLUDES:

- Changing flat tires
- Giving air to low tires
- Adding gasoline
- Adding water to radiators
- Providing battery jump starts
- Performing minor vehicle repairs
- Relocating vehicles out of a travel lane
- Calling towing or emergency service
- Transporting stranded motorists to a safe location
- Providing cell phone service
- Providing drinking water to stranded motorists



CENTRAL TEXAS  
Regional Mobility Authority

512-974-HERO (4376)

Mon. - Fri. 6:00 am - 8:00 pm

[WWW.MOBILITYAUTHORITY.COM](http://WWW.MOBILITYAUTHORITY.COM)

